



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 798

Date Received

12-SEP-2002

DEFECTS INVESTIGATION

Ord. or
rt. dt
od. rt
up. fr

Reference No.

801 8533

OWNER INFORMATION (Type or Print)

MONROE

CT

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of _____ and address to the vehicle manufacturer.

☒ YES ☐ NO

Signature of Owner

Date / /

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of
windshield on driver's side)

Vehicle Make

HYUNDAI TRUCK

Vehicle Model

SANTA FE

Vehicle Year

2002

Current Odometer Reading

980 mi

Purchase Date

9/9/02

Dealer's Name

Brass City Hyundai

Engine Size
(CID/CC/L)

No Cylinders 6

☐ Turbo
☐ Diesel
☒ Gas
☐ Fuel Injection

☒ New ☐ Used

City Watby

State CT

Zip Code

Transmission Type

☐ Manual

☒ Automatic

Antilock Brakes

☒ Yes

☐ No

Restraint System

☒ 3-Point Belt

☐ Motorbelt

☐ Driverside Airbag

☐ 2-Point Bel

☐ Passengerside Airbag

Cruise Control

☒ Yes

☐ No

Drive Train

☒ Front

☐ Rear

☐ 4-Wheel

Vehicle Type

☐ Car

☐ Van

☐ Minivan

☐ Other

☒ Sport Utl

☐ Truck

☐ Motorcycle

Body Style

☐ 2-Door

☐ 4-Door

☐ Stationwagon

☐ Pick Up

☐ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
13180000

Part Name(s)

STRUCTURE:FRAME-MEMBERS AND BODY:OTHER PARTS

Location

☐ Left

☐ Right

☒ Front

☐ Rear

Failed Part(s)

☐ Original

☐ Replacement

No. of Failures

Date(s) of Failure(s) 02-SEP-2002

Mileage at Failure(s) 300

Vehicle Speed at Failure(s)

Failed Part(s)

☐ Yes

☐ No

NHTSA Previously

☐ Yes

☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes ☐ No

Fire

☐ Yes ☐ No

Number of Persons Injured

Potential for

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes ☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THERE IS A SKID PLATE THAT IS MISSING FROM FRONT WHEEL DRIVE VEHICLE, THIS CAN CAUSE A FRACTURE TO OIL PAN IF ANY DEBRIS WOULD FLY UP. FOUR WHEEL DRIVE HAS TSKID PLATE, BUT NOT FRONT WHEEL DRIVE. CONTACTED DEALER. *AK

Debris could hit oil filter body causing leak under pressure and could spray onto hot manifold causing fire.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

