



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 231

Date Received

19-JUN-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8012158

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (Location at bottom of windshield and driver's side door)		Vehicle Make TOYOTA	Vehicle Model CAMRY	Vehicle Year 1996	Current Odometer Reading _____
Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____ Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06351100	Part Name(s) FUEL:FUEL INJECTION:IDLE SPEED CONTROL VALVE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

UPON STARTING VEHICLE AND WITHOUT ANY INDICATION VEHICLE WOULD STALL. DEALER WAS CONTACTED, AND NOTICED IDLE SPEED CONTROL VALVE NEEDED TO BE REPLACED. PLEASE PROVIDE FURTHER INFORMATION. *AK

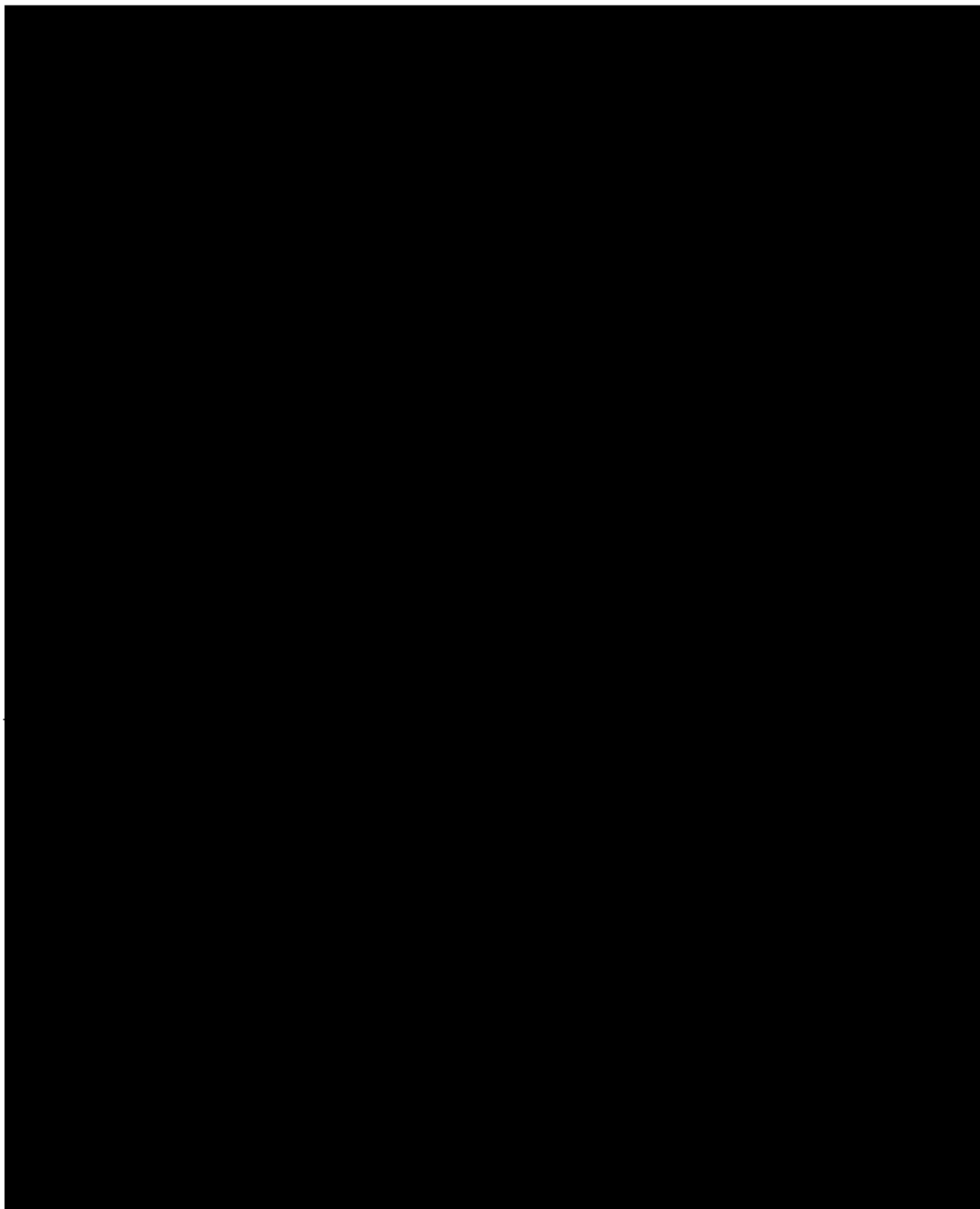
COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 231 Date Received <u>19-JUN-2002</u> OFFICE INVESTIGATION Od_or _____ rt_at _____ od_rt _____ up_ltr _____ Reference No. <u>8012158</u> Work Number _____ Home Num _____	
OWNER INFORMATION (Type or Print) [Redacted] <u>759895</u> EL CERRITO CA 94530			
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorized representative, please provide name and address to the vehicle manufacturer. Signature of Owner _____ Date <u>6/13/2002</u>			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) <u>4T1BG12K2TU944593</u>		Vehicle Make <u>TOYOTA</u> Vehicle Model <u>CAMRY</u> Vehicle Year <u>1996</u> Current Odometer Reading <u>64,119</u>	
Purchase Date <u>7/12/97</u> ☐ New ☒ Used		Dealer's Name <u>Hertz Car Sales</u> City <u>Hayward</u> State <u>CA</u> Zip Code <u>94544</u> Engine Size <u>ICD/CC/L</u> No Cylinders <u>4</u> ☐ Turbo Diesel ☐ Gas ☒ Fuel Injection	
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☐ No	
Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag		Cruise Control ☒ Yes ☐ No	
Drive Train ☒ Front ☐ Rear ☐ 4-Wheel		Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Utility Truck ☐ Motorcycle	
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck			
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component <u>08351100</u> Part Name(s) <u>FUEL:FUEL INJECTION:IDLE SPEED CONTROL VALVE</u> Location ☐ Left ☐ Right ☐ Front ☐ Rear Failed Part(s) ☐ Original ☒ Replacement		No of Failures <u>4</u> Date(s) of Failure(s) <u>6/17/98, 6/18/99, 5/3/00, 5/23/2002</u> Mileage at Failure(s) <u>32,700; 43,493; 50,667; 63,317</u> Vehicle Speed at Failure(s) _____ Failed Part(s) ☒ Yes ☐ No NHTSA Previously ☐ Yes ☒ No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No	
Number of Persons Injured <u>N/A</u>		Number of Fatalities <u>N/A</u>	
Estimated Property Damage <u>N/A</u>		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
UPON STARTING VEHICLE AND WITHOUT ANY INDICATION VEHICLE WOULD STALL. DEALER WAS CONTACTED, AND NOTICED IDLE SPEED CONTROL VALVE NEEDED TO BE REPLACED. PLEASE PROVIDE FURTHER INFORMATION. *AK Please refer to attached letter to David Byrd, Torrance CA Toyota, dated May 28, 2002. To date, I have not received a response. Also attached are →			
CONTINUE ON BACK IF NEEDED			
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**THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)**

