



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 758

Date Received

18-JUN-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8012055

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1LNBM81F2KY666436	LINCOLN	TOWN CAR	1989	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train
☐ Manual ☒ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type	Body Style			
☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____			

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12240000	Part Name(s) INTERIOR SYSTEMS:ACTIVE RESTRAINTS:BELT RETRACTORS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 18-JUN-2002 Mileage at Failure(s) 1 Vehicle Speed at Failure(s) 10	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured 2	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
--	--	--------------------------------	----------------------	--------------------------	--

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VEHICLE HIT A 8-10 INCH HIGH CONCRETE DIVIDER, PASSENGER HIT HEAD ON WINDSHIELD. SEATBELT DID NOT RESTRAIN HER, SHE SUFFERED HEAD LACERATIONS/ NECK AND BACK INJURIES. DRIVER WAS NOT WEARING SEATBELT DUE TO MEDICAL REASON, HIT HEAD ON WINDSHIELD. DAMAGE TO VEHICLE UNKNOWN.*AKI

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 758

Date Received

18 JUN-2002

Od or
rt dt
od rt
up tr

OWNER INFORMATION (Type or Print)

OFFICE
DEFECTS INVESTIGATION

Reference No.

8012055

759703

CHESAPEAKE

VA

Do you authorize
in the absence of
Signature of Owner

manufacturer of your vehicle?
your name and address to the vehicle manufacturer.

☐ YES ☐ NO

Date / /

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located on bottom of windshield on driver's side)

1LNBM81F2KY666436

Vehicle Make

LINCOLN

Vehicle Model

TOWN CAR

Vehicle Year

1989

Current Odometer Reading

191,900

Purchase Date

July 1989

Dealer's Name REEDMAN

Engine Siz
(C/D/CC/L)

No Cylinders 8

☐ Turbo
☐ Diesel
☒ Gas
☐ Fuel Injectio

☒ New ☐ Used

City LANGHORNE State PA Zip Code 19049

Transmission Type

☐ Manual
☒ Automatic

Anti-lock Brakes

☐ Yes
☒ No

Restraint System

☐ 3-Point Belt ☐ Motorbelt
☐ Driverside Airbag ☐ 2-Point Belt
☐ Passengerside Airbag

Cruise Control

☒ Yes
☐ No

Drive Train

☐ Front
☒ Rear
☐ 4-Wheel

Vehicle Type

☒ Car ☐ Sport Utl
☐ Van ☐ Truck
☐ Minivan ☐ Motorcycle
☐ Other

Body Style

☐ 2-Door
☒ 4-Door
☐ Station wagon
☐ Pick Up
☐ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
12240000

Part Name(s)

INTERIOR SYSTEMS: ACTIVE RESTRAINTS: BELT RETRACTORS

Location

☐ Left ☒ Right
☒ Front ☐ Rear

Failed Part(s)

☒ Original
☐ Replacement

No of Failures

Date(s) of Failure(s) 13-JUN-2002

Mileage at Failure(s) 1

Vehicle Speed at Failure(s) 10

Failed Part(s)

☒ Yes ☐ No

NHTSA

Previously

☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

2

Number of Fatalities

Estimated Property Damage

Reported to Police

☒ Yes ☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VEHICLE HIT A 8-10 INCH HIGH CONCRETE DIVIDER, PASSENGER HIT HEAD ON WINDSHIELD. SEATBELT DID NOT RESTRAIN HER, SHE SUFFERED HEAD LACERATIONS/ NECK AND BACK INJURIES. DRIVER WAS NOT WEARING SEATBELT DUE TO MEDICAL REASON, HIT HEAD ON WINDSHIELD. DAMAGE TO VEHICLE UNKNOWN.*AKI

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.