


DOT Auto Safety Hotline		FOR AGENCY USE ONLY 755	
 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline	
OWNER INFORMATION (Type or Print) [Redacted] AUBURN		Date Received 08-JUL-2002 2003 MAR 20 AM 8:27	Od, or rt, dt ad, rt up, jr _____ _____ _____ _____
Do you authorize the absence of Signature of Owner? <input type="checkbox"/> YES <input type="checkbox"/> NO Address to the vehicle manufacturer? <input type="checkbox"/> YES <input type="checkbox"/> NO Date 8/21/02		Reference No. 8013380	
Vehicle Ident. No. (VIN) (Required to be shown at windshield on driver's side) WVWPD63B6203352		Vehicle Make Volkswagen	Vehicle Model PASSAT CONTITOURING
Vehicle Year 2002		Current Odometer Reading 12,000	
Purchase Date 02-17-02	Dealer's Name PATRICK MOTORS		Engine Size (Cyl./CC) 109 No. Cylinders 4
<input checked="" type="checkbox"/> New <input checked="" type="checkbox"/> Used	City Auburn	State MA	Zip Code 01501
Transmission Type <input checked="" type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input checked="" type="checkbox"/> Driver-side Airbag <input checked="" type="checkbox"/> Passenger-side Airbag <input type="checkbox"/> Motorbelt <input checked="" type="checkbox"/> 3-Point Belt	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Drive Train <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input checked="" type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other		Body Style <input checked="" type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 02750010	Part Name(s) TIRES:SIDEWALL	Location <input type="checkbox"/> Left <input type="checkbox"/> Front <input checked="" type="checkbox"/> Right <input checked="" type="checkbox"/> Rear	Failed Part(s) <input checked="" type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failures 1	Date(s) of Failure(s) 28-JUL-2002	Mileage at Failure(s) 4400	Vehicle Speed at Failure(s) 70 mph
Failed Part(s) <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		NHTSA Previously <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Fatalities 0
Estimated Property Damage \$ 453.57		Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
E-PLUS, P195/65R16, DOT UNKNOWN, ORIGINAL EQUIPMENT ON A 2002, VOLKSWAGEN, PASSAT WITH 10000 MILES. REAR PASSENGER TIRE BLOWOUT AT 70 MPH.*AK Heading West Travelling MASSACHUSETTS TURN PILE from BOSTON. RIGHT REAR TIRE Disintegrated resulting in SIGNIFICANT DAMAGE TO UNDERCARRIAGE. (Pictures enclosed) WAS ABLE TO AVOID SEVERE ACCIDENT.			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

faxtransmittal

Recipient : NHTSA

Fax Number: 202.493.2833

Subject : Reference Number 8013380

From :

Date : March 3, 2003

Number of pages including header : 3

COMMENTS :

March 3, 2003

US Department of Transportation
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, DC 20590

Re: Reference Number 8013380
Vehicle ID #: WVWPD63B62PO33565
VW Passat 2002

Dear Information Management:

Attached you will find copy of VOQ completed on 21 August 2002. In addition, I sent priority mail, a package including photographs and all information originally sent to Ms. Kimberly Somerville, Warranty Claims Administrator, Continental Tire.

I would ask that you advise me as to the status of your review and investigation regarding my claim.

Thank you kindly.

Auburn, MA
Telephone: