



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1367

Date Received

04-JUN-2002

Od_or _____
rt_dt _____
pd_rt _____
ip_lr _____

Reference No.

8010999

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1B7MC3369XJ547654		DODGE TRUCK	3500	1999	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Bel	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Utl ☐ Truck ☐ Motorcycle
			Body Style		
			☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03200000	Part Name(s) BRAKES:HYDRAULIC SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 04-OCT-1999	Failed Part(s)	NHTSA Previously
	Mileage at Failure(s) 11	☐ Yes ☐ No	☐ Yes ☐ No
	Vehicle Speed at Failure(s)		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

FRONT BRAKES LOCK UP, AND BACK BRAKES FAIL, NO BRAKES ON BACK AFTER BRAKES WERE REPLACED.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 1387 Date Received 04-JUN-2002 Od_or ri_dt od_rt up_ltr Reference No. 8010999 Work Number Home Number	
OWNER INFORMATION (Type or Print) ALLYN WA 757181			
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of _____ and address to the vehicle manufacturer. Signature of Owner _____ Date _____			
VEHICLE INFORMATION Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 1B7MC3369XJ547654 Vehicle Make DODGE TRUCK Vehicle Model 3500 Vehicle Year 1999 Current Odometer Reading 61,595			
Purchase Date FEB 5 - 99 ☒ New ☐ Used		Dealer's Name BREMERTON DODGE City BREMERTON State WA Zip Code _____ Engine Size (CID) 359 No Cylinders 6 ☒ Turbo ☒ Diesel ☐ Gas ☐ Fuel Injection	
Transmission Type ☒ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☒ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No Drive Train ☐ Front ☒ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other		Body Style ☐ Sport Utl ☒ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 03200000	Part Name(s) BRAKES:HYDRAULIC SYSTEM	Location ☒ Left ☒ Right ☒ Front ☒ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures MANY	Date(s) of Failure(s) 04-OCT-1999 Mileage at Failure(s) 11,000 APPROX. Vehicle Speed at Failure(s) 5 MPH	Failed Part(s) ☒ Yes ☐ No	NHTSA Previously ☒ Yes ☐ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities
Estimated Property Damage		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			

FRONT BRAKES LOCK UP, AND BACK BRAKES FAIL, NO BRAKES ON BACK AFTER BRAKES WERE REPLACED.*AK

11,000 MILES FRONT DISC PADS REPLACED BECAUSE OF BRAKE PULLING. THEN SOON AFTER ABOVE - BRAKE APPLICATION AT ABOUT 5MPH CAUSED VIOLENT LOCKUP OF FRONT BRAKES AND THE REAR WHEELS ROLLED FREE. LATER A SIMILAR LOW SPEED BRAKE USE CAUSED REAR WHEEL LOCKUP AND THE FRONT WHEELS ROLLED FREE. ALSO THE ABS PULSING WAS VERY SLOW. — OVER PLEASE —

CONTINUE ON BACK IF NEEDED

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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I HAVE PAID MANY TIMES TO "ANALYZE" BRAKES. THE MASTER CYLINDER AND PROPORTIONING VALVE WERE REPLACED. I PAID FOR "TURNING" OF REAR BRAKE DRUMS AND NEW REAR BRAKE SHOES. THE PROBLEM OF LOCK UP & SLOW ABS PULSE STILL EXISTS - IT IS INTERMITTENT. THE COST HOTLINE IS NO HELP AT ALL & DEALER HAVE NOT FIXED THE UNSAFE PROBLEM. I WANT ALL MY \$'S PAID OUT RETURNED AND I ALSO FEEL THAT MY TRUCK SHOULD BE REPLACED AT NO COST TO ME.

EVERY TIME I HAD A DODGE DEALER REMOVE WHEELS AND INSPECT THE BRAKES THE REPORT WAS NO PROBLEMS FOUND - THE DODGE SERVICE REP FROM ATLANTA, GA. REFUSED TO GIVE OK TO REPLACE THE PROPORTIONING VALVE UNLESS I PAID \$100.00 LABOR COST FOR LABOR OF "TURNING" THE DRUMS - DRUMS DID NOT NEED TO BE TRUED OR TURNED. BRAKES ARE NOT SAFE! I DO NOT WANT TO HAVE A ACCIDENT. PLEASE HELP ME, THANK YOU.

I HAVE WRITTEN MANY LTRS TO DODGE TO MANY DEALERS - NO HELP!

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

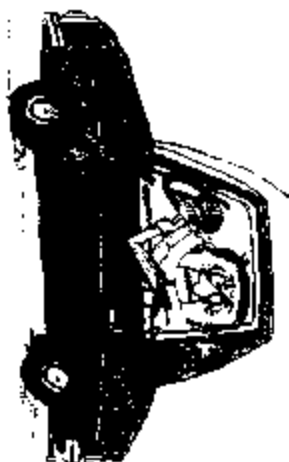
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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