



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 111

Date Received

02 JUL
05 SEP-2002
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rt dt
od rt
up jr

DEFECT INVESTIGATION

Reference No.

8017926

OWNER INFORMATION (Type or Print)

MARCY

NY

 Do you authorize NHTSA
in the absence of an
Signature of Owner

Signature of your vehicle?

☒ YES☐ NO

Name and address to the vehicle manufacturer.

Date 11/4/02

VEHICLE INFORMATION

 Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side) 1G2WP52K6WF2654
 Vehicle Make PONTIAC
 Vehicle Model GRAND PRIX
 Vehicle Year 1998
 Current Odometer Reading 60,000

Purchase Date

08 of 97

Dealer's Name CARBONE PONTIAC

Engine Size
(CID/CC)

No Cylinders 6

☐ Turbo
☐ Diesel
☒ Gas
☐ Fuel Injection
☒ New

City YORKVILLE State NY Zip Code

Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02414000	Part Name(s) SUSPENSION SINGLE AXLE: REAR: LEAF SPRING: U-BOLT	Location ☒ Left ☐ Front ☒ Right ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) UNKNOWN Mileage at Failure(s) 57000 Vehicle Speed at Failure(s) N/A	Failed Part(s) ☒ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured NONE	Number of Fatalities NONE	Estimated Property Damage NONE	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE REAR STRUT ARM BOLT SHEERED BEING FOUND ON THE DRIVEWAY WITH THE STEM STILL LODGED INSIDE, ALONG WITH ANOTHER BOLT SHEERED BEING FOUND BY DEALERSHIP. PLEASE DESCRIBE DETAILS: *JB

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Upon finding a bolt head and washer in our driveway, I took our 98 Grand Prix to the dealer. I talked to Tom Weiss who I believe is the service manager. He put the car on a lift right away and found that the bolt head and washer were that I found were sheered off from the bolt that holds the back struts to the wheel axle. He called over another head mechanic and both said they have never seen this ever happen before. They also found that the one on the left rear side was also sheered off. Mr Weiss indicated to me that the only means of failure for this bolt was either it was over-tightened at the factory or the bolt itself was defective. This of course was his professional opinion. He was very helpful.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

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BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at:

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**