



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1362

Date Received

18-JUN-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8012058

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2F2ABZ1HZY6602938	SUZUKI	SWIFT	2000	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☐ No
		Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12310000	Part Name(s) INTERIOR SYSTEMS:SEAT TRACKS AND ANCHORS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured 1	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE AT AN INTERSECTION AND AT A LIGHT INVOLVED IN A REAR END COLLISION. AS A RESULT, DRIVER'S SIDE AND PASSENGER'S SIDE SEATS FELL BACK, RESULTING IN MAJOR INJURIES TO PASSENGERS. ALSO, VEHICLE TOTALED. *AK

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The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline
www.nhtsa.dot.gov/hotline
1-888-327-4236
NATIONWIDE 1-888-DASH-2-DOT
Vehicle Owner's Questionnaire (VOQ)
OWNER INFORMATION (Type or Print)
[Redacted] 759718
JACKSON MD
[Redacted]

FOR AGENCY USE ONLY 1362
Date Received [Redacted]
OFFICE OF DEFECTS INVESTIGATION
8012058

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.
Signature of Owner [Redacted]
Date 6/28/02

Purchase Date 3-01		Dealers Name Bud Shell Auto		City/Gate Community No. Zip code 63755		Engine Size 4		No Cylinders 4		Fuel Injection Turbo			
Transmission Type Automatic		Manual		3-Point Belt		Motorcycle		2-Point Belt		Driver's Side Airbag		Passenger's Side Airbag	
Cruise Control		Yes		No		Front		Rear		4-Wheel		Other	
Vehicle Type		Car		Van		Minivan		Truck		Motorcycle		Pick Up	
Body Style		2-Door		4-Door		Station Wagon		Truck		Pick Up		Truck	

Component 12310000		Part Name(s)		Interior Systems: Seat Tracks and Anchors		Location		Left		Right		Failed Part(s)	
No of Failures 1		Date(s) of Failure(s) 4-28-02		Mileage at Failure(s) 32,382		Vehicle Speed at Failure(s) 0 mph		Previously		Yes		No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)													
Crash		Yes ☒ No ☐		Fire		Yes ☒ No ☐		Number of Persons Injured 2		Number of Fatalities 2		Estimated Property Damage Reported to Police	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)													

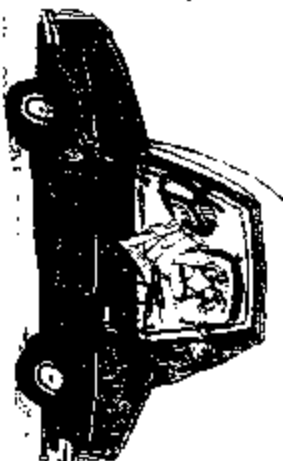
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WE WERE SITTING AT AN INTERSECTION AT DEAD STOP.
WAS HIT FROM BEHIND, HE WAS DOING 40MPH.
WE WERE THROWN BACKWARD, SEAT BROKE AND COLLAPSED
BACKWARD. WE WENT 30 MORE FEET ON OUR BACKS.
WE BOTH HAVE BACK INJURIES, I HAVE TWO RUPTURED DISCS,
DISLOCATE PELVIS FROM TOP TO BOTTOM.

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

Abstract



U.S. Department of Transportation
National Highway Traffic Safety
Administration
<http://www.nhtsa.dot.gov/Modelism>

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(DASH) 2 DOT

1-888-DASH-2-DOT
1-888-327-4236

DASH2DOT

and dial 1011 free at

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DOT AUTO SAFETY HOTLINE

VEHICLE OWNER'S QUESTIONNAIRE