



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1039

Date Received

30-MAY-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8010752

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
KNDJB723625120695		KIA	SPORTAGE	2002	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Bel	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Utl ☐ Truck ☐ Motorcycle
			Body Style		
			☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02000000 12420000	Part Name(s) SUSPENSION INTERIOR SYSTEMS:INSTRUMENT PANEL:GAUGE:INDICATOR	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Dates of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
---	--	---------------------------	----------------------	--------------------------	--

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER STATED VEHICLE PULLS TO THE RIGHT AND THE CHECK ENGINE LIGHT FLASHES ON AND OFF. DEALER HAS BEEN CONTACTED.*JB

COPIES OF REPORTS ARE KEPT

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotlineU.S. Department
of Transportation
National Highway
Traffic Safety
Administration

OWNER INFORMATION (Type or Print)

758424

OFFICE INVESTIGATION

Reference No.
8010752

380-MAY-2002

Date Received

FOR AGENCY USE ONLY 1039

Od or
rt dt
ed tr
up trWork Number
Home Number

OVERLAND PARK

KS

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

YES

NO

In the absence of an owner, your name and address to the vehicle manufacturer.

Date 7/6/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side)

KNDJB723625120695

Vehicle Make

KIA

Vehicle Model

SPORTAGE

Vehicle Year

2002

Current Odometer Reading

13510

Purchase Date

1-25-02

Dealer's Name

Olathe Kia

City Olathe

State KS

Zip Code

Transmission Type

Automatic

Manual

Anchorage Brakes

Yes

No

Restraint System

3-Point Belt

Motorcycle

2-Point Belt

Cruise Control

Yes

No

Drive Type

Front

Rear

4-Wheel

Vehicle Type

Car

Van

Minivan

Motorcycle

Body Style

Sport Utility

Truck

Station Wagon

4-Door

2-Door

Pick Up

Truck

Part Name(s)

SUSPENSION

12420000

Component

02000000

No of Failures

5

Date(s) of Failure(s)

3/02 - 3/02 - 4/02 - 5/02 - 6/02

Mileage at Failure(s)

100-65 mph

Vehicle Speed at Failure(s)

NHTSA

Previously

Yes

No

Failed Part(s)

Original & Replacement Parts

Location

Left

Right

Interior Systems: Instrument Panel, Gauge, Indicator

Part Name(s)

SUSPENSION

12420000

Component

02000000

No of Failures

5

Date(s) of Failure(s)

3/02 - 3/02 - 4/02 - 5/02 - 6/02

Mileage at Failure(s)

100-65 mph

Vehicle Speed at Failure(s)

NHTSA

Previously

Yes

No

Failed Part(s)

Original & Replacement Parts

Location

Left

Right

Interior Systems: Instrument Panel, Gauge, Indicator

Part Name(s)

SUSPENSION

12420000

Component

02000000

No of Failures

5

Date(s) of Failure(s)

3/02 - 3/02 - 4/02 - 5/02 - 6/02

Mileage at Failure(s)

100-65 mph

Vehicle Speed at Failure(s)

NHTSA

Previously

Yes

No

Failed Part(s)

Original & Replacement Parts

Location

Left

Right

Interior Systems: Instrument Panel, Gauge, Indicator

Part Name(s)

SUSPENSION

12420000

Component

02000000

No of Failures

5

Date(s) of Failure(s)

3/02 - 3/02 - 4/02 - 5/02 - 6/02

Mileage at Failure(s)

100-65 mph

Vehicle Speed at Failure(s)

NHTSA

Previously

Yes

No

Failed Part(s)

Original & Replacement Parts

Location

Left

Right

Interior Systems: Instrument Panel, Gauge, Indicator

Part Name(s)

SUSPENSION

12420000

Component

02000000

No of Failures

5

Date(s) of Failure(s)

3/02 - 3/02 - 4/02 - 5/02 - 6/02

Mileage at Failure(s)

100-65 mph

Vehicle Speed at Failure(s)

NHTSA

Previously

Yes

No

Failed Part(s)

Original & Replacement Parts

Location

Left

Right

Interior Systems: Instrument Panel, Gauge, Indicator

Part Name(s)

SUSPENSION

12420000

Component

02000000

No of Failures

5

Date(s) of Failure(s)

