



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

**NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>**

FOR AGENCY USE ONLY 758

Date Received

12-JUN-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8011624

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Location at bottom of and/or above windshield)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading		
1FMEU15H5LLA67464	FORD TRUCK	BRONCO	1990			
Purchase Date <input type="checkbox"/> New <input checked="" type="checkbox"/> Used	Dealer's Name _____ City _____ State _____ Zip Code _____	Engine Size (CID/CC/L) _____ No Cylinders _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio			
Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Antilock Brakes <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag	Cruise Control <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input checked="" type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000 06136000	Part Name(s) ENGINE FUEL:FUEL PUMP	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure	Dates of Failure(s) 01-JAN-1995 Mileage at Failure(s) 99000 Vehicle Speed at Failure(s) _____	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)


Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Polic <input type="checkbox"/> Yes <input type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VEHICLE STALLS INTERMITTENTLY AT ANY SPEED/ IN WARM WEATHER/ ON INCLINES, AND DOWN GRADES. DEALER REPLACED FUEL PUMP,IT DID NOT REMEDY THE PROBLEM.*AK

CONTINUED ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline		FOR AGENCY USE ONLY	
 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline	
OWNER INFORMATION (Type or Print) [Redacted] 758762 MORRISON CO [Redacted]		Date Received OFFICE OF SAFETY INVESTIGATION 12-JUN-2002	Od_or r_t_dt od_r up_ltr Reference No. 8011624
Do you authorize NHTSA to contact you in the absence of an authorized representative? Signature of Owner: [Redacted]		<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO Date 7/1/02	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (located above or below windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year
1FMEU15H5LLA67464	FORD TRUCK	BRONCO	1990
Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	Current Odometer Reading
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	City _____ State _____ Zip Code _____	No. Cylinders _____	
Transmission Type	Antilock Brakes	Restraint System	Cruise Control
<input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motor-belt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Belt <input type="checkbox"/> Passengerside Airbag	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Drive Train	Vehicle Type	Body Style	
<input type="checkbox"/> Front <input type="checkbox"/> Rear <input checked="" type="checkbox"/> 4-Wheel	<input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other	<input checked="" type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up <input checked="" type="checkbox"/> Truck	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component	Part Name(s)	Location	Failed Part(s)
05100000 06136000	ENGINE FUEL:FUEL PUMP	<input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	<input checked="" type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failures	Date(s) of Failure(s)	Failed Part(s)	NHTSA Previously
	01-JAN-1995 Mileage at Failure(s) 00000 Vehicle Speed at Failure(s)	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)			
Crash	Fire	Number of Persons Injured	Number of Fatalities
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
Estimated Property Damage		Reported to Police	
		<input type="checkbox"/> Yes <input type="checkbox"/> No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
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CONTINUE ON BACK IF NEEDED

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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

7/1/02 To This Day - FORD HAS NEVER PROVIDED ANY DATA OR SERVICE OR ASSISTANCE TO SOLVE THE PROBLEM INITIATED BY THEIR USE OF A DISTRIBUTOR MOUNTED THICK FILM IGNITION MODULE

THERE HAS BEEN "NO RESPONSE" TO OUR CLAIM #TFI 108045082-2 DATED 3/02 WHICH WAS SUPPOSED TO BE ADMINISTERED BY THE NEW FORD TFI MODULE ADMINISTRATION CENTER - PO BOX 6142, NOVATO CALIFORNIA 94948 - (6142) DEALERSHIP INVOICES DATED 4-19-94 7-22-94 7-28-95 7-1-98 WERE ALL THE RESULT OF STALLS IN TRAFFIC - (DRIVEABILITY PROBLEMS) - ALL CONTACTS WITH DEALERSHIPS - RESULTING IN OVER \$2,000.00 IN REPAIRS THAT DID NOT ADDRESS THE TFI PROBLEMS ARE ATTACHED - OUR DISABLED DAUGHTER WAS A VICTIM IN THREE OF THESE EVENTS -

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300

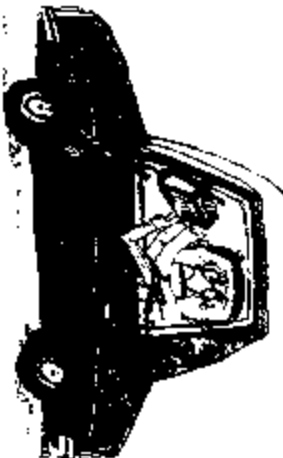
BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



U.S. Department of Transportation
National Highway Traffic Safety Administration
<http://www.nhtsa.dot.gov/hotline>

DOT Auto Safety Hotline
(DASH) 2 DOT

1-888-DASH-2-DOT
1-888-327-4236

DASH2DOT
and dial toll free at

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DOT AUTO SAFETY HOTLINE

QUESTIONNAIRE



VEHICLE OWNER'S

**THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)**

(Page 1 through Page 23)

the 1990s, the number of people in the UK who are aged 65 and over has increased from 10.5 million to 12.5 million (19.5% of the population).

There is a growing awareness of the need to address the needs of older people, and the Government has set out a strategy for the 21st century in the White Paper on *Ageing Better: A Strategy for the 21st Century* (Department of Health 1999). This sets out a vision of a society in which older people are able to live well, and to contribute to their communities.

The White Paper also sets out a number of key objectives for the health care system, including:

- to ensure that older people have access to the services they need to live well;
- to ensure that older people are able to contribute to their communities;
- to ensure that older people are able to live independently.

