



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

Auto Safety Hotline

## Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>

**FOR AGENCY USE ONLY** 1368

Date Received

28-JUN-2002

Od. or

rt\_dt

pd\_rt

rp\_lr

Reference No.

8012915

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

### VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Location at bottom of and/or above windshield)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading		
1G2NE52T6XC559819	PONTIAC	GRAND AM	1999			
Purchase Date <input type="checkbox"/> New <input checked="" type="checkbox"/> Used	Dealer's Name City _____ State _____ Zip Code _____	Engine Size (CID/CC/L) _____ No. Cylinders _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio			
Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag	Cruise Control <input type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____

### FAILED COMPONENT(S)/PART(S) INFORMATION

Component 09202000	Part Name(s) LIGHTING:LAMP OR SOCKET:HEAD LIGHTS	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure	Dates of Failure(s) 17-JUN-2002 Mileage at Failure(s) 70000 Vehicle Speed at Failure(s)	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

### APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Polic <input type="checkbox"/> Yes <input type="checkbox"/> No
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### NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PLASTIC HEADLIGHT LAMP LENSES ARE FADING, AND IT IS HARD FOR HEADLIGHTS TO COME THROUGH SO CONSUMER CAN SEE WHILE DRIVING. CAUSE UNKNOWN DEALER NOTIFIED.\*AK

CONFIDENTIAL - NHTSA

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire (VOQ)**  
NATIONWIDE 1-888-DASH-2-DOT  
1-888-327-4236  
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1368

Date Received

02 JUL 28 JUN 2002 26

Od or rt\_dt  
od\_rt  
up\_itr

OFFICE DEFECTS INVESTIGATION

Reference No.

8012915

OWNER INFORMATION (Type or Print)

DEFECTS INVESTIGATION

761569

SPENCER

VA

Work Number

Home Number

Do you authorize NHTSA to provide a copy of your response to the manufacturer of your vehicle?  YES  NO

In the absence of a signature, please provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 7/1/2002

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) 1G2NE52T6XC559819  
Vehicle Make PONTIAC  
Vehicle Model GRAND AM  
Vehicle Year 1999  
Current Odometer Reading 72731

Purchase Date  
 New  Used  
Dealer's Name GR. Chevrolet  
City Bassett State VA Zip Code 24055  
Engine Siz (CID/CC/L)  
No Cylinders  
 Turbo Diesel Fuel Injectic

Transmission Type  Manual  Automatic  
Antilock Brakes  Yes  No  
Restraint System  
 3-Point Belt  Motorbelt  
 Driverside Airbag  2-Point Bel  
 Passengerside Airbag  
Cruise Control  Yes  No  
Drive Train  
 Front  Rear  4-Wheel  
Vehicle Type  
 Car  Sport Ult  
 Van  Truck  
 Minivan  Motorcycle  
 Other  
Body Style  
 2-Door  
 4-Door  
 Stationwagon  
 Pick Up  
 Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 09202000  
Part Name(s) LIGHTING:LAMP OR SOCKET:HEAD LIGHTS  
Location  Left  Right  Front  Rear  
Failed Part(s)  Original  Replacement  
*Head light LAMP ARE fading out very quickly impossible*

No of Failure  
Date(s) of Failure(s) 17 JUN 2002  
Mileage at Failure(s) 70000  
Vehicle Speed at Failure(s)  
Failed Part(s)  Yes  No  
NHTSA Previously  Yes  No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash  Yes  No  
Fire  Yes  No  
Number of Persons Injured  
Number of Fatalities  
Estimated Property Damage  
Reported to Police  Yes  No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PLASTIC HEADLIGHT LAMP LENSES ARE FADING, AND IT IS HARD FOR HEADLIGHTS TO COME THROUGH SO CONSUMER CAN SEE WHILE DRIVING. CAUSE UNKNOWN DEALER NOTIFIED.\*AK

CONTINUE ON BACK IF NEEDED

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