



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 336

Date Received

15-MAY-2002

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

8009897

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of and/or above dashboard)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GHDT13W5Y2218895		OLDSMOBILE TRU	BRAVADA	2000	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02130000 03240000	Part Name(s) SUSPENSION:INDEPENDENT FRONT CONTROL ARM:UNKNOWN BRAKES:HYDRAULIC:LINES:FITTINGS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 13-MAY-2002	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 0		
	Vehicle Speed at Failure(s)		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING AT 3 MPH HEARD A RUMBLING AND VIBRAITON LIKE A TIRE HAD BLOWN OUT. CONSUMER TRIED TO GET CAR OFF THE ROAD WHEN PASSENGER'S SIDE TIRE BENT INWARD, AND DRIVER'S TIRE WENT OUTWARD. ALSO, THERE WERE NO BRAKES. CONSUMER COASTED TO A STOP.TOOK VEHICLE TO DEALER. DEALER STATED THAT WHEN CONSUMER MADE A TURN CONTROL ARM CUT BRAKE LINE. PLEASE PROVIDE ANY FURTHER INFORMATION.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)				
Crash	☒ No	Fire	☒ No	Number of Persons Injured
	☐ Yes		☐ Yes	None
Estimated Property Damage	None			
Reported to Police	☒ No			

APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)				
No of Failures	02130000 03240000			
Part Name(s)	SUSPENSION-INDEPENDENT FRONT CONTROL ARM-UNKNOWN 1			
Location	Front			
Failed Part(s)	Right			
Original	☒ Replacement			
Failed Part(s)	None			
Previously	☒ Yes			
NHTSA	☐ No			
Date(s) of Failure(s)	13-MAY-2002			
Mileage at Failure(s)	0			
Vehicle Speed at Failure(s)	Under 10 mph			

FAILED COMPONENT(S)/PART(S) INFORMATION				
Component	02130000 03240000			
Part Name(s)	SUSPENSION-INDEPENDENT FRONT CONTROL ARM-UNKNOWN 1			
Location	Front			
Failed Part(s)	Right			
Original	☒ Replacement			
Failed Part(s)	None			
Previously	☒ Yes			
NHTSA	☐ No			
Date(s) of Failure(s)	13-MAY-2002			
Mileage at Failure(s)	0			
Vehicle Speed at Failure(s)	Under 10 mph			

