

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 436

Date Received

06-AUG-2002

06-AUG-2002

OFFICE

DEFECTS INVESTIGATION

Od_or

rt_dt

od_rt

up_ltr

Reference No.

8015571

OWNER INFORMATION (Type or Print)

PANAMA CITY BEACH

FL

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an answer, your name and address to the vehicle manufacturer.

Signature of Owner

Date 9/25/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at bottom of
windshield on driver's side)

1GMDU03E0XYD27442

Vehicle Make

PONTIAC TRUCK

Vehicle Model

MONTANA

Vehicle Year

2000

Current Odometer Reading

Purchase Date

Dealer's Name R&D Motors 1040 W 15th St.

Engine Size
(CID/CC/L)

No Cylinders 6

☐ Turbo
☐ Diesel
☐ Gas
☒ Fuel Injectio☐ New ☒ Used

City Panama City State FL Zip Code 32401

Transmission Type

☐ Manual☒ Automatic

Antilock Brakes

☒ Yes☐ No

Restraint System

☒ 3-Point Belt☒ Driveside Airbag☒ Passengerside Airbag☐ Motorbelt☐ 2-Point Bel

Cruise Control

☒ Yes☐ No

Drive Tires

☒ Front☐ Rear☐ 4-Wheel

Vehicle Type

☐ Car☐ Van☒ Minivan☐ Other☐ Sport Ut☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up☐ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

02400000

Part Name(s)

SUSPENSION-SINGLE AXLE-REAR

Location

☐ Left☐ Front☒ Right☒ Rear

Failed Part(s)

☒ Original☐ Replacement

No of Failures

1

Date(s) of Failure(s) 04-AUG-2002

Mileage at Failure(s) 8000

Vehicle Speed at Failure(s) 5 mph

Failed Part(s)

☒ Yes☐ No

NHTSA Previously

☐ Yes☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Fatalities

0

Estimated Property Damage

1200.00

To repair veh.

Reported to Police

☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VEHICLE WAS MOVING 5MPH WHEN THERE WAS A LOUD BANGING NOISE. VEHICLE VIOLENTLY SHOOK, AND REAR PASSENGER'S SIDE COLLAPSED. DEALER WAS NOTIFIED, AND DIAGNOSED PROBLEM AS REAR AXLE BRACKET SNAPPING DUE TO STRESS. PLEASE PROVIDE MORE INFORMATION.*AK

Right rear axle support bracket snapped at axle. No previous warning or indication of problem, veh. shook then rear collapsed onto right rear tire as I was able to pull off road into parking lot. REPAIR SHOP MECHANIC ADVISES APPEARS

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

TO be some type of Metal Fatigue, which caused Support bracket
to break away.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

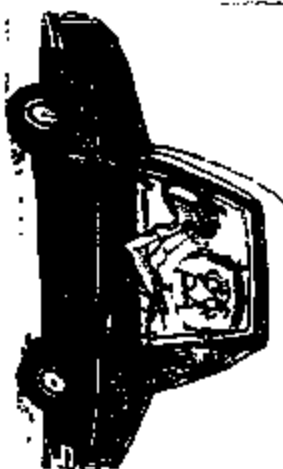
DASH2DOT

and dial toll free at

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