The White Paper also sets out a number of key objectives for the health care system, including:

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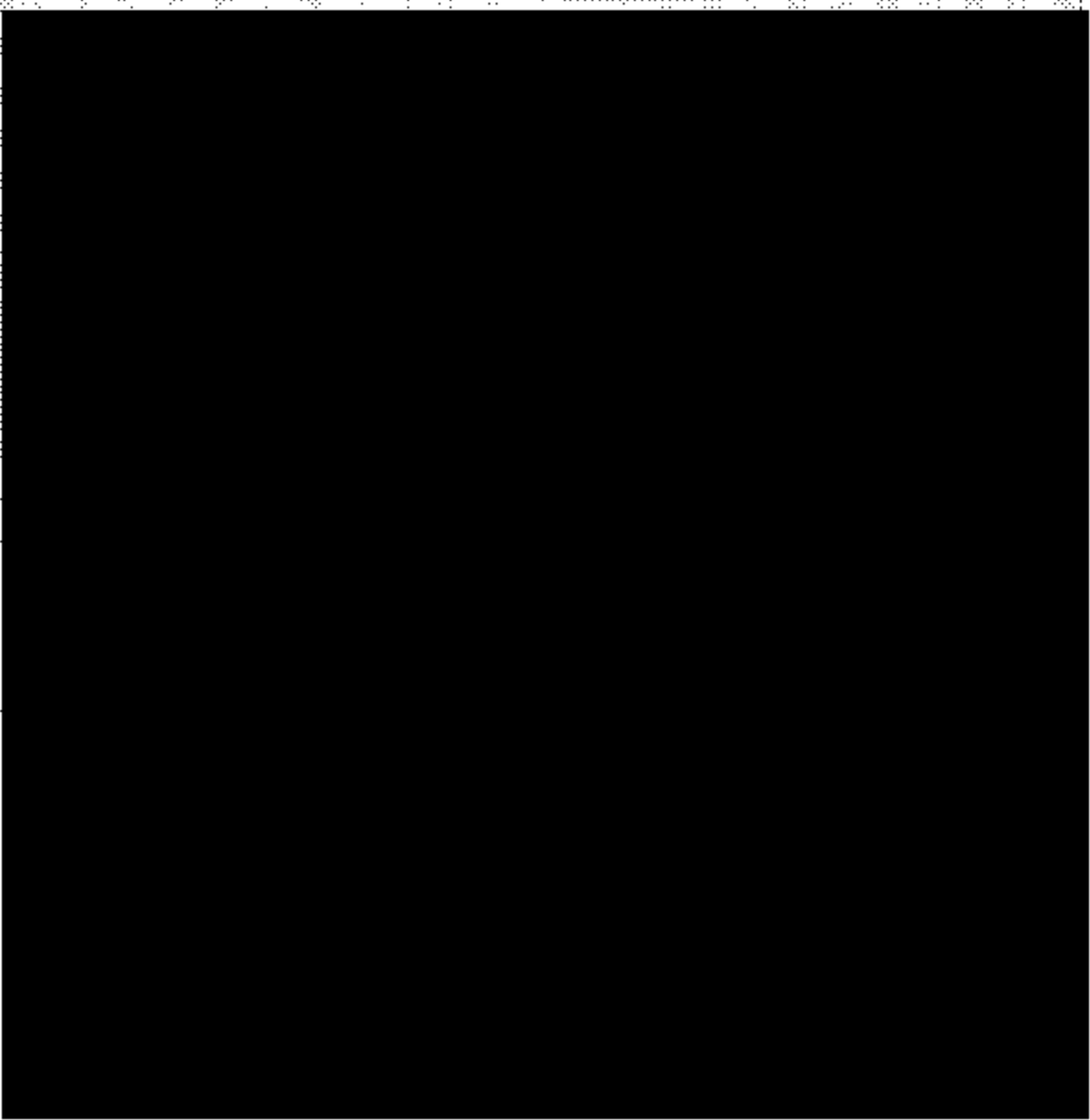
1. The first part of the document discusses the importance of maintaining accurate records of all transactions and activities. It emphasizes that proper record-keeping is essential for transparency and accountability, particularly in the context of public administration and government operations. This section outlines the various methods and tools used to collect, store, and analyze data, ensuring that information is readily accessible and reliable.

2. The second part of the document focuses on the challenges and solutions associated with data management. It identifies common issues such as data redundancy, inconsistency, and security risks, and provides practical strategies to address these concerns. The text highlights the need for robust security protocols and regular data audits to protect sensitive information and maintain the integrity of the data system.

3. The third part of the document explores the role of technology in modern data management. It discusses the integration of cloud-based solutions, artificial intelligence, and machine learning to enhance data processing capabilities and improve decision-making. The text also addresses the importance of training and education for staff to effectively utilize these advanced technologies.

4. The fourth part of the document discusses the legal and ethical considerations surrounding data management. It covers topics such as data privacy, consent, and the right to be forgotten, ensuring that all data handling practices comply with applicable laws and regulations. The text also emphasizes the importance of transparency and communication with stakeholders regarding data collection and usage.

5. The fifth part of the document provides a summary of the key findings and recommendations. It reiterates the importance of a proactive and systematic approach to data management, highlighting the need for continuous improvement and adaptation to changing requirements. The text concludes with a call to action for all stakeholders to work together to ensure the highest standards of data management and governance.



1. The first part of the document discusses the importance of maintaining accurate records of all transactions. It emphasizes that proper record-keeping is essential for ensuring the integrity and reliability of financial data. This section also outlines the various methods and tools used to collect and analyze financial information, highlighting the need for consistency and transparency in the reporting process.

2. The second part of the document focuses on the role of internal controls in preventing fraud and errors. It details the various checks and balances implemented within the organization to ensure that all financial activities are properly authorized and recorded. This section also discusses the importance of regular audits and the role of the internal audit function in identifying and addressing any weaknesses in the control system.

3. The third part of the document addresses the challenges of managing financial risk. It explores the various sources of risk, including market volatility, credit risk, and operational risk, and discusses the strategies used to identify, measure, and mitigate these risks. This section also highlights the importance of having a clear risk management framework in place to guide decision-making and ensure that the organization is able to withstand and recover from adverse events.

4. The fourth part of the document discusses the importance of effective communication in financial reporting. It emphasizes the need for clear, concise, and timely communication of financial information to all stakeholders, including investors, creditors, and management. This section also outlines the various channels and methods used to disseminate financial information, highlighting the importance of transparency and accountability in the reporting process.

5. The fifth part of the document discusses the role of technology in financial reporting. It explores the various ways in which technology is being used to improve the efficiency and accuracy of financial reporting, including the use of data analytics, automation, and cloud-based systems. This section also highlights the importance of ensuring that any technology used is secure and compliant with relevant regulations and standards.

