



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 758

Date Received

07-JUN-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8011305

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3VWFA81H0PM095720		VOLKSWAGEN	GOLF	1996	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☒ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08100000	Part Name(s) ELECTRICAL SYSTEM:BATTERY	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 01-JUN-2002	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 77000		
	Vehicle Speed at Failure(s)		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER STARTED VEHICLE AND HEARD A LOUD POPPING SOUND. THEN, SAW SMOKE COMING FROM UNDER THE HOOD. HE SHUT OFF ENGINE AND OPENED HOOD. BATTERY HAD EXPLODED. BATTERY WAS FACTORY REPLACEMENT PART INSTALLED BY DEALER. NO INJURIES.*AK

COPIES OF REPORTS - FREE -

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 758

Date Received

07-JUN-2002

od_or

rt_dt

od_ft

up_ltr

Reference No.

8011305

Work Number

Home Number

OWNER INFORMATION (Type or Print)

757936

DUBLIN

OH

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of an☒ YES☐ NO

Signature of Owner

Name and address to the vehicle manufacturer.

Date 06/26/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at bottom of

Vehicle make

Vehicle Model

Vehicle Year

Current Odometer Reading

3VWF A81H0T M093720
3VWF A81H0T M095720

VOLKSWAGEN

GOLF

1996

177115

Purchase Date

7-97

Dealer's Name

Midwestern Auto Group

Engine Size

(CID/CC) 2.0

☐ Turbo☐ Diesel☐ Gas☐ Fuel Injection☒ New ☐ Used

City

Dublin

State

OH

No Cylinders

4

Transmission Type

Antilock Brakes

Restraint System

Cruise Control

Drive Train

Vehicle Type

Body Style

☐ Manual☐ Yes☐ 3-Point Belt☐ Motorjet☐ Yes☐ Front☐ Car☐ Sport Ult☐ 2-Door☒ Automatic☒ No☒ Driverside Airbag☐ 2-Point Bel☒ No☐ Rear☐ Van☐ Truck☒ 4-Door☐ Other☒ Passengerside Airbag☐ 4-Wheel☐ Minivan☐ Motorcycle☐ Stationwagon☐ Other☐ Pick Up☐ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
08100000

Part Name(s)

ELECTRICAL SYSTEM: BATTERY

Location

☒ Left☐ Right☒ Front☐ Rear

Failed Part(s)

☐ Original☒ Replacement

No of Failures

Date(s) of Failure(s)

01-JUN-2002

Mileage at Failure(s)

77000

Vehicle Speed at Failure(s)

Failed

Part(s)

☐ Yes☐ No

NHTSA

Previously

☐ Yes☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes ☒ No☐ Yes ☒ No

1 Burn From

Acid

☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

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CONTINUE ON BACK IF NEEDED

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VEHICLE OWNER'S QUESTIONNAIRE



DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

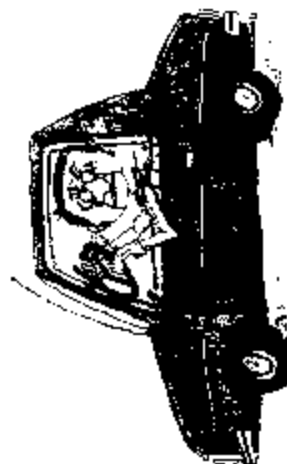
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
<http://www.nhtsa.dot.gov/hotline>

20590+0001



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IN THE
UNITED STATES



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U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration
400 Seventh St., S.W.
Washington, D.C. 20590
Official Business
Penalty for Private Use \$300

ATTACH ADDITIONAL SHEETS IF NECESSARY

I attempted to locate issue through Dealer + Vld. Acc.
Dealer did not have record. Location Bottom. Vld Record
to Automobile Explorer. Bottom was Automobile Record. Acc.
work has been done by Dealer on location with maintenance
Schedule - Acc. Records including Billing are checked
by me. This is the third billing for this
Car. I've had Electrical Problems Prior - Vld Refuses to Respond.
C. E. Jones C-26-02