



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1367

Date Received

20-JUN-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8012302

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMRU17L51LA96401		FORD TRUCK	EXPEDITION	2001	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Bel	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____
					☐ Sport Util ☐ Truck ☐ Motorcycle ☐ Other _____
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 10120000	Part Name(s) VISUAL SYSTEMS:GLASS:WINDOW:DOOR AND SIDE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 20-JUN-2002 Mileage at Failure(s) 21619 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured 1	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE BACKING UP DRIVER'S SIDE WINDOW BUSTED, CAUSING INJURIES TO DRIVER.*AK

COPIES OF REPORTS - FREE -

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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CONTINUE ON BACK IF NEEDED

I was backing out of my garage when the window busted inward, the glass went to the passenger seat as well as to the very back of the vehicle. I hit my 3 yr old dog.

WHILE BACKING UP DRIVER'S SIDE WINDOW BUSTED, CAUSING INJURIES TO DRIVER. *AK

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

Crash	☐ Yes ☒ No
Fire	☐ Yes ☒ No
Number of Persons Injured	1
Number of Fatalities	0
Estimated Property Damage	\$140
Reported to Police	☐ Yes ☒ No

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

APPLICATION INCIDENT INFORMATION

No of Failures	Date(s) of Failure(s) 20-JUN-2002	Mileage at Failure(s) 21619	Vehicle Speed at Failure(s) 0
Part Name(s)	VISUAL SYSTEMS: GLASS: WINDOW: DOOR AND SIDE		
Component 10120000	Location ☒ Left ☐ Right	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

FAILED COMPONENT(S)/PART(S) INFORMATION

Automatic ☐ Manual ☒	Transmission Type ☐ Automatic ☒ Manual	Restraint System ☒ 3-Point Belt ☐ 2-Point Belt ☐ Motorized	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Minivan ☐ Other ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up ☐ Truck
Purchase Date 5/2000	Dealer's Name Texas Ford	City Katy	State TX	Zip Code	Engine Size (CID/CCL) 8	Fuel Injection ☐ Gas ☐ Diesel ☐ Turbo

Vehicle Ident. No. (VIN) 1FMRU17L51LA96401	Vehicle Make FORD TRUCK	Vehicle Model EXPEDITION	Vehicle Year 2001	Current Odometer Reading
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VEHICLE INFORMATION

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO	Signature of Owner [Redacted]	Date 7/2/02
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OWNER INFORMATION (Type or Print) KATY TX 760250	DEFECTS INVESTIGATION OFFICE 20-JUN-2002 Reference No. 8012302	FOR AGENCY USE ONLY 1367
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Vehicle Owner's Questionnaire (VOQ)

DOT Auto Safety Hotline



U.S. Department of Transportation
National Highway Traffic Safety Administration
www.nhtsa.dot.gov/hotline
1-888-DASH-2-DOT
1-888-327-4236