



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 335

Date Received

15-MAY-2002

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Reference No.

8009935

Work Number

Home Number

SAME

OWNER INFORMATION (Type or Print)

PHILADELPHIA

PA

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

YES

NO

In the absence of an authorization, NHTSA will NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 11/2/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2GTEC19K1S1583032	GMC	PICK UP	1995	260 + K

Purchase Date 9/13/95	Dealer's Name ORIGINAL SOURCE IDEAL QUICK GMC Truck Dynamic	Engine Size (CID/CC/L) 5.7L	☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection
☐ New ☒ Used	City FREDERICK State MD Zip Code 21701	No Cylinders 8	

Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Utility ☒ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up ☐ Truck
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12310000	Part Name(s) INTERIOR SYSTEMS: SEAT TRACKS AND ANCHORS	Location ☒ Left ☒ Front ☐ Right ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) 03-MAR-2002 Mileage at Failure(s) 189000 Vehicle Speed at Failure(s) Approx 40 MPH	Failed Part(s) ☒ Yes ☐ No	NHTSA Previously ☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage 0	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

DRIVER'S SIDE SEATBOLT THAT HOLDS SEAT TO FRAME CAME LOOSE AND CAUSED SEAT TO BECOME DETACHED FROM BASE. CONSUMER FEELS VEHICLE COULD HAVE GONE OUT OF CONTROL. PLEASE PROVIDE ANY FURTHER INFORMATION.*AK

While Traveling Down the Highway at approximately 40 MPH I Applied the Brakes as I approached an intersection when I Heard something snap and simultaneously was thrown forward toward the steering causing me to lose control of the vehicle temporarily. After bringing the vehicle to a stop after regaining control I noticed that the SEAT (DRIVER'S SIDE) WAS NO LONGER FIRMLY ATTACHED TO THE

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This Information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

* Please do not send your name or address on this "Professional Grade" Television Advertisement.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Then of the car, the car would shake back and forth while the vehicle was stationary and the condition was OK. When the vehicle was in motion, the condition and the cause was brought to the attention of the manufacturer. The manufacturer denied any and all responsibility citing the mileage on the vehicle as an excuse or reason for the denial. I maintain that this condition was brought about by the manufacturer's use of a defective component. My concern is that any future occurrences of this type could lead to a serious or fatal accident if not addressed.

Further, I contend that the component that failed should not be included in the manufacturer's engine-transmission/drive train/tire warranty limitations. The failed component should maintain its integrity until the vehicle is a "rusting bucket of bolts" in some junk yard. I have since corrected the hazardous condition at my own expense.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

2059040003



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

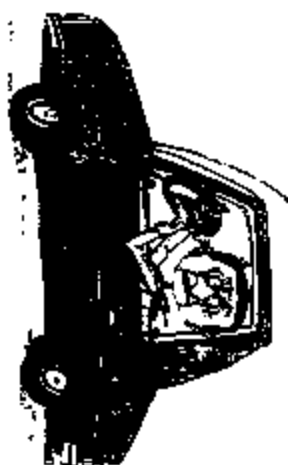
DASH2DOT

and dial toll free at

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DOT Auto Safety Hotline
(DASH) 2 DOT



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