

DOT Auto Safety Hotline		FOR AGENCY USE ONLY 1387	
 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline	
OWNER INFORMATION (Type or Print) SAINT LOUIS MO		DEFECTS INVESTIGATION OFFICE	Reference No. 8013942
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorized representative, provide your name and address to the vehicle manufacturer. Signature of Owner _____ Date ____/____/____		Work Number _____ Home Number _____	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located on lower left windshield or driver's side) PLEASE FILL IN	Vehicle Make NISSAN TRUCK	Vehicle Model QUEST	Vehicle Year 2000
Purchase Date ☒ New ☐ Used	Dealer's Name <u>Bonafito Nissan</u> City <u>St. Louis</u> State <u>Mo</u> Zip Code <u>63114</u>	Engine Size (CID/CC) <u>?</u> No Cylinders <u>4</u>	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
Drive Train ☒ Front ☐ Rear ☐ 4-Wheel		Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Use ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 08410000	Part Name(s) FUEL/THROTTLE LINKAGES AND CONTROL PEDAL	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures too many to count	Date(s) of Failure(s) <u>15-FEB-2002 to present</u> Mileage at Failure(s) <u>28000</u> Vehicle Speed at Failure(s) <u>stopped</u>	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☒ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities
Estimated Property Damage		Reported to Police ☐ Yes ☐ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) WHILE DRIVING VEHICLE WILL JERK DUE TO ACCELERATOR STICKING. THIS CAN CAUSE AN ACCIDENT.*AK This problem has become worse, then resolves. Dealer has told us "it happens so often we consider it routine maintenance like an oil change, so it's not covered under warranty"			

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Accelerator pedal sticks while in Range 10
 bumper traffic, brake lines etc. This has
 caused multiple rear collisions on I-67
 and crashes. The dealer quoted us
 \$190 to clean build up off of 100.
 This has been identified as a
 problem with the Quest Van,
 but it's not a recall, so we
 don't have to cover it. The cost
 quoted to fix the problem was
 "about \$360." This is WRONG
 if a car/van model has a safety problem.
 RECALL IT

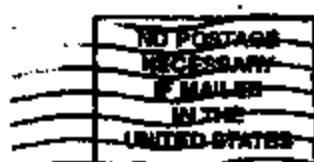
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NAT'L HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

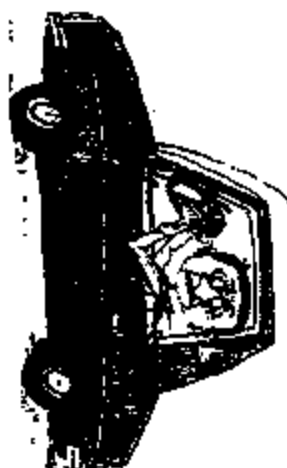
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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