



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 241

Date Received

04-JUN-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8011033

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2B4FP253XTR786157		DODGE TRUCK	CARAVAN	1996	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Bel	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☒ Van ☐ Minivan ☐ Other
					☐ Sport Util ☐ Truck ☐ Motorcycle ☐ Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 09500000 12110000 15300000	Part Name(s) COMMUNICATIONS:HORN ASSEMBLY INTERIOR SYSTEMS:PASSIVE RESTRAINT:AIR BAG EQUIPMENT:SPEED CONTROL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 15-MAR-2002 Mileage at Failure(s) 58000 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

EA 01 007/AIR BAG CLOCKS/SPRING: AIR BAG LIGHT REMAINS ON WHILE DRIVING, ALSO, BOTH HORN AND CRUISE CONTROL ARE INOPERATIVE. DEALER NOTIFIED. FEEL FREE TO PROVIDE ANY FURTHER INFORMATION.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline		FOR AGENCY USE ONLY 241	
U.S. Department of Transportation Vehicle Owner's Questionnaire (VOQ) National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		Date Received <u>04-JUN-2002</u> Defects Office Investigator <u>78011033</u> Reference No. <u>78011033</u>	
OWNER INFORMATION (Type or Print) 757284 CHICOPEE MA		Work Number <u> </u> Home Number <u> </u>	
Do you authorize <u> </u> to address to the vehicle manufacturer? Signature of Owner <u> </u> ☒ YES ☐ NO Date <u>17.6.2002</u>			
VEHICLE INFORMATION Vehicle Ident. No. (VIN) <u>2B4FP253XTR786157</u> (located at bottom of windshield on driver's side)		Vehicle Make <u>DODGE TRUCK</u> Vehicle Model <u>CARAVAN</u> Vehicle Year <u>1996</u> Current Odometer Reading <u>58,796</u>	
Purchase Date <u>SEPT-6-2000</u> ☐ New ☒ Used		Dealer's Name <u>UNIQUE AUTO SALES</u> City <u>CHICOPEE</u> State <u>MA</u> Zip Code <u>01020</u> Engine Size (CID/GAL) <u> </u> No. Cylinders <u> </u>	
Transmission Type ☐ Manual ☒ Automatic Antilock Brakes ☒ Yes ☐ No		Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag Cruise Control ☐ Yes ☐ No Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	
		Vehicle Type ☐ Car ☒ Van ☐ Minivan ☐ Other ☐ Sport Ult. Truck ☐ Motorcycle Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 09500000 12110000 15300000		Part Name(s) COMMUNICATIONS:HORN ASSEMBLY INTERIOR SYSTEMS:PASSIVE RESTRAINT:AIR BAG EQUIPMENT:SPEED CONTROL	
No. of Failures <u> </u> Date(s) of Failure(s) <u>15-MAR-2002</u> Mileage at Failure(s) <u>58000</u> Vehicle Speed at Failure(s) <u> </u>		Location ☐ Left ☐ Right ☐ Front ☐ Rear Failed Part(s) ☐ Original ☐ Replacement NHTSA Previous? ☐ Yes ☐ No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(-ies) on the back of this form)			
Crash ☐ Yes ☐ No Fire ☐ Yes ☐ No		Number of Persons injured <u> </u> Number of Fatalities <u> </u> Estimated Property Damage <u> </u> Reported to Police ☐ Yes ☐ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
EA 01 007/AIR BAG CLOCKS/PRING: AIR BAG LIGHT REMAINS ON WHILE DRIVING, ALSO, BOTH HORN AND CRUISE CONTROL ARE INOPERATIVE. DEALER NOTIFIED. FEEL FREE TO PROVIDE ANY FURTHER INFORMATION.*AK			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			