



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

**NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>**

FOR AGENCY USE ONLY 1367

Date Received

17-JUN-2002

Ord. or
rt. dt
pd. rt
rp. ltr

Reference No.

8011965

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Location at bottom of and/or side of dashboard)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading		
PLEASE FILL IN	PONTIAC TRUCK	TRANSPORT	1992			
Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio			
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City _____ State _____ Zip Code _____	No Cylinders _____				
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
<input type="checkbox"/> Manual <input type="checkbox"/> Automatic	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	<input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	<input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 01300000 05110000	Part Name(s) STEERING:POWER ASSIST ENGINE:MOUNTS	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure	Dates of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Polic <input type="checkbox"/> Yes <input type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ENGINE MOUNT BOLTS RUSTED, AND BROKE, CAUSING LOST OF STEERING WHILE DRIVING.*AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1367

Date Received

17-JUN-2002

Od_or

r_dt

od_rt

up_itr

Reference No.

8011965

Work Number

Home Number

OWNER INFORMATION (Type or Print)

759541

BUFFALO

NY

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 6/24/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location on driver's side of windshield on driver's side) Vehicle Make Vehicle Model Vehicle Year Current Odometer Reading
 1GMDU06L0NT223616 PLEASE FILL IN PONTIAC TRUCK TRANSPORT 1992 137,580

Purchase Date 1992 Dealer's Name Jim Murphy Engine Siz (CID/CC/L) 3.8 Turbo Diesel Gas Fuel Injectio
 New Used City Depew State NY Zip Code 14043 No Cylinders 6

Transmission Type Antilock Brakes Restraint System Cruise Control Drive Trail Vehicle Type Body Style
 Manual Yes 3-Point Belt Motorbelt Yes Front Car Sport Ut 2-Door
 Automatic No Driverside Airbag 2-Point Bel No Rear Minivan Truck 4-Door
 Passengerside Airbag 4-Wheel Other Motorcycle Stationwagon
 Pick Up Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 01300000 05110000 Part Name(s) STEERING:POWER ASSIST ENGINE:MOUNTS Location Left Right Front Rear Failed Part(s) Original Replacement
 No of Failures Date(s) of Failure(s) 25-MAY-2002 Mileage at Failure(s) 136000 137,500 Vehicle Speed at Failure(s) Car had just turn into the driveway Failed Part(s) Yes No NHTSA Previously Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash Yes No Fire Yes No Number of Persons Injured None Number of Fatalities None Estimated Property Damage Reported to Police Yes No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ENGINE MOUNT BOLTS RUSTED, AND BROKE, CAUSING LOST OF STEERING WHILE DRIVING.*AK
 On May 25th my daughter and wife went to the store and when they came back they said something was wrong with the steering. I went out to check and found that the steering had become disconnected because the rear engine cradle mounts were gone and the cradle had moved down about 4 or 5 inch's from the body were it was mounted. Now if this had happened while they were still on the main highway going 45 mph or more I don't think they would be here today and maybe some other's would have been involved in a very bad accident. My wife and daughter were very lucky it happened right as they drove in the drive way. Now when ever I see a Van that is around a 1992 or 93 I wonder if some one is going to have this happened to them, they may not be this lucky. Enclosed is a copy of my bill for the repairs. One other thing the Van now belongs to my daughter which I gave to her in April of 1999, it's in Beaufort SC and that's where this happened.

CONTINUE ON BACK IF NEEDED

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**THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)**

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