



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

**Auto Safety Hotline**

**Vehicle Owner's Questionnaire**

**NATIONWIDE 1-800-424-9393**  
**DC METRO AREA (202) 366-0123**  
**INTERNET: <http://www.nhtsa.dot.gov>**

**FOR AGENCY USE ONLY 336**

Date Received

10-JUN-2002

Od\_or \_\_\_\_\_  
rt\_dt \_\_\_\_\_  
pd\_rt \_\_\_\_\_  
rp\_lr \_\_\_\_\_

Reference No.

8011408

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

**VEHICLE INFORMATION**

|                                                                                                     |                                                             |                                                                                                                                                                                                                    |                                                             |                                                                                                                                              |                                                                                                                                                                                               |
|-----------------------------------------------------------------------------------------------------|-------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Vehicle Ident. No. (VIN)<br><small>(Location at bottom of<br/>windshield and driver's side)</small> |                                                             | Vehicle Make                                                                                                                                                                                                       | Vehicle Model                                               | Vehicle Year                                                                                                                                 | Current Odometer Reading                                                                                                                                                                      |
| 1B7GG23YOV5269683                                                                                   |                                                             | DODGE TRUCK                                                                                                                                                                                                        | DAKOTA                                                      | 1997                                                                                                                                         |                                                                                                                                                                                               |
| Purchase Date                                                                                       | Dealer's Name _____                                         |                                                                                                                                                                                                                    | Engine Size<br>(CID/CC/L _____)                             | <input type="checkbox"/> Turbo<br><input type="checkbox"/> Diesel<br><input type="checkbox"/> Gas<br><input type="checkbox"/> Fuel Injection |                                                                                                                                                                                               |
| <input type="checkbox"/> New <input checked="" type="checkbox"/> Used                               | City _____ State _____ Zip Code _____                       |                                                                                                                                                                                                                    | No Cylinders _____                                          |                                                                                                                                              |                                                                                                                                                                                               |
| Transmission Type                                                                                   | Antilock Brakes                                             | Restraint System                                                                                                                                                                                                   | Cruise Control                                              | Drive Train                                                                                                                                  | Vehicle Type                                                                                                                                                                                  |
| <input type="checkbox"/> Manual<br><input type="checkbox"/> Automatic                               | <input type="checkbox"/> Yes<br><input type="checkbox"/> No | <input type="checkbox"/> 3-Point Belt<br><input type="checkbox"/> Driverside Airbag<br><input type="checkbox"/> Passengerside Airbag<br><input type="checkbox"/> Motorbelt<br><input type="checkbox"/> 2-Point Bel | <input type="checkbox"/> Yes<br><input type="checkbox"/> No | <input type="checkbox"/> Front<br><input type="checkbox"/> Rear<br><input type="checkbox"/> 4-Wheel                                          | <input type="checkbox"/> Car<br><input type="checkbox"/> Van<br><input type="checkbox"/> Minivan<br><input type="checkbox"/> Other _____                                                      |
|                                                                                                     |                                                             |                                                                                                                                                                                                                    |                                                             | <input type="checkbox"/> Sport Utl<br><input type="checkbox"/> Truck<br><input type="checkbox"/> Motorcycle                                  | Body Style                                                                                                                                                                                    |
|                                                                                                     |                                                             |                                                                                                                                                                                                                    |                                                             |                                                                                                                                              | <input type="checkbox"/> 2-Door<br><input type="checkbox"/> 4-Door<br><input type="checkbox"/> Stationwagon<br><input type="checkbox"/> Pick Up Truck<br><input type="checkbox"/> Other _____ |

**FAILED COMPONENT(S)/PART(S) INFORMATION**

|                                   |                                                                                          |                                                                                                                                          |                                                                                            |
|-----------------------------------|------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------|
| Component<br>06400000<br>07300000 | Part Name(s)<br>FUEL:THROTTLE LINKAGES AND CONTROL<br>POWER TRAIN:TRANSMISSION:AUTOMATIC | Location<br><input type="checkbox"/> Left <input type="checkbox"/> Right<br><input type="checkbox"/> Front <input type="checkbox"/> Rear | Failed Part's<br><input type="checkbox"/> Original<br><input type="checkbox"/> Replacement |
| No of Failure                     | Dates of Failure(s) _____ 29-MAY-2002                                                    | Failed Part(s)                                                                                                                           | NHTSA Previously                                                                           |
|                                   | Mileage at Failure(s) _____ 72000                                                        | <input type="checkbox"/> Yes <input type="checkbox"/> No                                                                                 | <input type="checkbox"/> Yes <input type="checkbox"/> No                                   |
|                                   | Vehicle Speed at Failure(s) _____                                                        |                                                                                                                                          |                                                                                            |

