



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 758

Date Received

2003 APR 22
22-AUG-2002
 Od. or
R. at
up. for

Reference No.

5016946

OWNER INFORMATION (Type or Print)

CLIFTON

NJ

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 9/4/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN)

(Located at bottom of
windshield of driver's side)

Vehicle Make

Vehicle Model

Vehicle Year

Current Odometer Reading

1FTYR14V0XTB14500

FORD TRUCK

RANGER

1999

42,102

Purchase Date

Dealer's Name Fette Ford

Engine Size
(CID/CC/L)
☐ Turbo
☐ Diesel
☐ Gas
☐ Fuel Injection

☒ New ☐ Used

City Clifton State N.J. Zip Code

No. Cylinders

Transmission Type

Antilock Brakes

Restraint System

Cruise Control

Drive Train

Vehicle Type

Body Style

☐ Manual
☒ Automatic

☒ Yes
☐ No

☐ 3-Point Belt
☐ Driverside Airbag
☐ Passengerside Airbag
☐ Motorbelt
☐ 2-Point Belt

☐ Yes
☒ No

☐ Front
☐ Rear
☐ 4-Wheel

☐ Car
☐ Van
☐ Minivan
☐ Other
☐ Sport Util
☐ Truck
☐ Motorcycle

☐ 2-Door
☐ 4-Door
☐ Stationwagon
☒ Pick Up
☐ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
02000000
03250000

Part Name(s)

WHEELS
BRAKES:HYDRAULIC:ANTI-LOCK SYSTEM

Location

☒ Left
☐ Front
☐ Right
☒ Rear

Failed Part(s)

☒ Original
☐ Replacement

No. of Failures

Date(s) of Failure(s) 10-DEC-1999

Mileage at Failure(s) 39500

Vehicle Speed at Failure(s) 85

Failed
Part(s)
☐ Yes ☐ No
NHTSA
Previously
☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

0

0

0

☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

LEFT REAR WHEEL SEAL IS MOVING OUT OF AXLE HOUSING, CAUSING FLUID TO GET ON
BRAKES. THIS IS AFFECTING BRAKING ABILITY, AT PANIC STOP VEHICLE PULLS HARD TO THE
RIGHT. SEAL WAS REPLACED FOR THE FIRST TIME AT 4700 MILES, AND HAS BEEN REPLACED 4
MORE TIMES SINCE.*AK

5 Times Now, Just Picked up Vehicle Today For
Same Repair - Ford and Dealers Deny Axle Housing is Defective
9/4/02

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.