



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1368

Date Received

05-JUN-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8011151

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
264WB52K5P1448691		BUICK	REGAL	1996	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08130000	Part Name(s) FUEL:FUEL LINES FITTINGS AND PUMP	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 30-MAY-2002	Failed Part(s)	NHTSA Previously
	Mileage at Failure(s) 70000	☐ Yes ☐ No	☐ Yes ☐ No
	Vehicle Speed at Failure(s)		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

AT 55MPH FUEL LINE SNAPPED, CAUSING FLUID TO LEAK ONTO THE MOTOR. CAUSE UNKNOWN.
DEALER NOTIFIED.*AK

COPIES OF REPORTS ARE KEPT

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4238 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 1368 Date Received: <u>02 JUL 19 2002</u> 05-JUN-2002 DEFECTS OFFICE INVESTIGATION Date: <u>06/19/02</u>	
OWNER INFORMATION (Type or Print) [Redacted] [Redacted] 756556 HOUSTON TX [Redacted]		Date Rec'd: <u>02 JUL 19 2002</u> 05-JUN-2002 DEFECTS OFFICE INVESTIGATION Reference No. <u>8011151</u> Work Number _____ Home Number _____	
Do you authorize NHTSA to use the information you provide to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorized representative, do you address to the vehicle manufacturer? Signature of Owner: _____ Date: <u>06/19/02</u>			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) <u>264WB52K5P1448691</u> (located at bottom of windshield on driver's side)		Vehicle Make <u>BUICK</u>	Vehicle Model <u>REGAL</u>
		Vehicle Year <u>1996</u>	Current Odometer Reading <u>71,000</u>
Purchase Date <u>02/01/97</u> ☒ New ☐ Used	Dealer's Name <u>HUB-BUICK/HYUNDAI, INC.</u> City <u>HOUSTON</u> State <u>TX</u> Zip Code <u>77065</u>		Engine Size (CID/CC/L) <u>3.8 L</u> No. Cylinders <u>6</u> ☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
Transmission Type ☐ Manual ☒ Automatic	AntiLock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☒ Driverside Airbag ☐ Motorbelt ☐ 2-Point Belt ☒ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other	Sport Util. Truck ☐ Motorcycle ☐ Pick Up ☐ Truck	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component <u>06130000</u>	Part Name(s) <u>FUEL:FUEL LINES FITTINGS AND PUMP</u>	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures <u>ONE</u>	Date(s) of Failure(s) <u>30-MAY-2002</u> Mileage at Failure(s) <u>70000</u> Vehicle Speed at Failure(s) <u>55 MPH</u>	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured <u>ONE, FROM GAS FUMES</u>	Number of Fatalities <u>0</u>
		Estimated Property Damage <u>\$600.-</u>	Reported to Police ☐ Yes ☒ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
AT 55MPH FUEL LINE SNAPPED, CAUSING FLUID TO LEAK ONTO THE MOTOR. CAUSE X UNKNOWN. DEALER NOTIFIED.*AK X PLASTIC CONNECTORS AT MOTOR MANIFOLD BROKE OFF. DEALER WAS NOTIFIED BY PHONE & FAX, BUT DID NOT RESPOND.			

CONTINUE ON BACK IF NEEDED

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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

STEEL TUBING FROM THE GAS TANK IS CONNECTED TO THE STEEL MANIFOLD AT THE MOTOR BLOCK WITH THIN-WALLED PLASTIC TUBING.

UNDER THE CAR, THE PLASTIC TUBING IS HEAT-SHRUNK TO THE STEEL TUBING (NO FITTINGS ARE USED) AT THE MOTOR MANIFOLD, PLASTIC FITTING (OF VERY FLIMSY DESIGN) ARE USED.

THE PLASTIC FITTING BROKE, FUEL WAS SPILLING ONTO THE HOT MOTOR BLOCK AND FORMED A PUDDLE OF HOT SIZZLING AND VAPORIZING FUEL, FORMING AN EXPLOSIBLE-FLAMMABLE MIXTURE.

THIS BUICK 3.8L V6 WAS ALREADY RECALLED AS A FIRE HAZARD 10 YEARS AGO. HOW COME? ATTACH ADDITIONAL SHEETS IF NECESSARY

SEE CONT. ATTACHED.

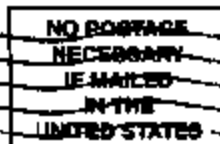
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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

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U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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**THE FOLLOWING PAGES ARE WITHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)**

(Page / through Page 3)

