



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

**Auto Safety Hotline**

## Vehicle Owner's Questionnaire

**NATIONWIDE 1-800-424-9393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>**

**FOR AGENCY USE ONLY 936**

Date Received

22-MAY-2002

Od\_or \_\_\_\_\_  
rt\_dt \_\_\_\_\_  
pd\_rt \_\_\_\_\_  
rp\_lr \_\_\_\_\_

Reference No.

8010297

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

### VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Location at bottom of and/or above windshield)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading		
1GNDT13S522138353	CHEVROLET TRUCK	TRAILBLAZER	2002			
Purchase Date <input type="checkbox"/> New <input checked="" type="checkbox"/> Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio		
Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag	Cruise Control <input type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input checked="" type="checkbox"/> Other _____

### FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12320000	Part Name(s) INTERIOR SYSTEMS:SEAT LATCH	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure	Dates of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

### APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Polic <input type="checkbox"/> Yes <input type="checkbox"/> No
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### NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

**SEATBACK DOES NOT LOCK. WHEN MAKING A SUDDEN STOP SEATBACK HITS CONSUMER IN THE BACK. CONSUMER FEELS THIS IS VERY DANGEROUS. PLEASE PROVIDE ANY FURTHER INFORMATION.\*AK**

COPIED FROM NHTSA FORM 301

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



# Vehicle Owner's Questionnaire (VOQ)

U.S. Department of Transportation  
 National Highway Traffic Safety Administration  
 www.nhtsa.dot.gov/hotline  
 1-888-327-4236  
 NATIONWIDE 1-888-DASH-2-DOT

## OWNER INFORMATION (Type or Print)

755244

MI

HASTINGS

8010297

DEFECTS INVESTIGATION OFFICE

22-MAY-2002

Date Received

Office No.

FOR AGENCY USE ONLY

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  
 YES  NO  
 Signature of Owner: [Redacted] Date: 6/1/02

Vehicle Ident. No. (VIN) 1GNDT13S522138353  
 Vehicle Make CHEVROLET TRUCK  
 Vehicle Model TRAILBLAZER  
 Vehicle Year 2002  
 Current odometer reading 14,000

Purchase Date MAY 2001  
 Dealer Name SELF CHEVY  
 State MI Zip Code 49816  
 City ALEXANDRIA  
 Dealers Name SELF CHEVY  
 State MI Zip Code 49816  
 City ALEXANDRIA

Transmission Type Automatic  
 Antilock Brakes Yes  
 Restraint System Manual  
 Cruise Control No  
 Drive Type 4-Wheel  
 Vehicle Type Car  
 Body Style 2-Door Stationwagon

Component 12320000  
 Part Name(s) INTERIOR SYSTEMS: SEAT LATCH  
 Location Front-Left  
 Failed Part(s) Original Replacement  
 Date(s) of Failure(s) 01-OCT-2001 - ongoing  
 Mileage at Failure(s) 6000  
 Vehicle Speed at Failure(s) stop & go driving  
 No of Failures 1  
 NHTSA Previously Reported to Police Yes

APPLICATION INCIDENT INFORMATION  
 (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)  
 SEATBACK DOES NOT LOCK. WHEN MAKING A SUDDEN STOP SEATBACK HITS CONSUMER IN THE BACK. CONSUMER FEELS THIS IS VERY DANGEROUS. PLEASE PROVIDE ANY FURTHER INFORMATION. AK  
 When making any kind of stop or start seat back mechanism does not lock. loose, would break if you had an accident. DEALER NOT CONCERNED SAID "ITS NORMAL"

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CONTINUE ON BACK IF NEEDED

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THE SEAT BACK MECHANISM WILL NOT LOCK ON THE DRIVER'S SEAT BACK MOVES WHEN STOPPING AND GOING - LOOSE - GMA SELF CHEVY SAY THAT THIS IS NORMAL MOVEMENT FOR THE "LEATHER" FRONT DRIVER SEAT. THEIR WRONG! I HAVE TALKED AND SEEN FOR MYSELF ON OTHER 2002 CHEVY TRAILBLAZERS, THAT THE SEAT DOES NOT MOVE, LOCK IN PLACE.

IF A PERSON WAS IN AN ACCIDENT, THE BACK SEAT OF THE DRIVER'S SEAT, WILL BREAK RIGHT OFF CAUSING SEVERE INJURY OR DEATH, AND A LAW SUIT.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

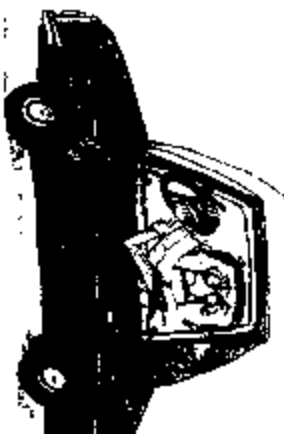
**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



U.S. Department of Transportation  
National Highway Traffic Safety Administration  
DOT Auto Safety Hotline, NSA-10.1  
400 7th Street, SW  
Washington, DC 20590



U.S. Department of Transportation  
National Highway Traffic Safety Administration  
http://www.nhtsa.dot.gov/online



DOT Auto Safety Hotline  
(DASH) 2 DOT

**1-888-DASH-2-DOT**  
**1-888-327-4236**

and dial toll free at

**DASH2DOT**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR

**DOT AUTO SAFETY HOTLINE**

**QUESTIONNAIRE**