VEHICLE INFORMATION				
Vehicle Ident. No. (VIN)	1GHD13W5Y2218895			
Vehicle Make	OLDSMOBILE TRU			
Vehicle Model	BRAVADA			
Vehicle Year	2000			
Current Odometer Reading	32,000			
Engine Size (CID/CCL)	No Cylinders			
Engine Type	Car			
Vehicle Type	Truck			
Body Style	2-Door			
Transmission Type	Automatic			
Antilock Brakes	☒ Yes			
Restrain System	☒ 3-Point Belt			
Cruise Control	☒ Yes			
Drive "rail"	Front			
Vehicle Type	Truck			
Engine Size (CID/CCL)	No Cylinders			
Engine Type	Car			
Vehicle Type	Truck			
Body Style	2-Door			
Transmission Type	Automatic			
Antilock Brakes	☒ Yes			
Restrain System	☒ 3-Point Belt			
Cruise Control	☒ Yes			
Drive "rail"	Front			
Vehicle Type	Truck			
Engine Size (CID/CCL)	No Cylinders			
Engine Type	Car			
Vehicle Type	Truck			
Body Style	2-Door			
Transmission Type	Automatic			
Antilock Brakes	☒ Yes			
Restrain System	☒ 3-Point Belt			
Cruise Control	☒ Yes			
Drive "rail"	Front			
Vehicle Type	Truck			
Engine Size (CID/CCL)	No Cylinders			
Engine Type	Car			
Vehicle Type	Truck			
Body Style	2-Door			
Transmission Type	Automatic			
Antilock Brakes	☒ Yes			
Restrain System	☒ 3-Point Belt			
Cruise Control	☒ Yes			
Drive "rail"	Front			
Vehicle Type	Truck			
Engine Size (CID/CCL)	No Cylinders			
Engine Type	Car			
Vehicle Type	Truck			
Body Style	2-Door			
Transmission Type	Automatic			
Antilock Brakes	☒ Yes			
Restrain System	☒ 3-Point Belt			
Cruise Control	☒ Yes			
Drive "rail"	Front			
Vehicle Type	Truck			
Engine Size (CID/CCL)	No Cylinders			
Engine Type	Car			
Vehicle Type	Truck			
Body Style	2-Door			
Transmission Type	Automatic			
Antilock Brakes	☒ Yes			
Restrain System	☒ 3-Point Belt			
Cruise Control	☒ Yes			
Drive "rail"	Front			
Vehicle Type	Truck			
Engine Size (CID/CCL)	No Cylinders			
Engine Type	Car			
Vehicle Type	Truck			
Body Style	2-Door			
Transmission Type	Automatic			
Antilock Brakes	☒ Yes			
Restrain System	☒ 3-Point Belt			
Cruise Control	☒ Yes			
Drive "rail"	Front			
Vehicle Type	Truck			
Engine Size (CID/CCL)	No Cylinders			
Engine Type	Car			
Vehicle Type	Truck			
Body Style	2-Door			
Transmission Type	Automatic			
Antilock Brakes	☒ Yes			
Restrain System	☒ 3-Point Belt			
Cruise Control	☒ Yes			
Drive "rail"	Front			
Vehicle Type	Truck			
Engine Size (CID/CCL)	No Cylinders			
Engine Type	Car			
Vehicle Type	Truck			
Body Style	2-Door			
Transmission Type	Automatic			
Antilock Brakes	☒ Yes			
Restrain System	☒ 3-Point Belt			
Cruise Control	☒ Yes			
Drive "rail"	Front			
Vehicle Type	Truck			
Engine Size (CID/CCL)	No Cylinders			
Engine Type	Car			
Vehicle Type	Truck			
Body Style	2-Door			
Transmission Type	Automatic			
Antilock Brakes	☒ Yes			
Restrain System	☒ 3-Point Belt			
Cruise Control	☒ Yes			
Drive "rail"	Front			
Vehicle Type	Truck			
Engine Size (CID/CCL)	No Cylinders			
Engine Type	Car			
Vehicle Type	Truck			
Body Style	2-Door			
Transmission Type	Automatic			
Antilock Brakes	☒ Yes			
Restrain System	☒ 3-Point Belt			
Cruise Control	☒ Yes			
Drive "rail"	Front			
Vehicle Type	Truck			
Engine Size (CID/CCL)	No Cylinders			
Engine Type	Car			
Vehicle Type	Truck			
Body Style	2-Door			
Transmission Type	Automatic			
Antilock Brakes	☒ Yes			
Restrain System	☒ 3-Point Belt			
Cruise Control	☒ Yes			
Drive "rail"	Front			
Vehicle Type	Truck			
Engine Size (CID/CCL)	No Cylinders			
Engine Type	Car			
Vehicle Type	Truck			
Body Style	2-Door			
Transmission Type	Automatic			
Antilock Brakes	☒ Yes			
Restrain System	☒ 3-Point Belt			
Cruise Control	☒ Yes			
Drive "rail"	Front			
Vehicle Type	Truck			
Engine Size (CID/CCL)	No Cylinders			
Engine Type	Car			
Vehicle Type	Truck			
Body Style	2-Door			
Transmission Type	Automatic			
Antilock Brakes	☒ Yes			
Restrain System	☒ 3-Point Belt			
Cruise Control	☒ Yes			
Drive "rail"	Front			
Vehicle Type	Truck			
Engine Size (CID/CCL)	No Cylinders			
Engine Type	Car			
Vehicle Type	Truck			
Body Style	2-Door			
Transmission Type	Automatic			
Antilock Brakes	☒ Yes			
Restrain System	☒ 3-Point Belt			
Cruise Control	☒ Yes			
Drive "rail"	Front			
Vehicle Type	Truck			
Engine Size (CID/CCL)	No Cylinders			
Engine Type	Car			
Vehicle Type	Truck			
Body Style	2-Door			
Transmission Type	Automatic			
Antilock Brakes	☒ Yes			
Restrain System	☒ 3-Point Belt			
Cruise Control	☒ Yes			
Drive "rail"	Front			
Vehicle Type	Truck			
Engine Size (CID/CCL)	No Cylinders			
Engine Type	Car			
Vehicle Type	Truck			
Body Style	2-Door			
Transmission Type	Automatic			
Antilock Brakes	☒ Yes			
Restrain System	☒ 3-Point Belt			
Cruise Control	☒ Yes			
Drive "rail"	Front			
Vehicle Type	Truck			
Engine Size (CID/CCL)	No Cylinders			
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Vehicle Type	Truck			
Body Style	2-Door			
Transmission Type	Automatic			
Antilock Brakes	☒ Yes			
Restrain System	☒ 3-Point Belt			
Cruise Control	☒ Yes			
Drive "rail"	Front			
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Restrain System	☒ 3-Point Belt			
Cruise Control	☒ Yes			
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Cruise Control	☒ Yes			
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Body Style	2-Door			
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Antilock Brakes	☒ Yes			
Restrain System	☒ 3-Point Belt			
Cruise Control	☒ Yes			
Drive "rail"	Front			
Vehicle Type	Truck			
Engine Size (CID/CCL)	No Cylinders			
Engine Type	Car			
Vehicle Type	Truck			
Body Style	2-Door			
Transmission Type	Automatic			
Antilock Brakes	☒ Yes			
Restrain System				

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I was driving in a school zone and the passenger side front tire disintegrated like it went flat. I turned the vehicle to the right to get off main road and the front end collapsed. The passenger side front tire was pointed inward and the driver's side front tire was pointed outward. I stepped on the brakes and they went to the floor. I was able to stop the car by hitting a curb and putting the car in park. It was not driveable and towed to the dealer.
I complained about front end problems to the dealer prior to this happening.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

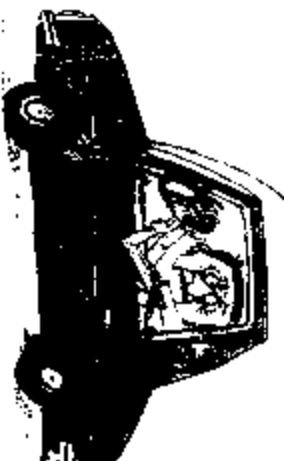
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
<http://www.nhtsa.dot.gov/hotline>