



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 758

Date Received

11-JUN-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8011499

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
WDBJH82J72X065051		MERCEDES BENZ	320E	2002	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☒ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000	Part Name(s) ENGINE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 2	Dates of Failure(s) 10-NOV-2001 Mileage at Failure(s) 15340 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN COMING TO A STOP; THEN, STARTING TO DRIVE AGAIN AND VEHICLE WILL HESITATE, THEN STALL. THIS HAS HAPPENED TWICE, DEALER CANNOT FIND A CAUSE. *AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

		Vehicle Owner's Questionnaire (VOQ) DOT Auto Safety Hotline 1-888-327-4236 www.nhtsa.dot.gov/hotline		RECEIVED 11-JUN-2002 OFFICE OF INVESTIGATION Reference No. 8011499	
U.S. Department of Transportation National Highway Traffic Safety Administration		OWNER INFORMATION (Type or Print) WELLESLEY MA 758561		Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO	
Signature of Owner [Redacted Signature] Date 6/28/02		Vehicle Identification No. (VIN) WDBJH82J72X065051 Vehicle Make MERCEDES BENZ Vehicle Model 320E Vehicle Year 2002 Current Odometer Reading 14698		Purchase Date 10/30/01 ☒ New ☐ Used Dealer's Name [Redacted] City [Redacted] State N.H. Zip Code 03103	
Transmission Type ☒ Automatic ☐ Manual Restraint System ☒ 3-Point Belt ☐ 2-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ Passengerside Airbag		Cruise Control ☒ Yes ☐ No Drive Train ☒ Front Wheel ☐ Rear Wheel		Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other ☐ Motorcycle ☐ Truck ☐ Sport Utility Body Style ☐ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up ☐ Truck	
Component 06100000 Part Name(s) ENGINE Location ☐ Left ☐ Right ☐ Front ☐ Rear ☐ Original ☐ Replacement		No of Failures 25 Date(s) of Failure(s) 10-NOV-2001 Mileage at Failure(s) 15340 Vehicle Speed at Failure(s) _____		Application Incident Information (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)	
Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured _____ Number of Fatalities _____ Estimated Property Damaged _____ Reported to Police ☐ Yes ☒ No		NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) WHEN COMING TO A STOP, THEN, STARTING TO DRIVE AGAIN AND VEHICLE WILL HESITATE, THEN STALL. THIS HAS HAPPENED THREE 25 TIMES , DEALER CANNOT FIND A CAUSE. *AK			
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

CONTINUE ON BACK IF NEEDED

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

WHEN DRIVING WITH 2 FEET. AS ME ZEPS
LETTER OF 4/3/02 STATES DELAYS ACCELERATION
IT IS NOT A SAFETY FEATURE. 2 FEET
DRIVING AS STATED BY ANOTHER M.B. DRIVER
SHOTS COMPUTER DOWN. ENGINE BEGINS TO
STALL. THE REAL PROBLEM IS AS YOU COME TO
AN INTERSECTION - YOU HAVE TO REMEMBER IF
YOU USED 2 FEET, IF YOU DID AND FORGET
YOU PULL OUT, THEN THE ENGINE NEEDS
AND LONES YOU, STOPPED IN MIDDLE
OF INTERSECTION.

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

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Penalty for Private Use \$300



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U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

20590+0001



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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<http://www.nhtsa.dot.gov/online>

**THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)**

(Page 1 through Page 5)





