



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

**NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>**

FOR AGENCY USE ONLY 241

Date Received

28-JUN-2002

Ord. or
rt. dt
pd. rt
rp. ltr

Reference No.

8012941

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Location at bottom of and/or above windshield)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading		
1J4GW58S2XC570116	JEEP	GRAND CHEROKE	1999			
Purchase Date <input type="checkbox"/> New <input checked="" type="checkbox"/> Used	Dealer's Name City _____ State _____ Zip Code _____	Engine Size (CID/CC/L) _____ No. Cylinders _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio			
Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag	Cruise Control <input type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03270000	Part Name(s) BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No. of Failure 11	Dates of Failure(s) 28-FEB-2001	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No
	Mileage at Failure(s)		
	Vehicle Speed at Failure(s)		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police <input type="checkbox"/> Yes <input type="checkbox"/> No
---	--	---------------------------	----------------------	--------------------------	--

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VEHICLE WOULD VIBRATE SEVERELY WHEN APPLYING BRAKES AT 35-40 MPH, AND MORE SEVERELY AT HIGHER SPEED. VEHICLE BEEN TO THE DEALER ON ELEVEN OCCASIONS, AND PROBLEM REOCCURRING. FEEL FREE TO PROVIDE ANY FURTHER INFORMATION.*AK

CONTINUED ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department of Transportation
National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire (VOQ)

DOT Auto Safety Hotline
NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241

Date Received: 28-JUN-2002
Office: DEFECTS INVEST.

Od_or: _____
rt_dt: _____
od_r: _____
up_lr: _____

Reference No.: 8012941

Work Number: _____
Home Number: _____

OWNER INFORMATION (Type or Print)

[Redacted] 761601
DEARBORN MI [Redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA will not contact the vehicle manufacturer.

Signature of Owner: [Redacted] Date: 07/03/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN): 1J4GW58S2XC570116
Vehicle Mkt: JEEP
Vehicle Model: GRAND CHEROKEE
Vehicle Year: 1999
Current Odometer Reading: 50750

Purchase Date: 10/07/99
Dealer's Name: YARRK OLDS INC
City: TOLEDO State: OH Zip Code: 43625
Engine Size (CID/CC/L): _____
No. Cylinders: V6
 Turbo Diesel Gas Fuel Injection

Transmission Type: Automatic
Antilock Brakes: Yes
Restraint System: 3-Point Belt
Cruise Control: Yes
Drive Train: 4-Wheel
Vehicle Type: Sport/Utility Truck
Body Style: 4-Door Stationwagon

FAILED COMPONENT(S)/PART(S) INFORMATION

Component: 03270000
Part Name(s): BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM
Location: Left Front Right Rear
Failed Part(s): Original Replacement

No. of Failures: 11
Date(s) of Failure(s): 25-FEB-2001 03/03/2000
Mileage at Failure(s): 12116 (VARIATION)
Vehicle Speed at Failure(s): 45 -> 55 mph
Failed Part(s): Yes No
NHTSA Previously: Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash: Yes No
Fire: Yes No
Number of Persons Injured: N/A
Number of Fatalities: N/A
Estimated Property Damage: N/A
Reported to Police: Yes No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

