



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

# Auto Safety Hotline

## Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>

### FOR AGENCY USE ONLY 436

Date Received

04-JUN-2002

Od\_or \_\_\_\_\_  
rt\_dt \_\_\_\_\_  
pd\_rt \_\_\_\_\_  
rp\_lr \_\_\_\_\_

Reference No.

8011018

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

### VEHICLE INFORMATION

|                                                                                                                                    |                                                                                                                                                                                                     |                                                                                                                                                                                                                    |                                                                                                                                                         |                                                                                                                |
|------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|
| Vehicle Ident. No. (VIN)<br><small>(Locate at bottom of<br/>windshield or door frame)</small>                                      | Vehicle Make                                                                                                                                                                                        | Vehicle Model                                                                                                                                                                                                      | Vehicle Year                                                                                                                                            | Current Odometer Reading                                                                                       |
| 1B7HF13Z81J245741                                                                                                                  | DODGE TRUCK                                                                                                                                                                                         | RAM 1500                                                                                                                                                                                                           | 2001                                                                                                                                                    |                                                                                                                |
| Purchase Date                                                                                                                      | Dealer's Name                                                                                                                                                                                       | Engine Size<br>(CID/CC/L)                                                                                                                                                                                          | <input type="checkbox"/> Turbo<br><input type="checkbox"/> Diesel<br><input type="checkbox"/> Gas<br><input checked="" type="checkbox"/> Fuel Injection |                                                                                                                |
| <input checked="" type="checkbox"/> New <input type="checkbox"/> Used                                                              | City _____ State _____ Zip Code _____                                                                                                                                                               | No Cylinders _____                                                                                                                                                                                                 |                                                                                                                                                         |                                                                                                                |
| Transmission Type                                                                                                                  | Antilock Brakes                                                                                                                                                                                     | Restraint System                                                                                                                                                                                                   | Cruise Control                                                                                                                                          | Drive Train                                                                                                    |
| <input type="checkbox"/> Manual<br><input checked="" type="checkbox"/> Automatic                                                   | <input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No                                                                                                                              | <input type="checkbox"/> 3-Point Belt<br><input type="checkbox"/> Driverside Airbag<br><input type="checkbox"/> Passengerside Airbag<br><input type="checkbox"/> Motorbelt<br><input type="checkbox"/> 2-Point Bel | <input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No                                                                                  | <input type="checkbox"/> Front<br><input type="checkbox"/> Rear<br><input checked="" type="checkbox"/> 4-Wheel |
| Vehicle Type                                                                                                                       | Body Style                                                                                                                                                                                          |                                                                                                                                                                                                                    |                                                                                                                                                         |                                                                                                                |
| <input type="checkbox"/> Car<br><input type="checkbox"/> Van<br><input type="checkbox"/> Minivan<br><input type="checkbox"/> Other | <input type="checkbox"/> Sport Util<br><input type="checkbox"/> Truck<br><input type="checkbox"/> Motorcycle<br><input checked="" type="checkbox"/> Pick Up Truck<br><input type="checkbox"/> Other |                                                                                                                                                                                                                    |                                                                                                                                                         |                                                                                                                |

### FAILED COMPONENT(S)/PART(S) INFORMATION

|                       |                                                        |                                                                                                                                          |                                                                                             |
|-----------------------|--------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|
| Component<br>08210000 | Part Name(s)<br>ELECTRICAL SYSTEM:ALTERNATOR:GENERATOR | Location<br><input type="checkbox"/> Left <input type="checkbox"/> Right<br><input type="checkbox"/> Front <input type="checkbox"/> Rear | Failed Part(s)<br><input type="checkbox"/> Original<br><input type="checkbox"/> Replacement |
| No of Failure         | Dates of Failure(s)<br>24-MAY-2002                     | Failed Part(s)<br><input type="checkbox"/> Yes <input type="checkbox"/> No                                                               | NHTSA Previously<br><input type="checkbox"/> Yes <input type="checkbox"/> No                |
|                       | Mileage at Failure(s)<br>25000                         |                                                                                                                                          |                                                                                             |
|                       | Vehicle Speed at Failure(s)                            |                                                                                                                                          |                                                                                             |

### APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

|                                                                   |                                                                  |                           |                      |                          |                                                                                |
|-------------------------------------------------------------------|------------------------------------------------------------------|---------------------------|----------------------|--------------------------|--------------------------------------------------------------------------------|
| Crash<br><input type="checkbox"/> Yes <input type="checkbox"/> No | Fire<br><input type="checkbox"/> Yes <input type="checkbox"/> No | Number of Persons Injured | Number of Fatalities | Estimated Property Damag | Reported to Police<br><input type="checkbox"/> Yes <input type="checkbox"/> No |
|-------------------------------------------------------------------|------------------------------------------------------------------|---------------------------|----------------------|--------------------------|--------------------------------------------------------------------------------|

### NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

NHTSA RECALL 02V042000/ MANUFACTURER RECALL B04: CONSUMER CONTACTED DEALER END OF MAY TO HAVE RECALL SERVICED. DEALER WAS PRESENTLY WAITING FOR PARTS ON BACK ORDER. VEHICLE WAS DRIVEN ON A DAILY BASES. PLEASE PROVIDE MORE INFORMATION.\*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.