



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 798

Date Received

06-JUN-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8011167

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1B4GP44312B528673	DODGE TRUCK	GRAND CARAVA	2002	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☐ No	☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Util ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08500000	Part Name(s) ELECTRICAL SYSTEM:IGNITION	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
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No of Failure	Dates of Failure(s) 02-MAR-2002	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 4180		
	Vehicle Speed at Failure(s)		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING AT 35-40 MPH VEHICLE COMPLETELY SHUTDOWN WITHOUT WARNING CAUSE UNKNOWN. DEALER HAS BEEN NOTIFIED. PLEASE GIVE ANY FURTHER DETAILS.*AK

COPIES OF REPORTS - FREE -

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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passengers and driver was left stranded in an unsafe environment
went about 30 miles from home with no regard for our
safety and was told by the road service operator that
our safety of the way we got home was not their concern
even though I had a sick child and a senior as passengers

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

Crash	☐ Yes ☐ No
Fire	☐ Yes ☐ No
Number of Persons Injured	
Number of Failures	
Estimated Property Damage	
Reported to Police	☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

No. of Failures	Date(s) of Failure(s) 02-MAR-2002	Mileage at Failure(s) 1488	Vehicle Speed at Failure(s) 35/40 mph coming to a red light	Failed Part(s) NHTSA	Previously	☐ Yes ☐ No
Component 08500000	Part Name(s) ELECTRICAL SYSTEM:IGNITION	Location Left	Failed Part(s) Original	Replacement	Failed Parts	

FAILED COMPONENT(S)/PART(S) INFORMATION

Transmission Type	☐ Automatic ☐ Manual
Restraint System	☐ 3-Point Belt ☐ 2-Point Belt ☐ Motorbelt
Vehicle Type	☐ Car ☐ Van ☐ Minivan ☐ Other
Vehicle Style	☐ Sport Util ☐ Truck ☐ Stationwagon ☐ Pick Up ☐ Truck
Engine Size	(CID/CC/L)
Engine Type	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injector
Drive Type	☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Make	DODGE TRUCK
Vehicle Model	GRAND CARAVA
Vehicle Year	2002
Vehicle Identification No. (VIN)	1B4GP44312B528673
Dealers Name	Auto Land
City	Springfield
State	MA
Zip Code	
No. of Cylinders	
Engine Size	
Engine Type	
Vehicle Style	

Purchase Date	11/9/2001
Used	☒ New

VEHICLE INFORMATION

Signature of Owner	
In the absence of an owner, provide your name and address to the vehicle manufacturer	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?	☒ YES ☐ NO
Date	7/10/02

NEWARK	NJ	757510
Work Number		
Home Number		

OWNER INFORMATION (Type or Print)	
U.S. Department of Transportation	
National Highway Traffic Safety Administration	
1-888-DASH-2-DOT	
1-888-327-4236	
www.nhtsa.dot.gov/hotline	
Vehicle Owner's Questionnaire (VOQ)	
DOT Auto Safety Hotline	
Date Received	02 JUL 2002
Office	DEFECTS INVESTIGATION
Reference No.	6011167
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