6. The sixth part of the document discusses the importance of ethical considerations in financial reporting. It emphasizes the need for all financial reporting to be done in a fair, honest, and transparent manner, and discusses the various ways in which ethical considerations can be integrated into the reporting process. This section also highlights the importance of having a strong ethical culture within the organization to ensure that all financial reporting is done in a responsible and ethical manner.

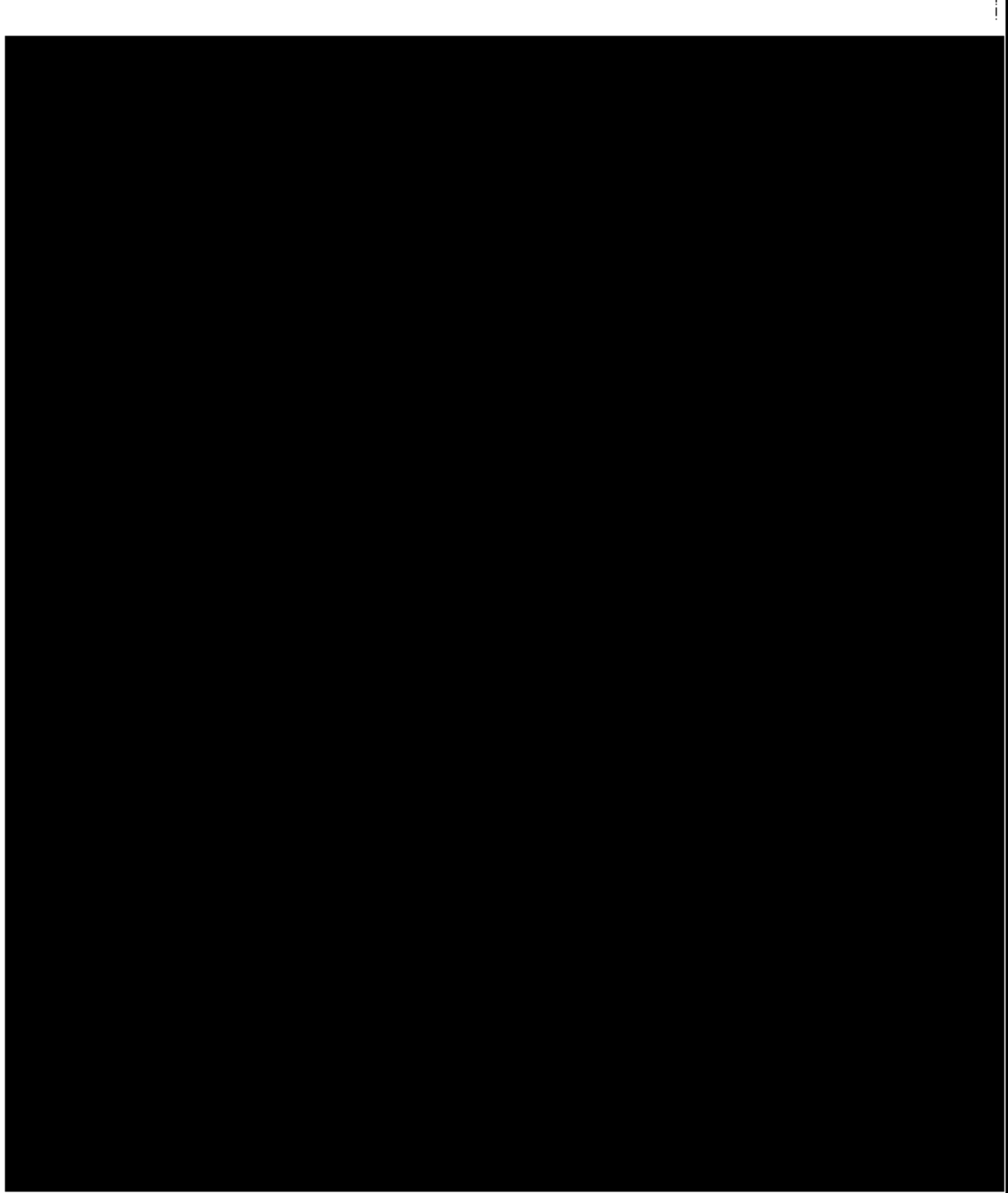
7. The seventh part of the document discusses the importance of ongoing monitoring and evaluation of financial reporting. It emphasizes the need for regular reviews and assessments of the reporting process to ensure that it remains effective and relevant. This section also outlines the various ways in which the reporting process can be improved, including the use of feedback loops and continuous improvement initiatives.

