



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1368

Date Received

24-JUN-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8012494

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2FDMD5148TBA55744		FORD TRUCK	WINDSTAR	1996	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Util ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000	Part Name(s) ENGINE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 15-MAY-2002	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 94000		
	Vehicle Speed at Failure(s)		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

AT 60MPH ENGINE BLEWOUT WITH NO WARNING AND COULD HAVE CAUSED AN ACCIDENT. CAUSE UNKNOWN. DEALER NOTIFIED. *AK

COPIES OF REPORTS - FREE -

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

1988

Date Received

24 JUN-2002

Od_or

r_d

od_rt

up_ltr

Reference No.

8012494

OWNER INFORMATION (Type or Print)

760676

NAPA

CA

Work

Home

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorized signature, your name and address to the vehicle manufacturer.

Signature of Owner

Date 7/4/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Printed at bottom of
windshield on driver's side)

2FDMD5148TBA55744

Vehicle Make

FORD TRUCK

Vehicle Model

WINDSTAR

Vehicle Year

1996

Current Odometer Reading

94,000

Purchase Date

23 DEC 1995

Dealer's Name CRATER LAKE FORD

Engine Size
(CID/CC/L)

3.8L

☐ Turbo☐ Diesel☐ Gas☒ Fuel Injection☒ New ☐ Used

City MEDFORD

State OR

Zip Code

No Cylinders

6

Transmission Type

☐ Manual☒ Yes☒ Automatic☐ No

Antilock Brakes

Restraint System

☐ 3-Point Belt☐ Motorbelt☒ Driverside Airbag☐ 2-Point Belt☒ Passengerside Airbag

Cruise Control

☒ Yes☐ No

Drive Train

☒ Front☐ Rear☐ 4-Wheel

Vehicle Type

☐ Car☒ Van☒ Minivan☐ Other☐ Sport Utl☐ Truck☐ Motorcycle

Body Style

☒ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up☐ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
05100000Part Name(s)
ENGINE

Location

☐ Left☐ Front☐ Right☐ Rear

Failed Part(s)

☒ Original☐ Replacement

No of Failures

ONE

Date(s) of Failure(s) 15 MAY 2002

Mileage at Failure(s) 94000

Vehicle Speed at Failure(s) 60-65 MPH

Failed Part(s)

☒ Yes ☐ No

NHTSA

Previously

☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

NONE

Number of Fatalities

NONE

Estimated Property Damage

\$5000

Reported to Police

☐ Yes☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

AT 60MPH ENGINE BLEWOUT WITH NO WARNING AND COULD HAVE CAUSED AN ACCIDENT.
CAUSE UNKNOWN. DEALER NOTIFIED. *AK

CONTINUE ON BACK IF NEEDED

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FOR AGENCY USE ONLY 1358

Date Received

24 JUN 2002

OFFICE

DEFECTS INVESTIGATION

Od or

rt dt

od rt

up tr

Reference No.

8012494

Work Number 707-254-9004

Home Number SAME

OWNER INFORMATION (Type or Print)

760676

NAPA

CA

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

In the absence

your name and address to the vehicle manufacturer.

☒ YES

☐ NO

Signature of Owner

Date 7/4/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located on driver's side of windshield or on driver's side)

Vehicle Make

Vehicle Model

Vehicle Year

Current Odometer Reading

2FDM5148TBA55744

FORD TRUCK

WINDSTAR

1996

94,000

Purchase Date

23 DEC 1995

Dealer's Name CRATER LAKE FORD

Engine Size
(CID/CC/L)

3-8L

☒ New ☐ Used

City MEDFORD

State OR

Zip Code

No Cylinders

6

☐ Turbo
☐ Diesel
☐ Gas
☒ Fuel Injection

Transmission Type

Antilock Brakes

Restraint System

Cruise Control

Drive Train

Vehicle Type

Body Style

☐ Manual

☒ Yes

☐ 3-Point Belt

☐ Motorbelt

☒ Yes

☒ Front

☐ Sport Ult

☒ 2-Door

☒ Automatic

☐ No

☒ Driverside Airbag

☐ 2-Point Bel

☐ No

☐ Rear

☒ Minivan

☐ Motorcycle

☐ Stationwagon

☒ Passengerside Airbag

☐ 4-Wheel

☐ Other

☐ Pick Up

☐ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
05100000

Part Name(s)
ENGINE

Location

☐ Left

☐ Front

☐ Right

☐ Rear

Failed Part's

☒ Original

☐ Replacement

No. of Failures

ONE

Date(s) of Failure(s)

15 MAY 2002

Mileage at Failure(s)

94000

Vehicle Speed at Failure(s)

60-65 MPH

Failed Part(s)

☒ Yes

☐ No

NHTSA Previously

☐ Yes

☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes

☒ No

Fire

☐ Yes

☒ No

Number of Persons Injured

NONE

Number of Fatalities

NONE

Estimated Property Damage

\$5000

Reported to Police

☐ Yes

☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

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TRAVELLING ON HWY 40 WEST BOUND APPROX 12 MILES EAST OF KINGMAN AZ,
LOUD "BANG" & SHUDDERING FROM ENGINE COMPARTMENT. EMERGENCY ROAD SERVICE
TOWED TO KINGMAN. MECHANIC IN 'AAA' WORKSHOP DIAGNOSED ENGINE
REPLACEMENT REQUIRED. SPENT WEEKEND IN KINGMAN AFTER ARRANGING
TRANSPORTATION BACK TO NAPA CA. (HOME) FOR WIFE & FAMILY PET. MONDAY 17 JUNE 2002
HIRED FLATBED TRAILER & TOW VEHICLE & COMMENCED RETURN TO NAPA WITH VEHICLE
DEPOSITED VEHICLE WITH MY MECHANIC IN NAPA. ON 18 JUNE DISASSEMBLY OF BOTTOM
END OF ENGINE PRODUCED A BROKEN CON. ROD WHICH DAMAGED TWO CYLINDERS
& CRANKSHAFT. DIAGNOSIS OF CON. ROD "METAL FATIGUE DUE TO FAULTY MANUFACTURE
A REPLACEMENT OEM. FORD ENGINE BEING INSTALLED. ESTIMATED TOTAL COST
OF REPAIR WORK \$5000. VEHICLE STILL OFF THE ROAD AT THIS DATE ALL RECORD
OF SERVICE HELD SINCE NEW. BROKEN ROD & PAN HELD AS EVIDENCE THROUGH
METALURGY TESTING. FORD POKER IN NAPA INFORMED & REPORT

ATTACH ADDITIONAL SHEETS IF NECESSARY
SUBMITTED REQUESTING REPLACEMENT
COST OF ENGINE FROM FORD

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

2039040001



VEHICLE

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

**TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM**

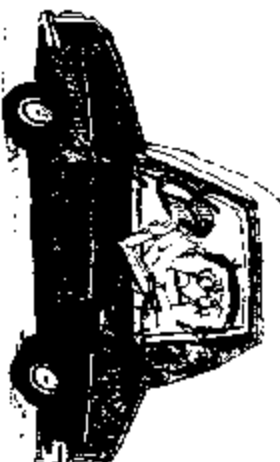
OF

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT

U.S. Department of Transportation
National Highway Traffic Safety
Administration
<http://www.nhtsa.dot.gov/workline>