



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1362

Date Received

25-JUN-2002

Od_or

rt_dt

pd_rt

rp_lr

Reference No.

8012613

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G2WJ52MXWF267189		PONTIAC	GRAND PRIX	1998	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Bel	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other
					☐ Sport Utl ☐ Truck ☐ Motorcycle
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03270000	Part Name(s) BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING VEHICLE AT ANY SPEED APPLIED BRAKES AND WITHOUT WARNING VEHICLE WOULD VIBRATE VIOLENTLY.*AK

COPIES OF REPORTS - FREE -

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1362

Date Received

25-JUN-2002

Od or
rt dt
od rt
up Jtr

Reference No.

8012613

OWNER INFORMATION (Type or Print)

760863

CANTON

OH

Work Number

Home Number

Do you authorize NHTSA to contact the manufacturer of your vehicle?
In the absence of an authorized signature, your name and address to the vehicle manufacturer.

Signature of Owner

Date 7/8/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)

1G2WJ52MXWF267189

Vehicle Make

PONTIAC

Vehicle Model

GRAND PRIX

Vehicle Year

1995

Current Odometer Reading

20,000

Purchase Date

10/1/01

Dealer's Name

Engine Siz
(CID/CC/L

No Cylinders 6

☐ Turbo
☐ Diesel
☒ Gas
☒ Fuel Injectio

☐ New ☒ Used

City Chicago State IL Zip Code

Transmission Type

☐ Manual
☒ Automatic

Antilock Brakes

☒ Yes
☐ No

Restraint System

☒ 3-Point Belt ☐ Motorbelt
☒ Driverside Airbag ☐ 2-Point Bel
☒ Passengerside Airbag

Cruise Control

☒ Yes
☐ No

Drive Train

☒ Front
☐ Rear
☐ 4-Wheel

Vehicle Type

☒ Car
☐ Van
☐ Minivan
☐ Other

Sport Utl
Truck
Motorcycle

Body Style

☐ 2-Door
☒ 4-Door
☐ Stationwagon
☐ Pick Up
☐ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
03270000

Part Name(s)

BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM

Location

☒ Left ☒ Right
☒ Front ☒ Rear

Failed Part(s)

☒ Original
☐ Replacement

No of Failures

Date(s) of Failure(s)

Mileage at Failure(s) 15,000

Vehicle Speed at Failure(s)

Failed
Part(s)☒ Yes ☐ NoNHTSA
Previously☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING VEHICLE AT ANY SPEED, APPLIED BRAKES AND WITHOUT WARNING VEHICLE WOULD VIBRATE VIOLENTLY. AK Front brakes would cause steering wheel to shudder (right & left) to extreme. Front rotors had metal flaked off on inside face of rotors. (Right & Left rotors) Front pads were "gripping" unevenly, indicating they were warped. Several pieces of metal on both rotors were flaked off inside face of front rotors. (over)

CONTINUE ON BACK IF NEEDED

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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The brakes were the original equipment. Vehicle was driven in a normal manner (average). The rotors had pitted and warped at 15,000 miles. I would think that with normal driving they should not need to be replaced that soon, or cause any unlikely problems such as vibration (extreme), or "shaking" wobbling of the steering system. The steering wheel wobbled extremely hard!! Pieces of metal breaking off the rotors is very dangerous. Especially off the facing that is in contact with the brake pads.

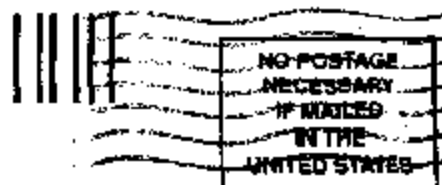
ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

20590+0003



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

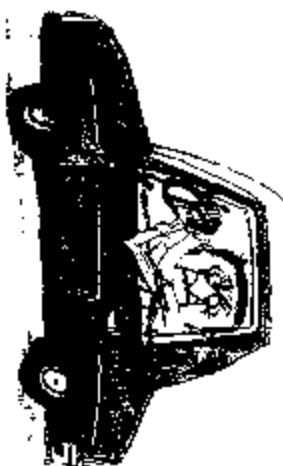
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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