(Page / through Page 7)





the first of these is the fact that the majority of the population is now living in urban areas. This has led to a concentration of people in a few large cities, which has in turn led to a number of problems. One of the most serious is the lack of adequate housing. In many of these cities, the population has grown so rapidly that there is no longer enough space for everyone to live. This has led to the development of slums, which are areas of the city where people live in very poor conditions. These slums are often located on the outskirts of the city, and they are usually very crowded. The second problem is the lack of adequate infrastructure. In many of these cities, the infrastructure is very old and it is not able to cope with the large population. This has led to a number of problems, including a lack of clean water and a lack of adequate sewage treatment. The third problem is the lack of adequate employment opportunities. In many of these cities, the economy is based on a few industries, and there are not enough jobs for everyone. This has led to a high level of unemployment, which is a major problem for the population.

The second of the main problems is the lack of adequate infrastructure. In many of these cities, the infrastructure is very old and it is not able to cope with the large population. This has led to a number of problems, including a lack of clean water and a lack of adequate sewage treatment. The third problem is the lack of adequate employment opportunities. In many of these cities, the economy is based on a few industries, and there are not enough jobs for everyone. This has led to a high level of unemployment, which is a major problem for the population. The fourth problem is the lack of adequate social services. In many of these cities, there are not enough schools, hospitals, and other social services. This has led to a number of problems, including a lack of access to education and a lack of access to healthcare. The fifth problem is the lack of adequate environmental protection. In many of these cities, there is a lot of pollution, and there are not enough measures in place to protect the environment. This has led to a number of problems, including a lack of clean air and a lack of clean water.

The sixth problem is the lack of adequate governance. In many of these cities, the government is corrupt and it is not able to provide the services that the population needs. This has led to a number of problems, including a lack of access to justice and a lack of access to basic services. The seventh problem is the lack of adequate social cohesion. In many of these cities, there is a lot of social inequality, and there is a lack of trust between different groups of people. This has led to a number of problems, including a lack of social harmony and a lack of social stability. The eighth problem is the lack of adequate international cooperation. In many of these cities, there is a lack of cooperation between different countries, and this has led to a number of problems, including a lack of access to international trade and a lack of access to international aid.

I HAVE RECEIVED A COPY OF THIS INVOICE.

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