**APPLICATION INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

|                                                          |                                                          |                           |                      |                          |                                                          |
|----------------------------------------------------------|----------------------------------------------------------|---------------------------|----------------------|--------------------------|----------------------------------------------------------|
| Crash                                                    | Fire                                                     | Number of Persons Injured | Number of Fatalities | Estimated Property Damag | Reported to Police                                       |
| <input type="checkbox"/> Yes <input type="checkbox"/> No | <input type="checkbox"/> Yes <input type="checkbox"/> No |                           |                      |                          | <input type="checkbox"/> Yes <input type="checkbox"/> No |

**NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)**

WHILE ACCELERATING FROM A RED LIGHT VEHICLE WENT BACKARDS. CONSUMER RESTARTED AND VEHICLE WENT FORWARD. CONSUMER STATES THERES A PROBLEMS WITH TRANSMISSION. PLEASE PROVIDE ANY FURTHER INFORMATION.\*AK

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The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

|                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                              |                                                                                                                                                                                                                                             |                                                                                             |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|
|  <b>DOT Auto Safety Hotline</b><br><b>Vehicle Owner's Questionnaire (VOQ)</b><br>U.S. Department of Transportation<br>National Highway Traffic Safety Administration<br>NATIONWIDE 1-888-DASH-2-DOT<br>1-888-327-4236<br>www.nhtsa.dot.gov/hotline |                                                                                                                                                                                              | <b>FOR AGENCY USE ONLY</b> 335<br>Date Received <u>10-JUN-2002</u><br>Office of Defect Investigation<br>Date <u>6/21/02</u><br>Reference No. <u>8010408</u><br>Work Number _____<br>Home Number _____                                       |                                                                                             |
| OWNER INFORMATION (Type or Print)                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                              |                                                                                                                                                                                                                                             |                                                                                             |
| [Redacted] 758166<br>PAINTED POST NY                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                              | Do you authorize NHTSA to provide a copy of report in the absence of your name and address to the vehicle manufacturer? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO<br>Signature of Owner _____ Date <u>6/21/02</u> |                                                                                             |
| VEHICLE INFORMATION                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                              |                                                                                                                                                                                                                                             |                                                                                             |
| Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)                                                                                                                                                                                                                                                         | Vehicle Make                                                                                                                                                                                 | Vehicle Model                                                                                                                                                                                                                               | Vehicle Year                                                                                |
| 1B7GG23YQVS269683                                                                                                                                                                                                                                                                                                                   | DODGE TRUCK                                                                                                                                                                                  | DAKOTA                                                                                                                                                                                                                                      | 1997                                                                                        |
| Purchase Date <u>5/1/01</u>                                                                                                                                                                                                                                                                                                         | Dealer's Name <u>GULF CHEVSELEX</u>                                                                                                                                                          |                                                                                                                                                                                                                                             | Engine Size (CID/CC/L) _____                                                                |
| <input type="checkbox"/> New <input checked="" type="checkbox"/> Used                                                                                                                                                                                                                                                               | City <u>ENDICOT</u> State <u>NY</u> Zip Code <u>1</u>                                                                                                                                        |                                                                                                                                                                                                                                             | No Cylinders <u>8</u>                                                                       |
| Transmission Type                                                                                                                                                                                                                                                                                                                   | Antilock Brakes                                                                                                                                                                              | Restraint System                                                                                                                                                                                                                            | Cruise Control                                                                              |
| <input type="checkbox"/> Manual<br><input checked="" type="checkbox"/> Automatic                                                                                                                                                                                                                                                    | <input type="checkbox"/> Yes<br><input type="checkbox"/> No                                                                                                                                  | <input type="checkbox"/> 3-Point Belt<br><input type="checkbox"/> Driverside Airbag<br><input type="checkbox"/> Passengerside Airbag<br><input type="checkbox"/> Motorbelt<br><input type="checkbox"/> 2-Point Belt                         | <input type="checkbox"/> Yes<br><input type="checkbox"/> No                                 |
