



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 241

Date Received

14-MAY-2002

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Reference No.

8009786

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G1ND52M9W6233090		CHEVROLET	MALIBU	1998	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Util ☐ Truck ☐ Motorcycle
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03273000	Part Name(s) BRAKES:HYDRAULIC:DISC:ROTOR:DISC HUB	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 4	Dates of Failure(s) 29-JAN-1999 Mileage at Failure(s) 62000 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

FRONT BRAKE ROTORS HAVE BEEN REPLACED ON FOUR OCCASIONS, AND TURNED ONCE FROM 12,000 MILES TO PRESENT MILEAGE BY DEALER; BUT, PROBLEM HAS REOCCURRED. FEEL FREE TO PROVIDE ANY FURTHER INFORMATION.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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FOR AGENCY USE ONLY 241		DEFECT INVESTIGATION Reference No. 8009786 Date Received 14 MAY 2002 Offices up to		OWNER INFORMATION (Type or Print) 753915 THIBODAUX LA Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorization, NHTSA will NOT provide your name and address to the vehicle manufacturer. Signature of Owner _____ Date 5/31/02	
Vehicle Owner's Questionnaire (VOQ) DOT Auto Safety Hotline U.S. Department of Transportation National Highway Traffic Safety Administration www.nhtsa.dot.gov/hotline 1-888-327-4236 NATIONWIDE 1-888-DASH-2-DOT		Vehicle Information Vehicle Ident. No. (VIN) 1G1ND52M9W6233090 Vehicle Make CHEVROLET Vehicle Model MALIBU Vehicle Year 1998 Current Odometer Reading 63,000		Vehicle Information Purchase Date 5-20-98 Dealer's Name TRAP CHEVROLET City Houston State TX Zip Code _____ Transmission Type Automatic Antilock Brakes ☒ Yes ☐ No Restraint System ☒ 3-Point Belt ☐ 2-Point Belt ☐ Motorcyclist Cruise Control ☒ Yes ☐ No Drive Train ☒ Front ☐ Rear ☐ 4-Wheel Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other Body Style ☒ Sport Utility ☐ Truck ☐ Station Wagon ☐ Pick Up ☐ Truck	
Failed Component(s)/Part(s) Information Component 03273000 Part Name(s) BRAKES-HYDRAULIC;DISC;ROTOR;DISC HUB Location ☒ Front ☐ Left ☐ Right Failed Part(s) ☐ Original ☐ Replacement NHTSA Previously ☐ Yes ☐ No		Application Incident Information (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form) Crash ☐ Yes ☐ No Fire ☐ Yes ☐ No Number of Persons Injured _____ Number of Fatalities _____ Estimated Property Damage _____ Reported to Police ☐ Yes ☐ No		Narrative Description of Failure(s), Incident(s), Injury(ies) FRONT BRAKE ROTORS HAVE BEEN REPLACED ON FOUR OCCASIONS, AND TURNED ONCE FROM 12,000 MILES TO PRESENT MILEAGE BY DEALER, BUT, PROBLEM HAS REOCCURRED. FEEL FREE TO PROVIDE ANY FURTHER INFORMATION. AK The following are the dates rotors have been changed: 1-29-99 at 13,000 miles, 8-30-99 at 21,000 miles, 7-26-00 at 35,000 miles, and 4-21-01 at 46,000 miles. On 5-7-02, shop checked and ONLY turned rotors at 62,000 miles.	