



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 798

Date Received

13-JUN-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8011740

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield and door frame)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
		CHEVROLET TRUCK	EXPRESS	2000	
Purchase Date	Dealer's Name		Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☐ No	☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other
					☐ Sport Utl ☐ Truck ☐ Motorcycle
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12310000	Part Name(s) INTERIOR SYSTEMS:SEAT TRACKS AND ANCHORS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 02-DEC-2001	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 34000		
	Vehicle Speed at Failure(s)		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING TRACK BOLTS BROKE FOR THE SECOND TIME. CONTACTED DEALER, AND THE DEALER CANNOT FIND A REMEDY.*AK

COPIES OF REPORTS ARE KEPT

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



DOT Auto Safety Hotline

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 798

Date Received

13-JUN-2002

Od_or

rt_dt

tbl_rt

up_ltr

Reference No.

8011740

OWNER INFORMATION (Type or Print)

CEDEAR

MI

758966

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of your signature, please print the address to the vehicle manufacturer.

Signature of Owner

Date 6/24/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located on left side of windshield on driver's side)

1G8FG15R3Y1216910

Vehicle Make

CHEVROLET TRUCK

Vehicle Model

EXPRESS

Vehicle Year

2000

Current Odometer Reading

37,500

Purchase Date

12-20-00

Dealer's Name DENVER CHEVROLET

Engine Size

(C/D/C/L) 5.8

No. Cylinders 8

☐ Turbo☐ Diesel☒ Gas☐ Fuel Injection☒ New ☐ Used

City HOLLAND

State MI

Zip Code 49423

Transmission Type

☐ Manual☒ Automatic

Antilock Brakes

☒ Yes☐ No

Restraint System

☒ 3-Point Belt☐ Motorbelt☐ Driverside Airbag☐ 2-Point Belt☐ Passengerside Airbag

Cruise Control

☒ Yes☐ No

Drive Train

☐ Front☒ Rear☐ 4-Wheel

Vehicle Type

☒ Car☐ Van☐ Minivan☐ Other☐ Sport Utl☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☒ 4-Door☐ Stationwagon☐ Pick Up☐ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
12310000

Part Name(s)

INTERIOR SYSTEMS: SEAT TRACKS AND ANCHORS

Location

☒ Left☒ Front☐ Right☐ Rear

Failed Part(s)

☒ Original☒ Replacement

No. of Failures

2

Date(s) of Failure(s)

02-DEC-2001

Mileage at Failure(s)

34000

Vehicle Speed at Failure(s)

-

Failed Part(s)

☒ Yes ☐ No

NHTSA Previously

☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Fatalities

0

Estimated Property Damage

0

Reported to Police

☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING TRACK BOLTS BROKE FOR THE SECOND TIME. CONTACTED DEALER, AND THE DEALER CANNOT FIND A REMEDY. *AK

SEE REVERSE

CONTINUE ON BACK IF NEEDED

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POWER SEAT ANCHOR BROKE & DETACHED FROM SEAT TRACK - HAPPENED FIRST AT ABOUT 24000 MILES WHILE VEHICLE WAS NOT IN MOTION. HAPPENED 2ND TIME AT 37000 MILES WHILE ROUNDING A CURVE AT 55 MPH CAUSING ME TO NEARLY LOSE CONTROL OF VEHICLE. DEALER PLANS TO REPAIR BY INSTALLING IDENTICAL PART AS THE ONE WHICH HAS ALREADY BROKEN TWICE IN 37000 MILES. I HAVE BEEN UNABLE TO LEARN FROM CHEVROLET HOW OFTEN THESE SEAT ANCHORS HAVE BROKEN OR WHY THEY WOULDN'T REINFORCE THE ANCHOR TO PREVENT FUTURE HAZARDS. I AM VERY NERVOUS ABOUT DRIVING UNDER THESE CIRCUMSTANCES.

[illegible]

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