| Vehicle Type                                                                                                                                                                                                                                                                                                                        | Body Style                                                                                                                                                                                   | Drive Train                                                                                                                                                                                                                                 |                                                                                             |
| <input type="checkbox"/> Car<br><input type="checkbox"/> Van<br><input type="checkbox"/> Minivan<br><input type="checkbox"/> Other                                                                                                                                                                                                  | <input checked="" type="checkbox"/> 2-Door<br><input type="checkbox"/> 4-Door<br><input type="checkbox"/> Stationwagon<br><input type="checkbox"/> Pick Up<br><input type="checkbox"/> Truck | <input type="checkbox"/> Front<br><input type="checkbox"/> Rear<br><input checked="" type="checkbox"/> 4-Wheel                                                                                                                              |                                                                                             |
| FAILED COMPONENT(S)/PART(S) INFORMATION                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                              |                                                                                                                                                                                                                                             |                                                                                             |
| Component: <u>06400000</u><br><u>07300000</u>                                                                                                                                                                                                                                                                                       | Part Name(s)<br><b>FUEL:THROTTLE LINKAGES AND CONTROL</b><br><b>POWER TRAIN:TRANSMISSION:AUTOMATIC</b>                                                                                       | Location<br><input type="checkbox"/> Left <input type="checkbox"/> Right<br><input type="checkbox"/> Front <input type="checkbox"/> Rear                                                                                                    | Failed Part(s)<br><input type="checkbox"/> Original<br><input type="checkbox"/> Replacement |
| No. of Failures                                                                                                                                                                                                                                                                                                                     | Date(s) of Failure(s) <u>29-MAY-2002</u><br>Mileage at Failure(s) <u>72000</u><br>Vehicle Speed at Failure(s) _____                                                                          | Failed Part(s)<br><input type="checkbox"/> Yes <input type="checkbox"/> No                                                                                                                                                                  | NHTSA Previously<br><input type="checkbox"/> Yes <input type="checkbox"/> No                |
| APPLICATION INCIDENT INFORMATION<br>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)                                                                                                                                                                                    |                                                                                                                                                                                              |                                                                                                                                                                                                                                             |                                                                                             |
| Crash<br><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No                                                                                                                                                                                                                                                        | Fire<br><input type="checkbox"/> Yes <input type="checkbox"/> No                                                                                                                             | Number of Persons Injured<br><u>NONE</u>                                                                                                                                                                                                    | Number of Fatalities                                                                        |
| Estimated Property Damage <u>\$7000</u>                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                              | Reported to Police<br><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No                                                                                                                                                   |                                                                                             |
| NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)                                                                                                                                                                                                                                                                       |                                                                                                                                                                                              |                                                                                                                                                                                                                                             |                                                                                             |
| WHILE ACCELERATING FROM A RED LIGHT VEHICLE WENT BACKWARDS. CONSUMER RESTARTED AND VEHICLE WENT FORWARD. CONSUMER STATES THERES A PROBLEMS WITH TRANSMISSION. PLEASE PROVIDE ANY FURTHER INFORMATION. *AK                                                                                                                           |                                                                                                                                                                                              |                                                                                                                                                                                                                                             |                                                                                             |

CONTINUE ON BACK IF NEEDED

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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Transmission went broke I got a new  
one and put it on

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300

**BUSINESS REPLY MAIL**

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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
DOT Auto Safety Hotline, NSA-10.1  
400 7th Street, SW  
Washington, DC 20590

20590+0001



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES



**VEHICLE  
OWNER'S**

**QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

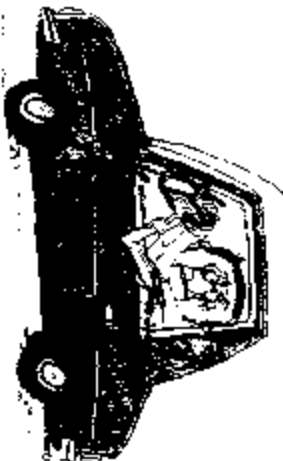
TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR

**DASH2DOT**

and dial toll free at

**1-888-DASH-2-DOT**  
**1-888-327-4236**

DOT Auto Safety Hotline  
(DASH) 2 DOT



U.S. Department of Transportation  
National Highway Traffic Safety  
Administration  
<http://www.nhtsa.dot.gov/hotline>