



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT 2003 JUN 10 PM 12:20
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 758

Date Received: 19 JUN 2002
Od_or: _____
Rt_dt: _____
od_rt: _____
up_itr: _____

Reference No.

8012145

OWNER INFORMATION (Type or Print)

LILBURN CA

Work Number

Home Number

Do you authorize NHTSA to provide your name and address to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, please provide name and address to the vehicle manufacturer.

Signature of Owner: _____ Date: 6/28/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN): ADD 2FALP73W6TK141120
Vehicle Make: FORD
Vehicle Model: CROWN VICTORI
Vehicle Year: 1996
Current Odometer Reading: 81,000

Purchase Date: 6/96
Dealer's Name: Hub Ford
City: Lilburn State: GA Zip Code: 30084
Engine Size (CID/CC): _____
No. of Cylinders: 9
 Turbo Diesel Fuel Injection

Transmission Type: Automatic
Antilock Brakes: No
Restraint System: 3-Point Belt
Cruise Control: Yes
Drive Train: Front 4-Wheel
Vehicle Type: Car
Body Style: 4-Door Stationwagon

FAILED COMPONENT(S)/PART(S) INFORMATION

Component: 08310000
Part Name(s): LIGHTING:FUSE:TURN SIGNAL LIGHTS
Location: Left Front Right Rear
Failed Part(s): Original Replacement

No. of Failures: 1
Date(s) of Failure(s): 01-JUN-2002
Mileage at Failure(s): 28000-81,000
Vehicle Speed at Failure(s): Vehicle Not moving
Failed Part(s): Yes
NHTSA Previously: Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash: Yes No
FTS: Yes No
Number of Persons Injured: None
Number of Fatalities: None
Estimated Property Damage: \$717.00
Reported to Police: Yes No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

AS CONSUMER TURNED ON HAZARD LIGHTS SIGNAL LIGHTS WENT OUT. DEALER DETERMINED THEY SHORTED OUT.*AK

* Note: Current dealer bought out Hub Ford.
Current dealer is TEAM FORD
6275 Lawrenceville Hwy 29
Tucker - Lilburn, GA 30084

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 (Public Law 93-576) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I bought this car brand new from Hub Ford ~~Inc~~ in June 1996. Hub Ford was bought by Team FORD. I had never used the Hazard Flasher until June 1, 2000. On that day I was travelling 50 miles east of Atlanta and ran into a major rain storm. I pulled over to the side of the road and pushed my hazard flasher buttons. This caused my turn signal circuits to quit functioning as well as my hazard lights. ~~The~~ I had to drive 125 miles at night without any signal lights. Since this was the first time I had used this circuit, it seems to me there may be defects in the design or installation of these parts. The current dealer charged me \$717.00 for repair. Ford should pay for these repairs.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73178 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATION. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4238

DOT Auto Safety Hotline
(DASH) 2 DOT



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