



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 798

Date Received

05-JUN-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8011097

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (Location at bottom of windshield and driver's side door)		Vehicle Make BRIDGESTONE	Vehicle Model BRIDGESTONE	Vehicle Year 1900	Current Odometer Reading
Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____ Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 19-MAY-2002 Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

BRIDGESTONE, ORIGINAL EQUIPMENT, MOUNTED ON A 2002, SUBARU, OUTBACK, 2628 MILES. TIRES HAVE BLOWNOUT TWICE WITHIN FIRST WEEK ON RIGHT REAR, AND OTHER TIRES ON LEFT FRONT. CONTACTED DEALER, AND THE DEALER WAS NOT WILLING TO DO ANYTHING.*AK

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The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 798 Date Received <u>05 JUN 2002</u> Office of Investigation Reference No. <u>8011097</u> Work Number _____ Home Number _____	
OWNER INFORMATION (Type or Print) <u>QUARTSVILLE</u> <u>CA</u> <u>757376</u>				Do you authorize NHTSA to contact you regarding this vehicle? ☒ YES ☐ NO In the absence of a signature, please print your name and address to the vehicle manufacturer. Signature of Owner _____ Date _____	
VEHICLE INFORMATION					
Vehicle Ident. No. (VIN) (located on bottom of windshield on driver's side) <u>45384665127636136</u>		Vehicle Make <u>Subaru OUTBACK</u> <u>BRIDGESTONE</u>		Vehicle Model <u>BRIDGESTONE</u>	
Vehicle Year <u>2002</u>		Current Odometer Reading <u>2800</u>			
Purchase Date <u>3-20-02</u>		Dealer's Name <u>LANCASTER Subaru</u>		Engine Size (CID/CC) <u>4</u>	
☒ New ☐ Used		City <u>LANCASTER</u> State <u>CA</u> Zip Code <u>93536</u>		No. Cylinders <u>4</u>	
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☐ No		Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Unverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	
Cruise Control ☒ Yes ☐ No		Drive Train ☐ Front ☒ Rear ☐ 4-Wheel		Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other ☒ SUV	
Body Style ☐ 2-Door ☐ 4-Door ☒ Stationwagon ☐ Pick Up ☐ Truck					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component <u>02700000</u>		Part Name(s) <u>TIRES</u> <u>Bridgestone Tires</u>		Location ☒ Left ☐ Right ☐ Front ☐ Rear	
Failed Part(s) ☒ Original ☐ Replacement		No. of Failures <u>2</u>			
Date(s) of Failure(s) <u>19-MAY-2002</u> <u>JUNE 7th</u>		Mileage at Failure(s) <u>2500</u>		Vehicle Speed at Failure(s) <u>65 miles per hour</u>	
Failed Part(s) ☒ Yes ☐ No		NHTSA Previously ☐ Yes ☒ No			
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured <u>NONE</u>	
Number of Fatalities <u>NONE</u>		Estimated Property Damage <u>190.00</u>		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)					
BRIDGESTONE, ORIGINAL EQUIPMENT, MOUNTED ON A 2002, SUBARU, OUTBACK, 2628 MILES. TIRES HAVE BLOWNOUT TWICE WITHIN FIRST WEEK ON RIGHT REAR, AND OTHER TIRES ON LEFT FRONT. CONTACTED DEALER, AND THE DEALER WAS NOT WILLING TO DO ANYTHING. *AK					

CONTINUE ON BACK IF NEEDED

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