



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 336

Date Received

25-JUN-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8012646

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (Location at bottom of windshield and driver's side)		Vehicle Make FORD TRUCK	Vehicle Model F250	Vehicle Year 2001	Current Odometer Reading
Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____ Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02100000	Part Name(s) SUSPENSION INDEPENDENT FRONT	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 25-JUN-2001 Mileage at Failure(s) 15000 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

B.F.GOODRICH, P275/60R17; BOTH INSIDE TIRES ARE WORN OUT. IT FEELS LIKE VEHICLE IS OUT OF LINE. CONSUMER HAS TO CONSTANTLY KEEP STEERING WHEEL STRAIGHT. PLEASE PROVIDE ANY FURTHER INFORMATION.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

FOR AGENCY USE ONLY 335		Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration 1-888-327-4236 www.nhtsa.dot.gov/hotline		OWNER INFORMATION (Type or Print) KANOEHE HI 761012		Date Received: 02 JUN 2002 OFFICE: 8012646 DEFECTS INVESTIGATION	
DOT Auto Safety Hotline		Vehicle Information Vehicle Make: FORD TRUCK Vehicle Model: F150 Vehicle Year: 2001 Current Odometer Reading: 15,750.00		Vehicle Identification (VIN) 1FTRW07L61K83453 (located at bottom of windshield on driver's side)		Vehicle Information Dealer's Name: CUTLER FORD City: ALBANY State: HI Zip Code: 96701 Engine Size: 5.4 (cid/cc) No Cylinders: 8 Fuel System: Turbo Diesel	
Transmission Type ☒ Automatic ☐ Manual		Restraint System ☒ 3-Point Belt ☐ 2-Point Belt ☒ Motorist Belt ☒ Passenger Side Airbag		Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other		Vehicle Type ☒ Truck ☐ Station Wagon ☐ Pick Up	
Failed Component(s)/Part(s) Information Part Name(s): B.F. Goodrich Tires Location: Front Left Failed Part(s): Original Replacement		Application Incident Information Date(s) of Failure(s): 25-JUN-2001 Mileage at Failure(s): 15000 Vehicle Speed at Failure(s): No of Failures: 1 Failed Part(s): NHTSA Previously: Yes No		Narrative Description of Failure(s), Incident(s), Injury(ies) Crash: Yes ☒ No ☐ Number of Persons Injured: ☐ Number of Fatalities: ☐ Estimated Property Damage: ☐ Reported to Police: Yes ☐ No ☐		Vehicle Information Vehicle Make: FORD TRUCK Vehicle Model: F150 Vehicle Year: 2001 Current Odometer Reading: 15,750.00	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES ☒ NO ☐		Signature of Owner KANOEHE HI 761012		Home Number 8012646		Work Number 8012646	
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CONTINUE ON BACK IF NEEDED

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TIRE DOT # APT0HK510800

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I have made many attempts to have Ford fix the dangerous tire problem. Ford is pointing the blame on the tire, and B.F. Goodrich is pointing the blame on the vehicle (FORD). I have had both B.F. Goodrich & Ford check the shipment which the found no problem with. Both Ford and B.F. Goodrich ~~and~~ know there is a tire problem but either company wants to take the responsibility to correct it. The Door sticker is saying to use 26 lbs in the front & 32 lbs in the rear. The Ford dealership and B.F. Goodrich who inspected the vehicle says that the pressure is incorrect on the door and should be increased, disputing what is said to use on the manufacture door sticker.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

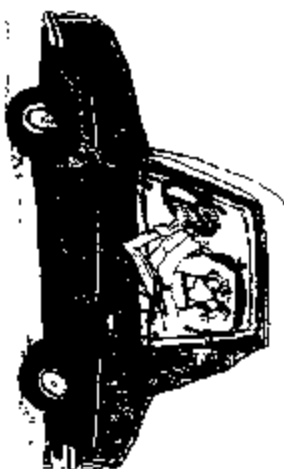
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
<http://www.nhtsa.dot.gov/hotline>