3/02 - 3/02 - 4/02 - 5/02 - 6/02

Mileage at Failure(s)

100-65 mph

Vehicle Speed at Failure(s)

NHTSA

Previously

Yes

No

Failed Part(s)

Original & Replacement Parts

Location

Left

Right

Interior Systems: Instrument Panel, Gauge, Indicator

Part Name(s)

SUSPENSION

12420000

Component

02000000

No of Failures

5

Date(s) of Failure(s)

3/02 - 3/02 - 4/02 - 5/02 - 6/02

Mileage at Failure(s)

100-65 mph

Vehicle Speed at Failure(s)

NHTSA

Previously

Yes

No

Failed Part(s)

Original & Replacement Parts

Location

Left

Right

Interior Systems: Instrument Panel, Gauge, Indicator

Part Name(s)

SUSPENSION

12420000

Component

02000000

No of Failures

5

Date(s) of Failure(s)

3/02 - 3/02 - 4/02 - 5/02 - 6/02

Mileage at Failure(s)

100-65 mph

Vehicle Speed at Failure(s)

NHTSA

Previously

Yes

No

Failed Part(s)

Original & Replacement Parts

Location

Left

Right

Interior Systems: Instrument Panel, Gauge, Indicator

Part Name(s)

SUSPENSION

12420000

Component

02000000

No of Failures

5

Date(s) of Failure(s)

3/02 - 3/02 - 4/02 - 5/02 - 6/02

Mileage at Failure(s)

100-65 mph

Vehicle Speed at Failure(s)

NHTSA

Previously

Yes

No

Failed Part(s)

Original & Replacement Parts

Location

Left

Right

Interior Systems: Instrument Panel, Gauge, Indicator

Part Name(s)

SUSPENSION

12420000

Component

02000000

No of Failures

5

Date(s) of Failure(s)

3/02 - 3/02 - 4/02 - 5/02 - 6/02

Mileage at Failure(s)

100-65 mph

Vehicle Speed at Failure(s)

NHTSA

Previously

Yes

No

Failed Part(s)

Original & Replacement Parts

Location

Left

Right

Interior Systems: Instrument Panel, Gauge, Indicator

Part Name(s)

SUSPENSION

12420000

Component

02000000

No of Failures

5

Date(s) of Failure(s)

3/02 - 3/02 - 4/02 - 5/02 - 6/02

Mileage at Failure(s)

100-65 mph

Vehicle Speed at Failure(s)

NHTSA

Previously

Yes

No

Failed Part(s)

Original & Replacement Parts

Location

Left

Right

Interior Systems: Instrument Panel, Gauge, Indicator

Part Name(s)

SUSPENSION

12420000

Component

02000000

No of Failures

5

Date(s) of Failure(s)

3/02 - 3/02 - 4/02 - 5/02 - 6/02

Mileage at Failure(s)

100-65 mph

Vehicle Speed at Failure(s)

NHTSA

Previously

Yes

No

Failed Part(s)

Original & Replacement Parts

Location

Left

Right

Interior Systems: Instrument Panel, Gauge, Indicator

Part Name(s)

SUSPENSION

12420000

Component

02000000

No of Failures

5

Date(s) of Failure(s)

3/02 - 3/02 - 4/02 - 5/02 - 6/02

Mileage at Failure(s)

100-65 mph

Vehicle Speed at Failure(s)

NHTSA

Previously

Yes

No

Failed Part(s)

Original & Replacement Parts

Location

Left

Right

Interior Systems: Instrument Panel, Gauge, Indicator

Part Name(s)

SUSPENSION

12420000

Component

02000000

No of Failures

5

Date(s) of Failure(s)

3/02 - 3/02 - 4/02 - 5/02 - 6/02

Mileage at Failure(s)

100-65 mph

Vehicle Speed at Failure(s)

NHTSA

Previously

Yes

No

Failed Part(s)

Original & Replacement Parts

Location

Left

Right

Interior Systems: Instrument Panel, Gauge, Indicator

Part Name(s)

SUSPENSION

12420000

Component

02000000

No of Failures

5

Date(s) of Failure(s)

3/02 - 3/02 - 4/02 - 5/02 - 6/02

Mileage at Failure(s)

100-65 mph

Vehicle Speed at Failure(s)

NHTSA