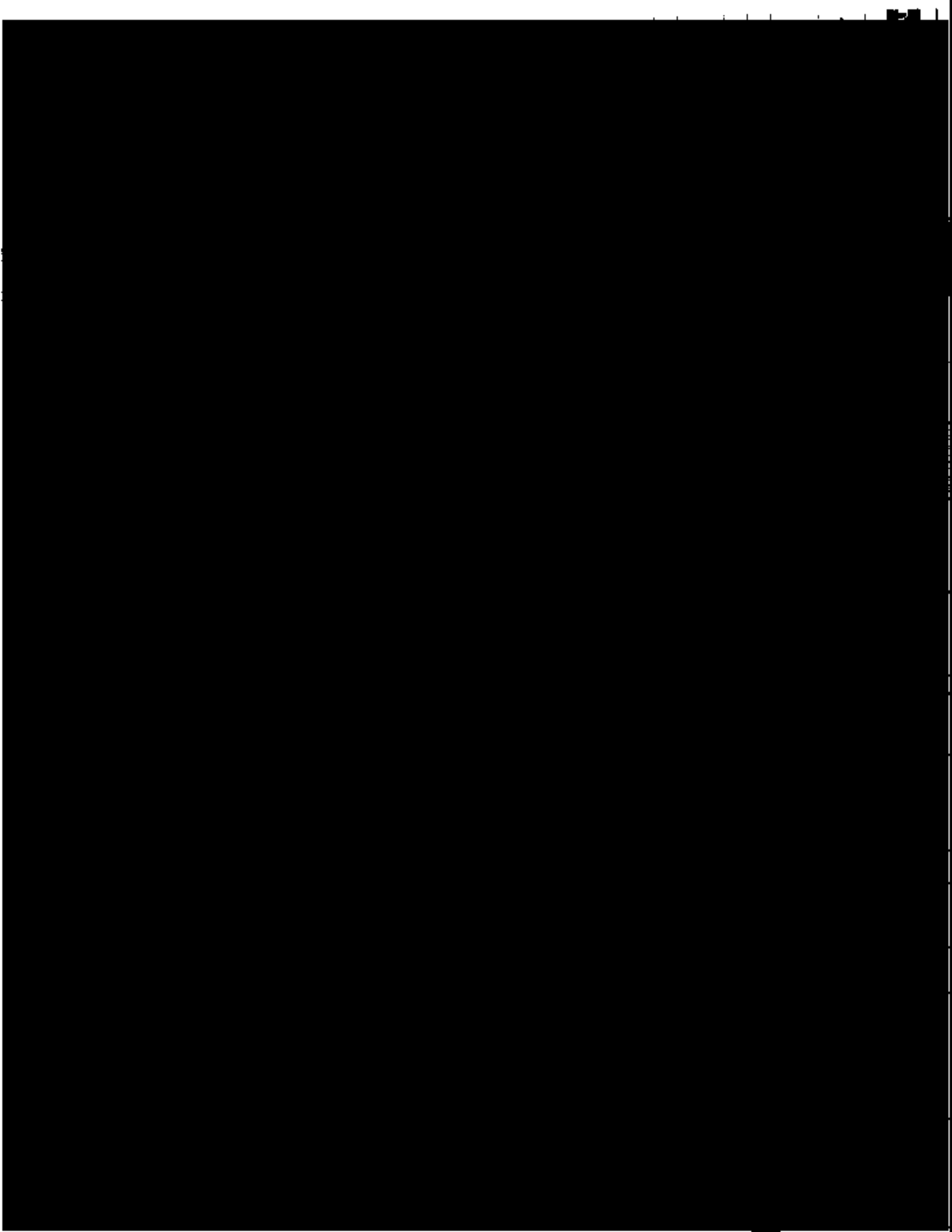
I VEHICLE WOULD VIBRATE SEVERELY WHEN APPLYING BRAKES AT 35-40 MPH, AND MORE SEVERELY AT HIGHER SPEED. VEHICLE BEEN TO THE DEALER ON ELEVEN OCCASIONS, AND PROBLEM REOCCURRING. FEEL FREE TO PROVIDE ANY FURTHER INFORMATION.*AK
II NOISE ENGINE - 45 TO 65 MIL. (12116 MIL)
III CLUNK NOISE FROM DRIVELINE DRIVE TO REVERSE AND BACK (14229 MIL)
IV THE CAR DOESNT HOLDE AT PARK IF I STOP IN AUP HILL DEAR DOESNT HOLDE

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action or to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)**

(Page 1 through Page 26)



The first part of the document discusses the importance of maintaining accurate records of all transactions. It emphasizes that proper record-keeping is essential for the success of any business and for the protection of the interests of all parties involved. The document outlines the various methods and systems that can be used to ensure the accuracy and reliability of financial records.

In addition, the document provides a detailed overview of the different types of financial statements that are commonly used in business. It explains the purpose and content of each statement, including the balance sheet, income statement, and cash flow statement. The document also discusses the importance of reconciling these statements and ensuring that they are consistent and accurate.

Furthermore, the document addresses the issue of financial reporting and the role of auditors. It discusses the various standards and regulations that govern financial reporting and the importance of having an independent auditor to verify the accuracy of the financial statements. The document also provides information on the different types of audits and the scope of each.

Finally, the document discusses the importance of financial planning and budgeting. It explains how these tools can be used to manage the financial resources of a business and to ensure that it is able to meet its long-term goals. The document provides a detailed overview of the different methods and techniques that can be used for financial planning and budgeting.

In conclusion, the document provides a comprehensive overview of the various aspects of financial management. It discusses the importance of accurate record-keeping, the different types of financial statements, the role of auditors, and the importance of financial planning and budgeting. The document is intended to provide a clear and concise guide for anyone who is interested in learning more about financial management.

The document is organized into several chapters, each of which covers a different aspect of financial management. The chapters are:



