

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 241 Date Received 2003 NOV 5 09-JUL-2002 12:32 Ref. No. 8013472 Work Number Home Number	
OWNER INFORMATION (Type or Print) [Redacted] [Redacted] [Redacted] ROSSVILLE IN [Redacted]			
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorization, NHTSA will NOT provide your name and address to the vehicle manufacturer. Signature of Owner [Redacted] Date 11/8/03			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 2G1WL52MOV1162729		Vehicle Make CHEVROLET	Vehicle Model LUMINA
Purchase Date 6/01 ☐ New ☒ Used		Dealer's Name Acay Motor Sales City Lafayette State IN Zip Code 47904	Vehicle Year 1997 Engine Size (CID/CC/L) 3.1L No Cylinders 6 ☐ Turbo ☒ Diesel ☐ Gas ☐ Fuel Injectio
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Bel ☒ Passengerside Airbag	Cruise Control ☐ Yes ☒ No Drive Train ☒ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☒ Car ☐ Sport ☐ Lift ☐ Truck ☐ Motorcycle ☐ Van ☐ Minivan ☐ Other		Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 09010100	Part Name(s) LIGHTING:FLASHER:TURN SIGNAL	Location ☒ Front ☐ Right ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) 08-JUN-2002 Mileage at Failure(s) ~ 069300 Vehicle Speed at Failure(s) 65 MPH	Failed Part(s) ☒ Yes ☐ No	NHTSA Previously ☐ Yes ☒ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0
Estimated Property Damage 0		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
TURN SIGNAL WAS INOPERATIVE. DEALER AND THE MANUFACTURER WERE NOT NOTIFIED AT THIS TIME. OWNER MADE REPAIRS. FEEL FREE TO PROVIDE ANY FURTHER INFORMATION.*AK The black, plastic, actuator button for the hazzard flasher cracked (split) down in the shroud around the steering column. When this happened, A broken-off piece was able to work down into the switch			

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

assembly for the hazard/turn signal flashers. The next time this switch was actuated, the piece wedged the switch assembly between its two possible states. This caused the inability to use either the hazard flasher or the turn signals. Since the brake light system is controlled through here also, I consider this to be a serious problem with a high potential for common recurrence in this make and model of car. Please contact me by someone in engineering so I can discuss the details of the fault and the proper correction. Thank You.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

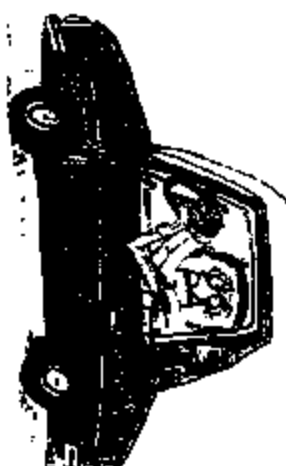
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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<http://www.nhtsa.dot.gov/hotline>