



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1368

Date Received

20-JUN-2002

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

8012286

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMPU18LOWLC05022		FORD TRUCK	EXPEDITION	1998	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other
		☐ Motorbelt ☐ 2-Point Bel		☐ Sport Utl ☐ Truck ☐ Motorcycle	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000 08550000	Part Name(s) ENGINE ELECTRICAL SYSTEM:IGNITION:OTHER PART	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 17-MAY-2002	Failed Part(s)	NHTSA Previously
	Mileage at Failure(s) 39000	☐ Yes ☐ No	☐ Yes ☐ No
	Vehicle Speed at Failure(s)		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police
☐ Yes ☐ No	☐ Yes ☐ No				☐ Yes ☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

AT 25MPH SPARK PLUG BLEWOUT WITH NO WARNING. THEN, VEHICLE SHUTDOWN. CAUSE UNKNOWN. DEALER NOTIFIED. *AK

COPIES OF REPORTS ARE KEPT

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline U.S. Department of Transportation National Highway Traffic Safety Administration www.nhtsa.dot.gov/hotline 1-888-327-4236 NATIONWIDE 1-888-DASH-2-DOT		Vehicle Owner's Questionnaire (VOQ) Date Received: 20 JUN-2002 Office: DEFECTS INVESTIGATION Reference No.: 8012286	
OWNER INFORMATION (Type or Print) MALVERN OH 760231		Work Number: [REDACTED] Home Number: [REDACTED]	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO Signature of Owner: [REDACTED] Date: 07/06/02			
VEHICLE INFORMATION Vehicle Ident. No. (VIN): 1FMPU18L0WL005022 Vehicle Make: FORD TRUCK Vehicle Model: EXPEDITION Vehicle Year: 1998 Current Odometer Reading: [REDACTED]			
Purchase Date: 01/07/01 New ☒ Used ☐ Dealer's Name: MALLINX FORD State: OH Zip Code: 44720 Engine Size: 5.4 (CID/CYL) No Cylinders: 8 Turbo ☒ Diesel ☒ Fuel Injection ☒		Transmission Type: ☒ Automatic ☐ Manual Restraint System: ☒ 3-Point Belt ☐ 2-Point Belt ☐ Driver's Side Airbag ☐ Passenger's Side Airbag Cruise Control: ☒ Yes ☐ No Drive Type: ☒ Front ☐ Rear ☐ 4-Wheel Vehicle Type: ☒ Car ☐ Van ☐ Minivan ☐ Other Body Style: ☒ Sport Utility ☐ Truck ☐ Station Wagon ☐ Pick Up ☐ Truck	
FAILED COMPONENT(S)/PART(S) INFORMATION Component: 05100000 ENGINE 3PMK PLUG Part Name(s): [REDACTED] Location: [REDACTED] Failed Part(s): [REDACTED] Original ☒ Replacement ☐ NHTSA Previously ☐ Yes ☐ No			
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form) No of Failures: [REDACTED] Date(s) of Failure(s): 17-MAY-2002 Mileage at Failure(s): 39000 Vehicle Speed at Failure(s): 75 MPH Failed Part(s): [REDACTED] NHTSA Previously ☐ Yes ☐ No			
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(ES) AT 25MPH SPARK PLUG BLEWOUT WITH NO WARNING, THEN, VEHICLE SHUTDOWN, CAUSE UNKNOWN, DEALER NOTIFIED, AK IT COST 704.00 TO REPAIR. A SPARK PLUG, THEY SAID IT IS QUITS. COME FOR THIS TO HAPPEN, I THINK IT'S 850100000 TO PH 0704 00 TO RR PLUG # 50HAK 0406, 11			
Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured: [REDACTED] Number of Fatalities: [REDACTED] Estimated Property Damage: 704.00 Reported to Police: ☐ Yes ☐ No			

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AT 717.000 MILES