



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

252

Date Received

18-SEP-2002

OFFICE
DEFECTS INVESTIGATION
 Del. or
Rel.
ed. or
up. or

 Reference No.
6018075

Work Number

Home Number

OWNER INFORMATION (Type or Print)

WARREN

MI

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
 In the absence of an objection, your name and address to the vehicle manufacturer.

☒ YES ☐ NO

Signature of Owner

Date 10/29/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FTHX25G8TEA98825	FORD TRUCK	F150 F-250	1996	42570
Purchase Date 3/1/96	Dealer's Name <u>Bob Thibodeau Ford</u>		Engine Size (CID/CCA) <u>460/14</u>	☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection
☒ New ☐ Used	City <u>Center Line</u> State <u>MI</u> Zip Code <u>48015</u>		No. Cylinders <u>8</u>	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 5-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other		Body Style ☐ 2-Door ☐ 4-Door ☐ Station Wagon ☒ Pick Up ☐ Truck		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08610000	Part Name(s) EXHAUST SYSTEM: MANIFOLD: ENGINE	Location ☒ Left ☒ Front ☐ Right ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No. of Failures 2	Date(s) of Failure(s) <u>01-SEP-2002</u> <u>10/9/98 (26664)</u> Mileage at Failure(s) <u>42582</u> <u>26664</u> Vehicle Speed at Failure(s) <u>—</u>	Failed Part(s) ☒ Yes ☐ No	NHTSA Previously ☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured —	Number of Fatalities —	Estimated Property Damage —	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE TRAVELING ON HIGHWAY THERE IS A KNOCKING NOISE COMING FROM EXHAUST MANIFOLD AREA. DEALERSHIP IS AWARE OF PROBLEM.*AK

Dealer finally replaced both exhaust manifolds and 'Y' pipe also the catalytic converter. They claim the catalytic converter failed and caused overheating when driving at high ALT. and pulling a trailer.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974—Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The dealer had the vehicle for four weeks
There was no charge to me since the
converter was still under warranty and
all parts damaged were also covered.
According to the dealer this repair was done
following SSN 10289.
Everything seems OK at this time.

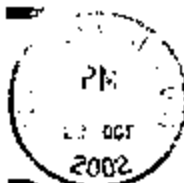
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

ON

DASH2DOT

and dial toll free at

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1-888-327-4236

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(DASH) 2 DOT



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