



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1039

Date Received

22-MAY-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8010304

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Location at bottom of and/or above windshield)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading		
1LNHM81W81Y680429	LINCOLN	TOWN CAR	2001			
Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio			
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City _____ State _____ Zip Code _____	No Cylinders _____				
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
<input type="checkbox"/> Manual <input type="checkbox"/> Automatic	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	<input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	<input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03211000 06410000	Part Name(s) BRAKES:HYDRAULIC:PEDAL FUEL:THROTTLE LINKAGES AND CONTROL:PEDAL	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure	Dates of Failure(s) _____ Mileage at Failure(s) _____ 4 Vehicle Speed at Failure(s) _____	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Polic <input type="checkbox"/> Yes <input type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ACCELERATOR PEDAL AND BRAKE PEDAL ARE TOO CLOSE TOGETHER.WHEN APPLYING BRAKES PEDAL GOES DOWN LOWER THAN ACCELERATOR PEDAL. WILL ACCIDENTLY TOUCH ACCELERATOR PEDAL WHEN APPLYING BRAKES. HAS CAUSED CONSUMER TO SURGE FORWARD AND REAREND ANOTHER VEHICLE.*AK

COPIED FROM NHTSA FORM 1039

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire (VOQ)
NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1039

Date Received

22 MAY 2002

Od_or
rt_dt
od_rt
up_itr

Reference No.
8010304

OWNER INFORMATION (Type or Print)

755268
CUMMING GA

OFFICE DEFECTS INVESTIGATION

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of an authorized signature, the vehicle manufacturer.

YES NO

Signature of Owner

Date 6/21/2002

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side) 1LNHM81WB1Y680429
Vehicle Make LINCOLN
Vehicle Mode TOWN CAR
Vehicle Year 2001
Current Odometer Reading 5,000

Purchase Date
MAY 31 2001

Dealer's Name Pugmire Lincoln

Engine Size (CID/CC/L) Turbo Diesel Gas Fuel Injection
No Cylinders 8

New Used

City Marietta State GA Zip Code 30062

Transmission Type: Manual Automatic
Antilock Brakes: Yes No
Restraint System: 3-Point Belt Motorbelt Driverside Airbag 2-Point Belt Passengerside Airbag
Cruise Control: Yes No
Drive Train: Front Rear 4-Wheel
Vehicle Type: Car Van Minivan Other Sport Ult Truck Motorcycle
Body Style: 2-Door 4-Door Stationwagon Pick Up Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component: 03211000 06410000
Part Name(s): BRAKES:HYDRAULIC:PEDAL FUEL:THROTTLE LINKAGES AND CONTROL:PEDAL
Location: Left Front Right Rear
Failed Part(s): Original Replacement

No of Failures: 5
Date(s) of Failure(s): different dates
Mileage at Failure(s):
Vehicle Speed at Failure(s): 0 stopped
Failed Part(s): Yes No
NHTSA Previously: Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash: Yes No
Fire: Yes No
Number of Persons Injured: NONE SO FAR
Number of Fatalities: NONE
Estimated Property Damage: \$1,500.00
Reported to Police: Yes No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ACCELERATOR PEDAL AND BRAKE PEDAL ARE TOO CLOSE TOGETHER. WHEN APPLYING BRAKES PEDAL GOES DOWN LOWER THAN ACCELERATOR PEDAL. WILL ACCIDENTLY TOUCH ACCELERATOR PEDAL WHEN APPLYING BRAKES. HAS CAUSED CONSUMER TO SURGE FORWARD AND REAREND ANOTHER VEHICLE. *AK
Failures have been at stopped positions, the Brake Pedal goes below the Accelerator pedal and because the Brake Pedal is to close to the Accelerator Pedal your foot also depresses the

CONTINUE ON BACK IF NEEDED

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Accelerator Pedal. I also have a 2000 Lincoln Towncar and the Brake Pedal is further apart from the Accelerator Pedal and I have had NO Problem.