



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4238

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1387

Date Received

29-MAY-2002

Od or

rt_dh

od_rt

up_ltr

Reference No.

B010854

Work Number

Home Number

OWNER INFORMATION (Type or Print)

GREENSBORO

NC

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☐ YES☒ NO

In the absence of an authorized signature, provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 6/17/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) WDAEG4328TCD05108

Vehicle Mfg BMW

Vehicle Model 850CIA

Vehicle Year 1996

Current Odometer Reading 27,500

Purchase Date

Dealer's Name

City State Zip Code

Engine Size (CID/CC/L) No Cylinders 12

☐ Turbo Diesel ☒ Gas ☒ Fuel Injected

Transmission Type ☐ Manual ☒ Automatic

Antilock Brakes ☒ Yes ☐ No

Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag

Cruise Control ☒ Yes ☐ No

Drive Train ☐ Front ☒ Rear ☐ 4-Wheel

Vehicle Type ☒ Car ☐ Sport Ut ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other

Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05002000

Part Name(s) LIGHTING:GENERAL OR UNKNOWN COMPONENT:HEAD LIGHTS

Location ☒ Left ☐ Right ☐ Front ☐ Rear

Failed Part(s) ☒ Original ☐ Replacement

No of Failures 2

Date(s) of Failure(s) 29-MAY-2002

Mileage at Failure(s) 27

Vehicle Speed at Failure(s)

Failed Part(s) ☒ Yes ☐ No

NHTSA Previously ☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No

Fire ☐ Yes ☒ No

Number of Persons Injured 0

Number of Fatalities 0

Estimated Property Damage 0

Reported to Police ☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

HEADLIGHT ADJUSTER FELL OFF, CANNOT ADJUST HEADLIGHTS TO SEE WHILE DRIVING AT NIGHT.*AK

Adjusters not a replacement part - have to replace whole headlight assembly - cost ~ \$1700.00

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.