



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1362

Date Received

22-MAY-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8010335

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GBHG31R011199161		CHEVROLET TRUCK	C3500	2001	
Purchase Date	Dealer's Name		Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other
		☐ Motorbelt ☐ 2-Point Belt		☐ Sport Utl ☐ Truck ☐ Motorcycle	Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s)	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING AT ANY SPEED AND WHEN APPLYING BRAKES VEHICLE WILL PULL TO THE LEFT AND WILL SHIMMY. VEHICLE WAS SERVICED 6 TIMES. DEALER REPAIRED THE BRAKES; HOWEVER, DID NOT FIND A SOLUTION FOR THE PROBLEM.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1362

Date Received

22-MAY-2002

OFFICE
DEFECTS INVESTIGATION

Of or

at

in

of

up

tr

Reference

8010335

Work Number

Home Number

OWNER INFORMATION (Type or Print)

FEASTERVILLE

PA

755348

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of an authorized signature, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

YES NO

Signature of Owner

Date 6/3/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)

1GBHG31R011199161

Vehicle Make

CHEVROLET TRUCK

Vehicle Model

C3500

Vehicle Year

2001

Current Odometer Reading

Purchase Date

6-01

Dealer's Name

LAFFERTY

Engine Size
(CID/CC/L)

350

☐ Turbo
☐ Diesel
☐ Gas
☒ Fuel Injection
☒ New ☐ Used

City

HARRISBURG

State

PA

Zip Code

17104

No. Cylinders

8

Transmission Type

☐ Manual☒ Automatic

Antilock Brakes

☒ Yes☐ No

Restraint System

☐ 3-Point Belt☐ Motorbelt☐ Driverside Airbag☒ 2-Point Belt☐ Passengerside Airbag

Cruise Control

☐ Yes☒ No

Drive Train

☐ Front☒ Rear☐ 4-Wheel

Vehicle Type

☐ Car☒ Van☐ Minivan☐ Other

Sport Utility

☐ Truck☐ Motorcycle☐ Stationwagon☐ Pick Up☐ Truck

Body Style

☒ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up☐ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
03250000

Part Name(s)

BRAKES:HYDRAULIC:ANTI-SKID SYSTEM

REAR BRAKE SHOCKS

Location

☒ Left☒ Front☒ Right☒ Rear

Failed Part(s)

☒ Original☒ Replacement

No. of Failures

6

Date(s) of Failure(s)

09/01/01, 10/01/01, 11/01/01, 12/01/01, 01/02/02, 02/02/02, 03/02/02, 04/02/02, 05/02/02, 06/02/02, 07/02/02, 08/02/02, 09/02/02, 10/02/02, 11/02/02, 12/02/02, 01/03/03, 02/03/03, 03/03/03, 04/03/03, 05/03/03, 06/03/03, 07/03/03, 08/03/03, 09/03/03, 10/03/03, 11/03/03, 12/03/03, 01/04/04, 02/04/04, 03/04/04, 04/04/04, 05/04/04, 06/04/04, 07/04/04, 08/04/04, 09/04/04, 10/04/04, 11/04/04, 12/04/04, 01/05/05, 02/05/05, 03/05/05, 04/05/05, 05/05/05, 06/05/05, 07/05/05, 08/05/05, 09/05/05, 10/05/05, 11/05/05, 12/05/05, 01/06/06, 02/06/06, 03/06/06, 04/06/06, 05/06/06, 06/06/06, 07/06/06, 08/06/06, 09/06/06, 10/06/06, 11/06/06, 12/06/06, 01/07/07, 02/07/07, 03/07/07, 04/07/07, 05/07/07, 06/07/07, 07/07/07, 08/07/07, 09/07/07, 10/07/07, 11/07/07, 12/07/07, 01/08/08, 02/08/08, 03/08/08, 04/08/08, 05/08/08, 06/08/08, 07/08/08, 08/08/08, 09/08/08, 10/08/08, 11/08/08, 12/08/08, 01/09/09, 02/09/09, 03/09/09, 04/09/09, 05/09/09, 06/09/09, 07/09/09, 08/09/09, 09/09/09, 10/09/09, 11/09/09, 12/09/09, 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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The Truck has Been In Repair for Approx of 5 times, to no avail
the problem still exists just worse

I feel the truck because of its size is a definite threat to myself
and others on the roads

Rolls over to left side AT all stops

Steering Shakes AT ALL stops

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

2089040001



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

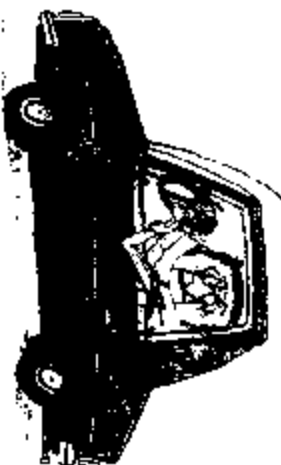
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
<http://www.nhtsa.dot.gov/hotline>