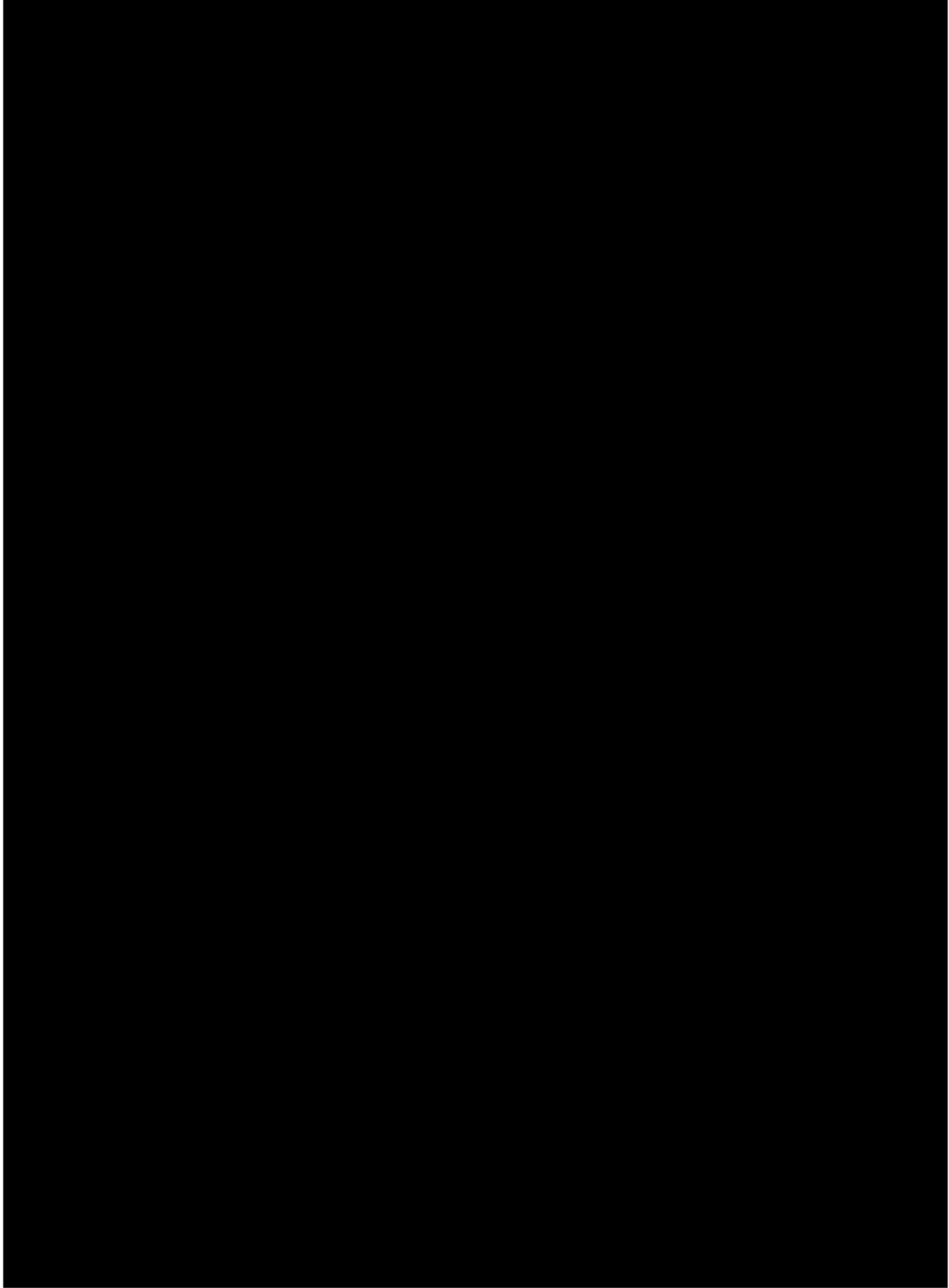
8. The eighth part of the document discusses the importance of staying up-to-date on the latest developments in financial reporting. It emphasizes the need for all financial reporting to be done in a way that is consistent with the latest standards and regulations, and discusses the various ways in which this can be achieved, including the use of professional development and ongoing education.

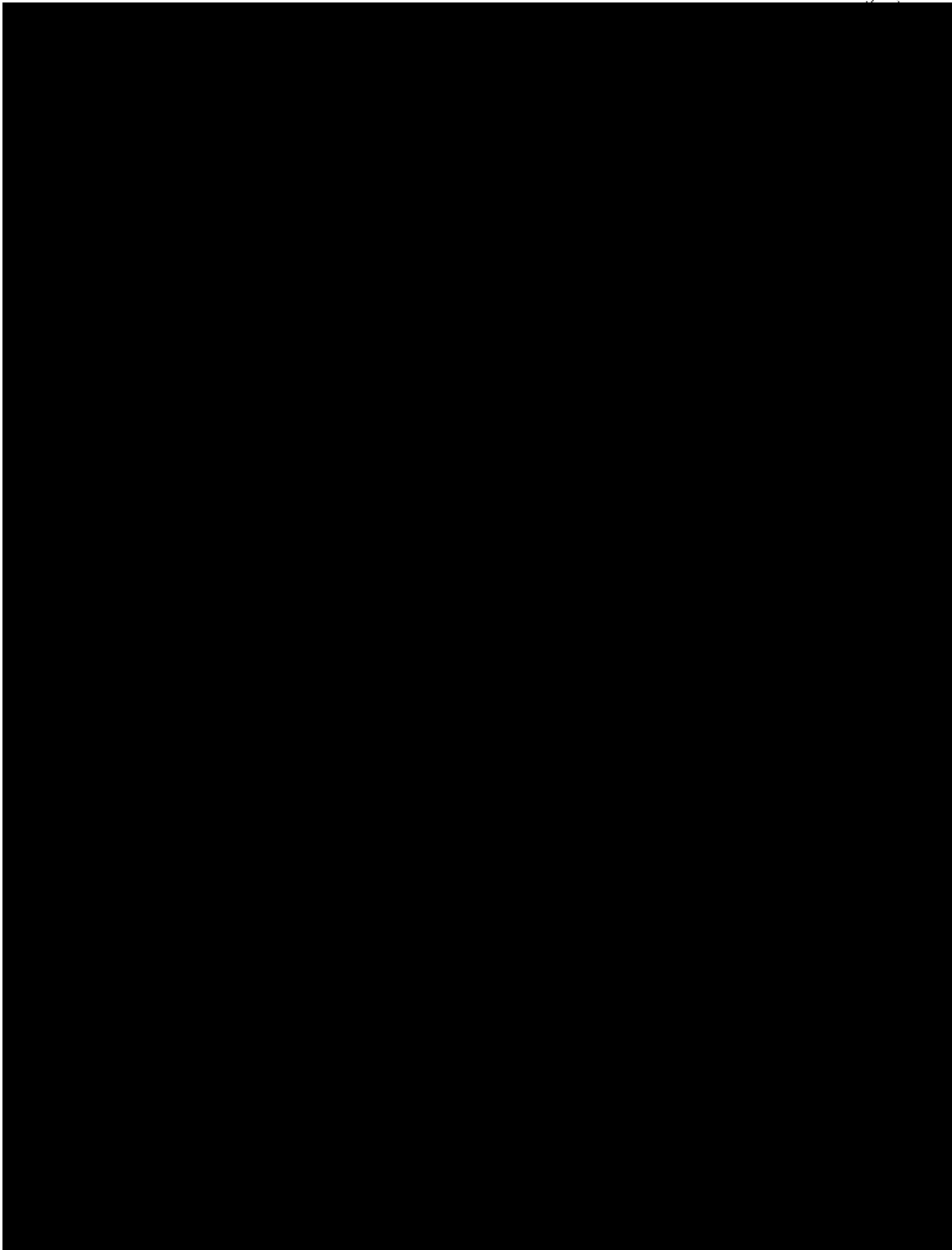
9. The ninth part of the document discusses the importance of having a strong governance framework in place to oversee financial reporting. It emphasizes the need for clear roles and responsibilities to be defined for all those involved in the reporting process, and discusses the various ways in which the governance framework can be strengthened to ensure that all financial reporting is done in a responsible and ethical manner.

