Form Approved: OMB No. 2127-0001

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY 241

Date Received: 28-JUN-2002

Od_or ____ ____
rt_dt ____ ____
od_rt ____ ____
up_ltr ____ ____

Reference No. 8012941

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ **Date**____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Readin
1J4GW58S2XC570116	JEEP	GRAND CHEROKE	1999	

Purchase Dat: ☐ New ☒ Used

Dealer's Name_____ City_____ State_____ Zip Code_____

Engine Size (CID/CC/L ____ No Cylinders _____

☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injectio

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☐ No	☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Bel	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other_____ ☐ Sport Ult ☐ Truck ☐ Motorcycle	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other_____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s	Location	Failed Part(s
03270000	BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM	☐ Left ☐ Front ☐ Right ☐ Rear	☐ Original ☐ Replacement

No of Failure	Dates of Failure(s)	Failed Part(s)	NHTSA Previously
11	28-FEB-2001 Mileage at Failure(s _____ Vehicle Speed at Failure(s) _____	☐ Yes ☐ No	☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalitie	Estimated Property Damag	Reported to Polic
☐ Yes ☐ No	☐ Yes ☐ No				☐ Yes ☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VEHICLE WOULD VIBRATE SEVERELY WHEN APPLYING BRAKES AT 35-40 MPH, AND MORE SEVERELY AT HIGHER SPEED. VEHICLE BEEN TO THE DEALER ON ELEVEN OCCASIONS, AND PROBLEM REOCCURRING. FEEL FREE TO PROVIDE ANY FURTHER INFORMATION.*AK

CONTINUE ON REVERSE

Form Approved: O.M.B. No. 2127-0008

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241

Date Received
28-JUN-2002
OFFICE DEFECTS INVES

Od_or
rt_dt
od_rt
up_ltr

Reference No.
8012941

Work Numb [redacted]
Home Numb [redacted]

OWNER INFORMATION (Type or Print)

[redacted] 761601

DEARBORN MI [redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA Wil[redacted]hicle manufacturer.
Signature of Owner [redacted] Date 07/08/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)	Vehicle Mak	Vehicle Mode	Vehicle Year	Current Odometer Readin
1J4GW58S2XC570116	JEEP	GRAND CHEROKE	1999	50750

Purchase Date 10/07/99
☐ New ☒ Used

Dealer's Name YARK OLDS INC
City TOLEDO State OH Zip Code 43615

Engine Siz (CID/CC/L ____
No Cylinders V6
☐ Turbo ☐ Diesel ☒ Gas ☒ Fue Injectio

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
☐ Manual ☒ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Bel	☒ Yes ☐ No	☐ Front ☐ Rear ☒ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Ult ☒ Truck ☐ Motorcycle	☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s	Location	Failed Part(s)
03270000	BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM	☒ Left ☒ Right ☒ Front ☒ Rear	☒ Original ☐ Replacement

No of Failures: 11

Date(s) of Failure(s) 26-FEB-2001 03/03/2000
Mileage at Failure(s) 12116 (VARIATION)
Vehicle Speed at Failure(s) 45 → 55 mile

Failed Part(s) ☐ Yes ☒ No

NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	N/A	N/A	N/A	☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I VEHICLE WOULD VIBRATE SEVERELY WHEN APPLYING BRAKES AT 35-40 MPH, AND MORE SEVERELY AT HIGHER SPEED. VEHICLE BEEN TO THE DEALER ON ELEVEN OCCASIONS, AND PROBLEM REOCCURRING. FEEL FREE TO PROVIDE ANY FURTHER INFORMATION.*AK

II NOISE ENGINE - 45 TO 65 MIL. (12116 MIL)

III CLUNK NOISE FROM DRIVELINE DRIVE TO REVERSE AND BACK (14229 MIL)

IV THE CAR DOSENT HOLDE AT PARK IF I STOP IN UP HILL & CAR DOSENT HOLDE

CONTINUE ON BACK IF NEEDED

THE FOLLOWING PAGES ARE WITHHELD TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)

(Page 1 through Page 26)

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