


DOT Auto Safety Hotline		FOR AGENCY USE ONLY 1876	
 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline	
OWNER INFORMATION (Type or Print)		Date Received	01 of _____ rt_dt _____ od_rt _____ up_fr _____
W. SPRINGFIELD MA		APR 05 - AUG 08 2002 52	Reference No. 8016562
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.		<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	
Signature of Owner		Date	
<i>I sold the car, not own anymore</i>		3/17/03	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) <small>Alphabet characters of windshield on driver's side</small>	Vehicle Make	Vehicle Model	Vehicle Year
1FAPP52UXWA228275	FORD	TAURUS	1996
Purchase Date 6/2000	Dealer's Name Balise Ford		Current Odometer Reading NO longer own vehicle
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	City Westfield	State MA	Zip Code 01085
Engine Size (CID/CCL)	No Cylinders	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input checked="" type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection	
Transmission Type	Antilock Brakes	Restraint System	Cruise Control
<input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driver's Side Airbag <input checked="" type="checkbox"/> Passenger's Side Airbag <input type="checkbox"/> Motorbelt <input type="checkbox"/> 2-Point Belt	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Drive Train	Vehicle Type		Body Style
<input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	<input checked="" type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other		<input type="checkbox"/> Sport Utl <input type="checkbox"/> Truck <input type="checkbox"/> Motorcycle <input type="checkbox"/> 2-Door <input checked="" type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up <input type="checkbox"/> Truck
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 03290000	Part Name(s) BRAKES:HYDRAULIC SYSTEM	Location	Failed Part(s)
		<input type="checkbox"/> Left <input type="checkbox"/> Front <input type="checkbox"/> Right <input type="checkbox"/> Rear	<input type="checkbox"/> Original <input checked="" type="checkbox"/> Replacement
No of Failures 1	Date(s) of Failure(s) 28-JUL-2002	Mileage at Failure(s) 45000	Vehicle Speed at Failure(s) 30 MPH
		Failed Part(s)	NHTSA Previously
		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash	Fire	Number of Persons Injured	Number of Fatalities
<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	0	0
Estimated Property Damage		Reported to Police	
		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WHILE DRIVING APPROXIMATELY 30MPH ON EXIT RAMP BRAKES FAILED COMPLETELY, RESULTING IN AN ACCIDENT. VEHICLE WAS CHECKED BY DEALER,WHO STATED THAT BRAKES WERE FINE. CONSUMER WAS SCARED TO DRIVE VEHICLE.*AK			

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

EXITED MASS. TURNPIKE, SLOWED TO 30 MPH IN LINE FOR
TOLL BOOTH, PRESSED brake pedal - NOTHING. TRIED
AGAIN & NO BRAKES. STEERED VEHICLE OVER CURBING
AND INTO FENCE TO STOP THE VEHICLE. HAD 3 CHILDREN
UNDER 10 IN BACK SEAT. REFUSED TO DRIVE CAR AGAIN
EVEN AFTER IT WAS "FIXED" SOLD CAR 3 WEEKS
LATER. IT WAS VERY SCARY TO PRESS brake pedal
ALL THE WAY TO FLOOR & NOT HAVE BRAKES STOP THE
CAR. WE WERE LUCKY! THE UNSETTLING THING WAS
2 DIFFERENT MECHANICS I FOUND NOTHING WRONG WITH
THE BRAKES. DEALERSHIP SAID THEY WOULD LOOK AT THEM,
BUT AT THEIR HOURLY RATE I WOULD NEVER BUY A
FORD VEHICLE AGAIN. (BRAKES WERE CHECKED A FEW WEEKS
BEFORE & REPLACED THE YEAR BEFORE!)

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

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(DASH) 2 DOT



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