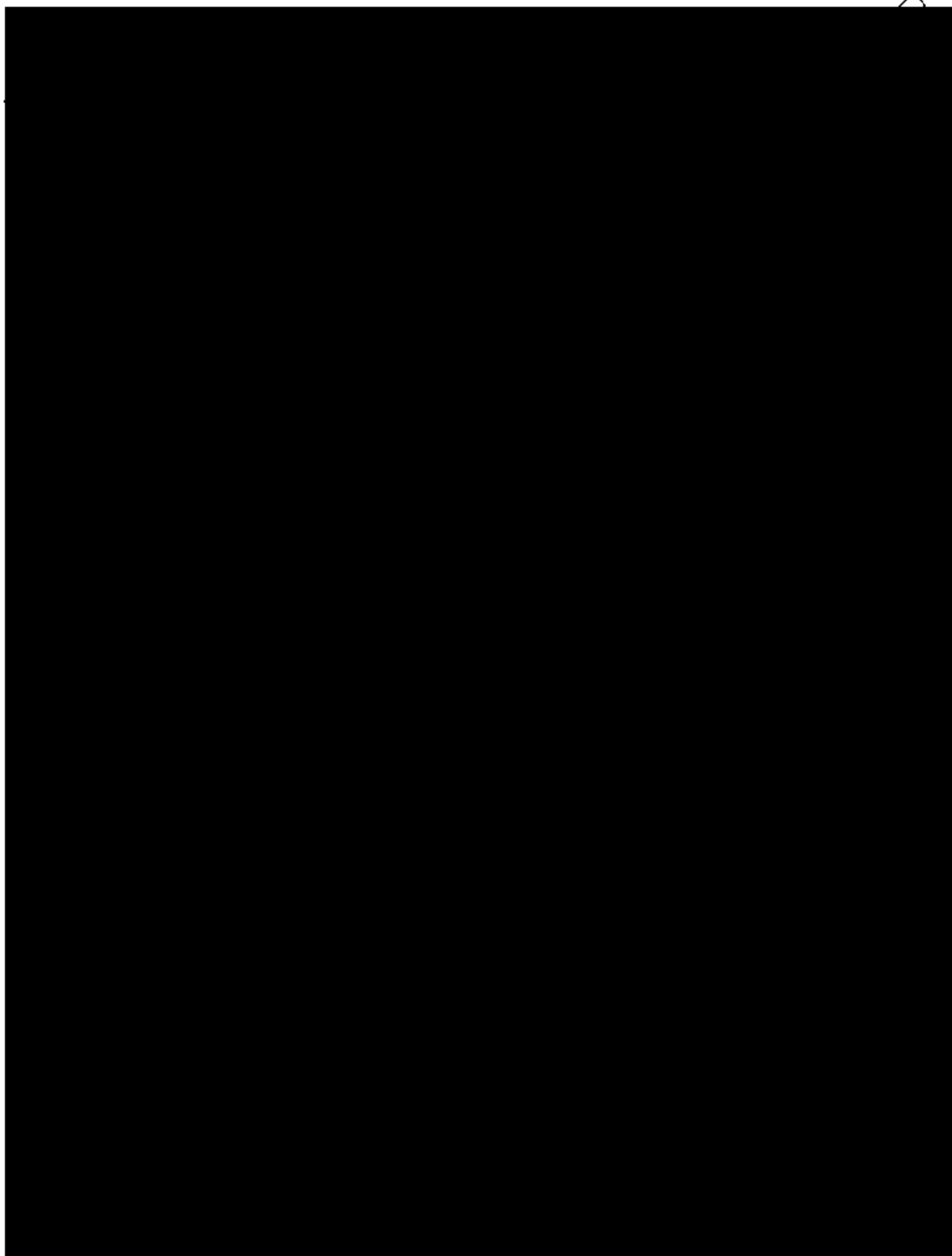
10. The tenth part of the document discusses the importance of having a strong risk management framework in place to manage financial risk. It emphasizes the need for a clear risk management framework to be in place to guide decision-making and ensure that the organization is able to withstand and recover from adverse events. This section also outlines the various ways in which the risk management framework can be strengthened to ensure that all financial reporting is done in a responsible and ethical manner.

