

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>DOT Auto Safety Hotline</p> <p>Vehicle Owner's Questionnaire (VOQ)</p> <p>NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4238 www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 125</p>	
<p>OWNER INFORMATION (Type or Print)</p> <p>WARE MA</p>		<p>Date Received 28-AUG-2002</p> <p>OFFICE INVESTIGATION</p>		<p>Od_or rt_dtl od_rt up_itr</p> <p>Reference No. 8017451</p>	
<p>Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? <input type="checkbox"/> YES <input type="checkbox"/> NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.</p> <p>Signature of Owner _____ Date / /</p>					
<p>VEHICLE INFORMATION</p>					
<p>Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)</p> <p>2MEFM74WBYX663012</p>		<p>Vehicle Make</p> <p>MERCURY</p>	<p>Vehicle Model</p> <p>GRAND MARQUIS</p>	<p>Vehicle Year</p> <p>2000</p>	<p>Current Odometer Reading</p> <p>15,961</p>
<p>Purchase Date</p> <p>8-4-00</p>	<p>Dealer's Name</p> <p>SPRINGFIELD LINCOLN & MERCURY</p>		<p>Engine Size (CID/CC)</p> <p>4.6L</p>	<p>No Cylinders</p> <p>8</p>	<p><input type="checkbox"/> Turbo Diesel Gas Fuel Injecto</p>
<p><input checked="" type="checkbox"/> New</p>	<p>City</p> <p>SPRINGFIELD State MA Zip Code 01109</p>		<p>Transmission Type</p> <p><input checked="" type="checkbox"/> Automatic</p>	<p>Antilock Brakes</p> <p><input checked="" type="checkbox"/> No</p>	<p>Restraint System</p> <p><input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input checked="" type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Belt <input checked="" type="checkbox"/> Passengerside Airbag</p>
<p><input checked="" type="checkbox"/> Front</p>	<p><input checked="" type="checkbox"/> Rear</p>	<p><input checked="" type="checkbox"/> 4-Wheel</p>	<p>Cruise Control</p> <p><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p>	<p>Drive Train</p> <p><input checked="" type="checkbox"/> Front Rear 4-Wheel</p>	<p>Vehicle Type</p> <p><input checked="" type="checkbox"/> Car <input type="checkbox"/> Sport Ult <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other</p>
<p><input type="checkbox"/> 2-Door</p>	<p><input checked="" type="checkbox"/> 4-Door</p>	<p><input type="checkbox"/> Stationwagon</p>	<p><input type="checkbox"/> Pick Up</p>	<p><input type="checkbox"/> Truck</p>	
<p>FAILED COMPONENT(S)/PART(S) INFORMATION</p>					
<p>Component</p> <p>05160000</p>	<p>Part Name(s)</p> <p>ENGINE</p>		<p>Location</p> <p><input type="checkbox"/> Left <input type="checkbox"/> Right <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear</p>	<p>Failed Part(s)</p> <p><input checked="" type="checkbox"/> Original <input type="checkbox"/> Replacement</p>	
<p>No of Failures</p>	<p>Date(s) of Failure(s)</p> <p>Mileage at Failure(s)</p> <p>Vehicle Speed at Failure(s)</p>		<p>Failed Part(s)</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p>	<p>NHTSA Previously</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p>	
<p>APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)</p>					
<p>Crash</p> <p><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Fire</p> <p><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured</p>	<p>Number of Fatalities</p>	<p>Estimated Property Damage</p>	<p>Reported to Police</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p>
<p>NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)</p> <p>AFTER VEHICLE IS STARTED AN UNUSUAL NOISE OCCURS IN ENGINE COMPARTMENT. DEALER CANNOT DETERMINE CAUSE OR FIX. PLEASE GIVE ANY FURTHER DETAILS.*AK</p> <p>SEE ATTACHED LETTER</p>					

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**