



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 252

Date Received

29-MAY-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8010674

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3B7KC23632M254619		DODGE TRUCK	RAM	2002	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02100000	Part Name(s) SUSPENSION INDEPENDENT FRONT	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 01-MAR-2002	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 4000		
	Vehicle Speed at Failure(s)		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE TRAVELING ON HIGHWAY AND WITHOUT PRIOR WARNING STEERING WHEEL WILL WANDER OFF TO THE LEFT. DEALERSHIP IS AWARE OF PROBLEM.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



DOT Auto Safety Hotline

FOR AGENCY USE ONLY 252

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

Date Received

29-MAY-2002

Od_or

rt_dt

ed_or

up_lr

Reference No.

8010674

OWNER INFORMATION (Type or Print)

756228

GRAPELAND

TX

Work Number

Home No.

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorized signature, provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 6/1/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located by column of windshield on driver's side)

3B7KC23632M254619

Vehicle Make

DODGE TRUCK

Vehicle Model

RAM

Vehicle Year

2002

Current Odometer Reading

5600

Purchase Date

2-21-02

Dealer's Name ELDER Dodge

Engine Size

(CID/CC/L 232

☒ Turbo☒ Diesel☐ Gas☐ Fuel Injection☒ New ☐ Used

City ATHENS State TX Zip Code

No Cylinders 6

Transmission Type

☐ Manual☒ Automatic

Antilock Brakes

☒ Yes☐ No

Restraint System

☐ 3-Point Belt☒ Driverside Airbag☒ Passengerside Airbag☐ Motorbelt☒ 2-Point Bel

Cruise Control

☒ Yes☐ No

Drive Train

☐ Front☒ Rear☐ 4 Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☐ Other☒ Sport Ult☒ Truck☐ Motorcycle

Body Style

☐ 2-Door☐ 4-Door☐ Station wagon☒ Pick Up☐ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

02100000

Part Name(s)

SUSPENSION:INDEPENDENT FRONT

Location

☒ Left☐ Front☒ Right☐ Rear

Failed Part(s)

☐ Original☐ Replacement

No of Failures

N/A

Date(s) of Failure(s) 01-MAR-2002

Mileage at Failure(s) 4000

Vehicle Speed at Failure(s)

SUSPENSION

Failed Part(s)

☐ Yes ☐ No

NHTSA Previously

☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crashes, and injury(ies) on the back of this form)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

N/A

Number of Fatalities

N/A

Estimated Property Damage

N/A

Reported to Police

☐ Yes☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE TRAVELING ON HIGHWAY AND WITHOUT PRIOR WARNING STEERING WHEEL WILL
WANDER OFF TO THE LEFT. DEALERSHIP IS AWARE OF PROBLEM.*AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

NEW TRUCK
NOT USED

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THIS TRUCK WAS PULLED TO THE RIGHT SINCE IT WAS NEW
THAT WAS BACK TO BACK THREE TIMES TO CORRECT PROBLEM
THEY HAVE NOT FIX IT YET. THE LAST TIME THE FACTORY REP
WAS THERE AND DROVE LK. HIS CONCLUSION WAS ALL R/THE.
PULL TO LEFT BECAUSE OF TIRRE OF ENGE. IF THIS WAS THE
CASE IT WOULD BE PULLING TO RIGHT. HE SAID THERE WAS NOTHING
WRONG WITH TRUCK. I TOOK TRUCK TO DENNIS TIRE IN DALLAS
TEXAS PUT ON FRONT END MECHINIS. THE FRONT END MAN SAID TRUCK
WAS PERFECT. HE DROVE THE TRUCK AND COULD NOT UNDERSTAND WHY
IT PULLED TO LEFT. BUT IT DOES HE SAID IT HAS SOMETHING WRONG
WITH TRUCK. I TOOK TRUCK ON A THREE THOUSAND MILE
TRIP AND YOU HAVE TO FIGHT IT 95% OF TIME
THANK YOU FOR ANY HELP TO
GET THIS PICKUP FIXED. (1/11/10)

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT
1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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