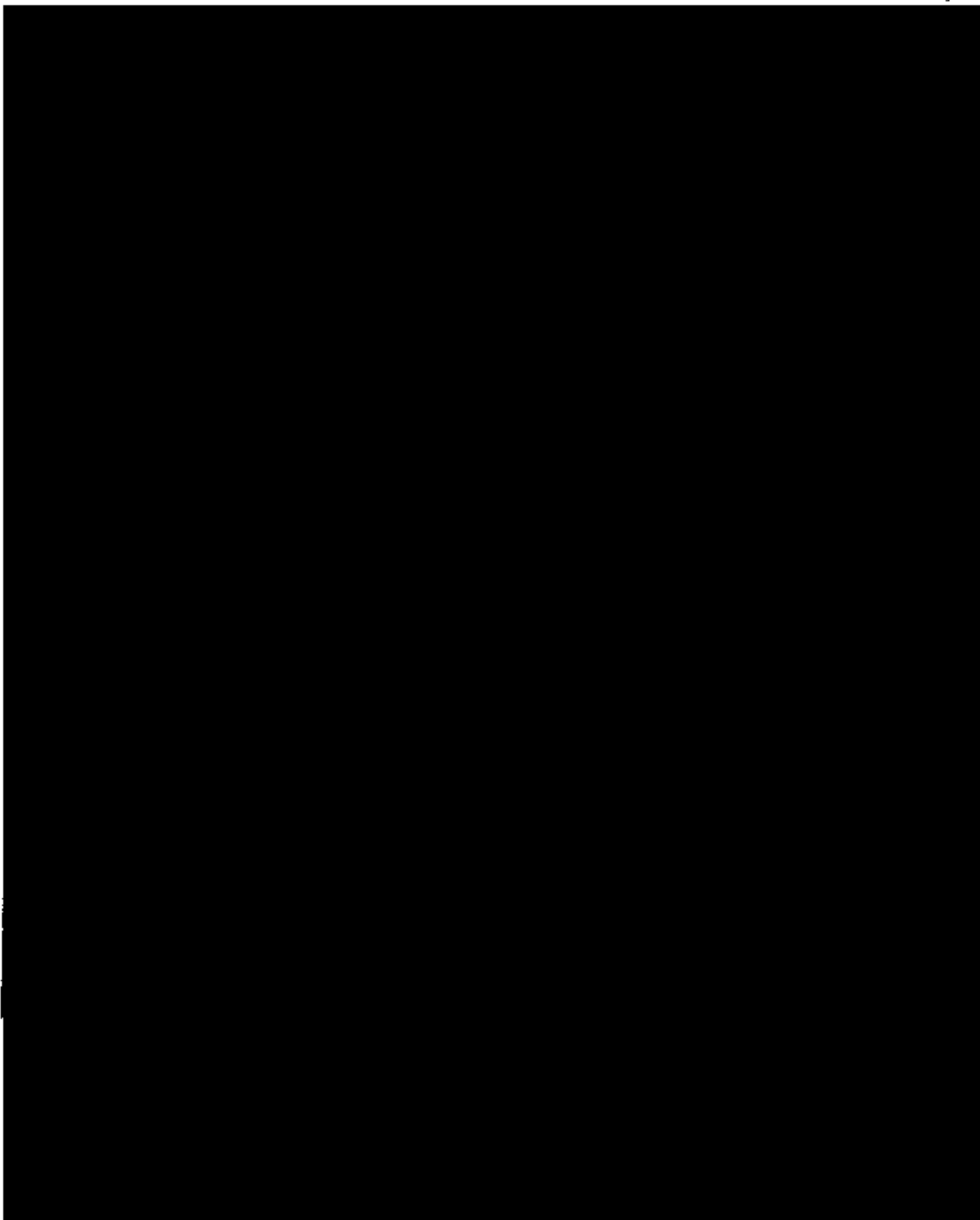


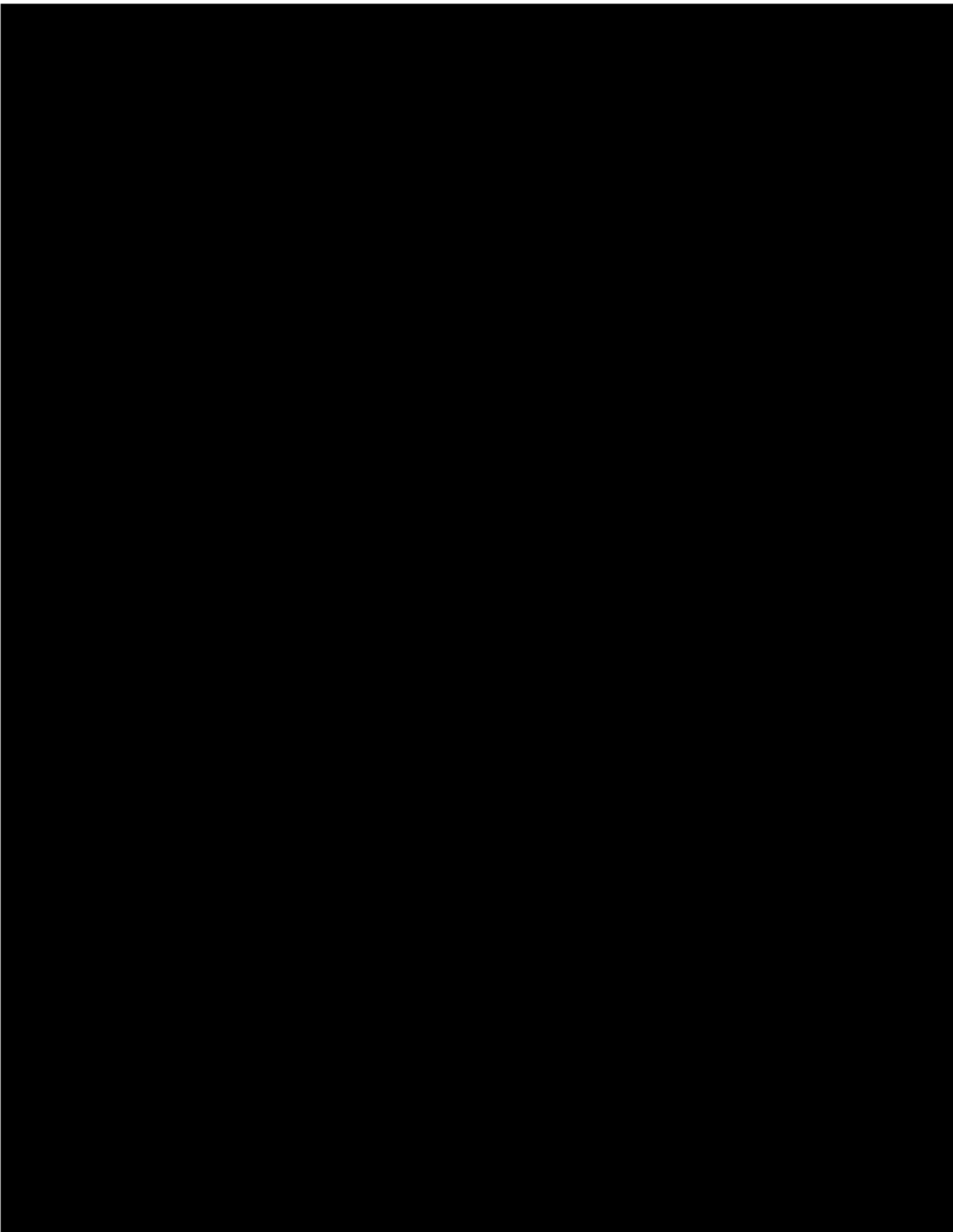


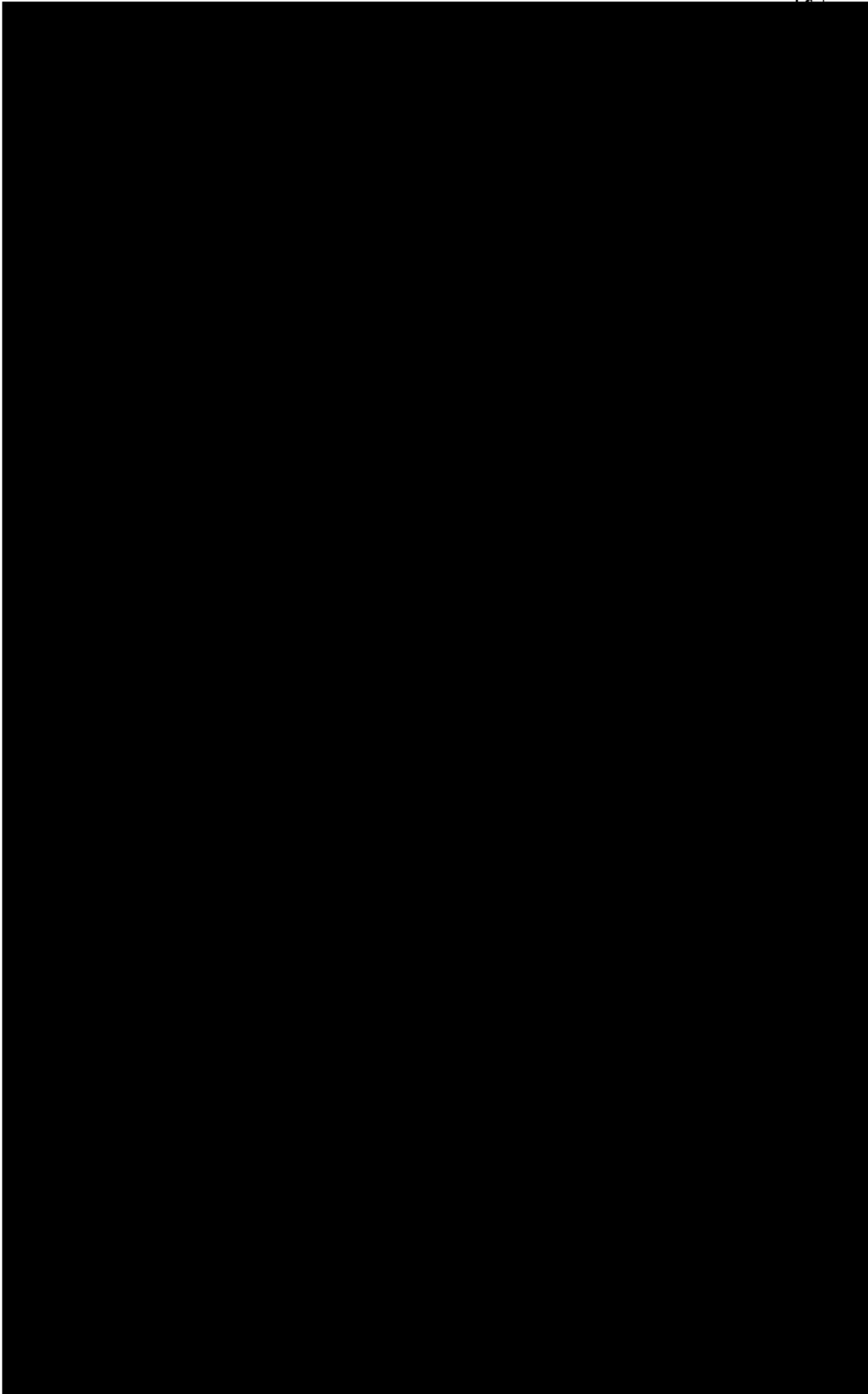




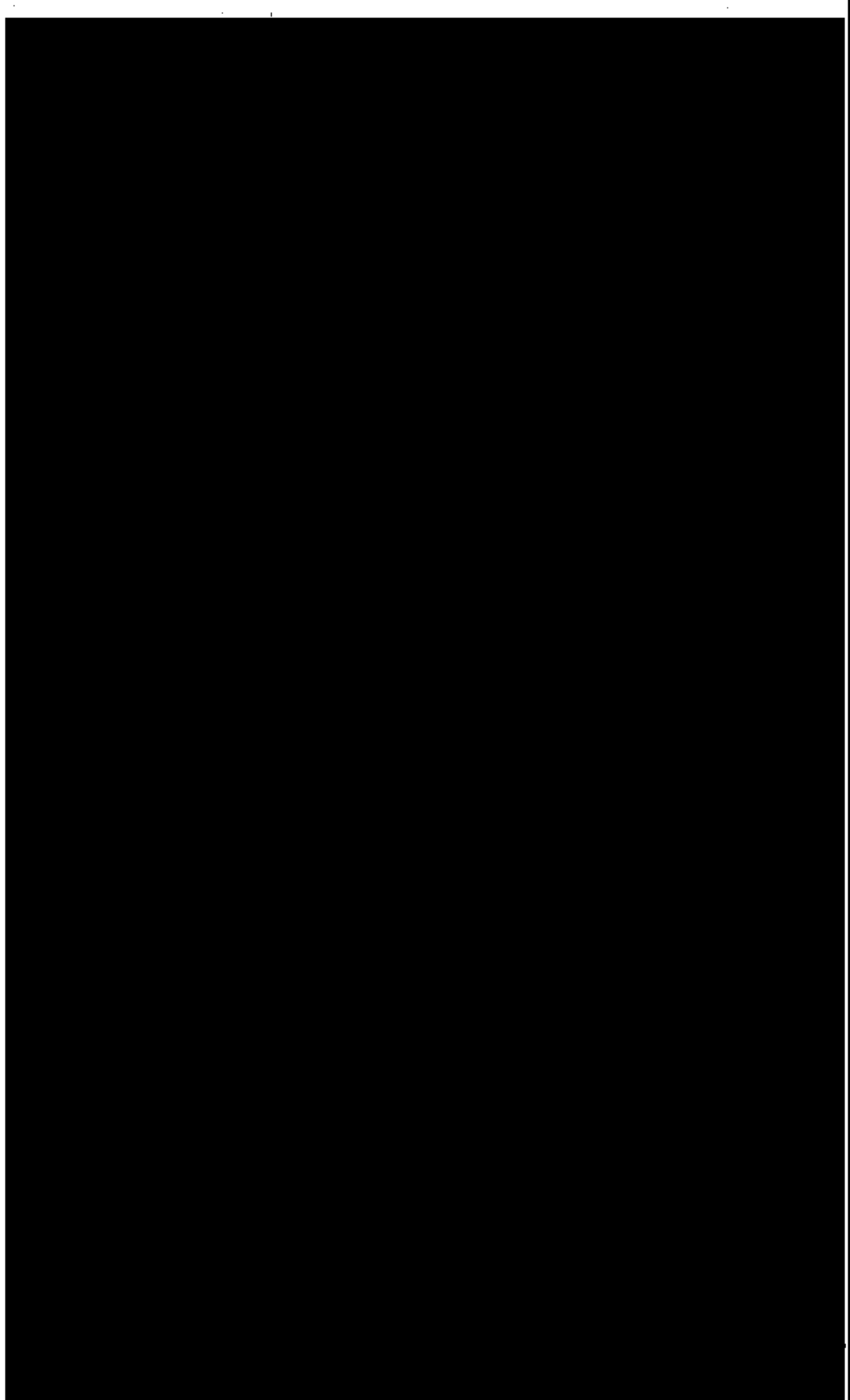


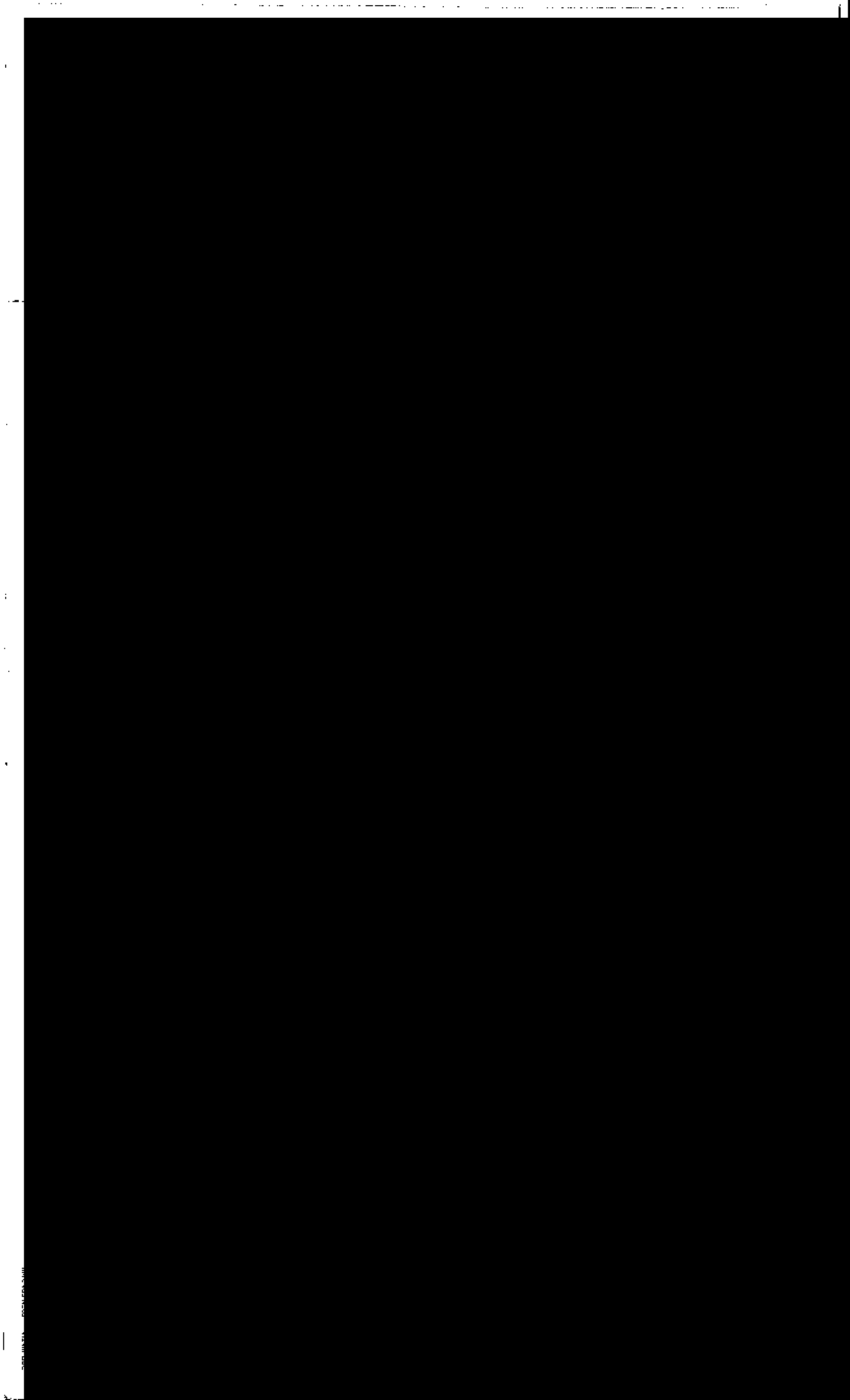












The first part of the document discusses the importance of maintaining accurate records of all transactions. It emphasizes that every entry should be supported by a valid receipt or invoice. This not only helps in tracking expenses but also ensures compliance with tax regulations. The document further outlines the procedures for handling discrepancies and the role of the accounting department in providing timely reports to management.

In the second section, the focus is on budgeting and financial forecasting. It details how the budget is prepared and how it is used to monitor the company's financial performance against its goals. The document also discusses the various factors that can affect the budget and the strategies used to manage these risks. It highlights the importance of regular communication between the finance and operations departments to ensure that the budget remains realistic and achievable.

The final part of the document covers the internal control system. It describes the various controls in place to prevent fraud and ensure the integrity of the financial statements. This includes the segregation of duties, the use of standardized procedures, and the implementation of a robust audit trail. The document concludes by stating that a strong internal control system is essential for the long-term success and sustainability of the organization.

