



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

1367

Date Received

NOV 5 PM 12:55
02-JUL-2002

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Reference No.

B013191

OWNER INFORMATION (Type or Print)

DOUSMAN

WI

HOME

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of an author☐ YES☐ NO

Signature of Owner

address to the vehicle manufacturer.

Date 10/16/03

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of
windshield on driver's side)

1G6KD52B36U230771

Vehicle Make

CADILLAC

Vehicle Model

DEVILLE

Vehicle Year

1995

Current Odometer Reading

67,532

Purchase Date

4-27-97

Dealer's Name

ERNE VON SCHLEDORF

City

DUNKIRK

State

WI

Zip Code

53090

Engine Size

(CID/CYL)

No Cylinders

4.9L

8

Turbo

Diesel

Gas

Fuel Injection

Transmission Type

☐ Manual☒ Automatic

Antilock Brakes

☒ Yes☐ No

Restraint System

☐ 3-Point Belt☒ Driver's Side Airbag☒ Passenger's Side Airbag☐ Motorbelt☐ 2-Point Bel

Cruise Control

☒ Yes☐ No

Drive Train

☒ Front☒ Rear☐ 4-Wheel

Vehicle Type

☒ Car☐ Van☐ Minivan☐ Other☐ Sport Utl☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☐ 3-Door☐ Stationwagon☐ Pick Up☐ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

08138000

Part Name(s)

FUEL:FUEL PUMP

Location

☐ Left☐ Front☐ Right☐ Rear

Failed Part(s)

☐ Original☐ Replacement

No of Failures

Date(s) of Failure(s) 21-AUG-2001

Mileage at Failure(s) 87532

Vehicle Speed at Failure(s) PARKED

Failed Part(s)

☒ Yes☐ No

NHTSA Previously

☐ Yes☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

0

Number of Fatalities

0

Estimated Property Damage

0

Reported to Police

☐ Yes☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

FUEL PUMP FAILED, CAUSING VEHICLE NOT TO START. AK

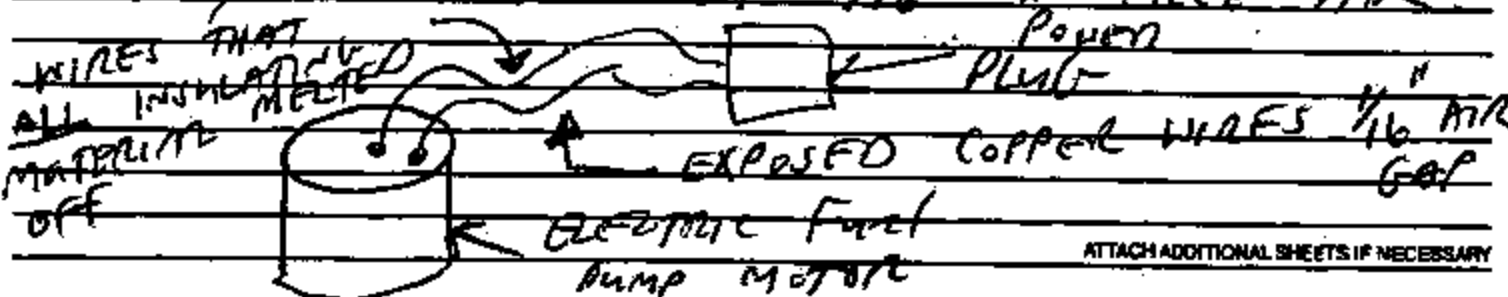
THE FUEL PUMP WIRES THAT PROVIDE POWER TO THE ELECTRONIC FUEL PUMP HAD ALL THE ELECTRICAL INSULATION MATERIAL MELTED FROM THE POWER WIRES. THE WIRES WERE LOCATED

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

NEXT TO THE Fuel Pump Motor which ARE
LOCATED INSIDE THE Fuel TANK. IF THE TWO
WIRES CAME IN CONTACT WITH EACH OTHER
A DIRECT SHORT WOULD OCCUR AND THE
FUEL TANK WOULD EXPLODE. IT SHOULD
BE NOTED THAT THE TWO WIRES WERE
ONLY SEPERATED BY 1/16" IN FREE AIR.



ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



QUESTIONNAIRE

DOT AUTO SAFETY HOT

TO REPORT VEHICLE SAFETY DEFEC
COMPLETE THIS FORM

OR

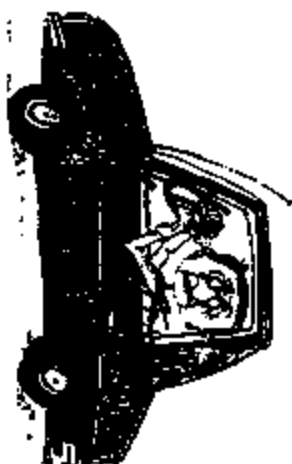
DASH2DOT

and dial toll free at

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