



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

**Auto Safety Hotline**

## Vehicle Owner's Questionnaire

**NATIONWIDE 1-800-424-9393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>**

**FOR AGENCY USE ONLY 758**

Date Received

14-MAY-2002

Ord. or  
rt. dt  
pd. rt  
rp. ltr

Reference No.

8009772

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

### VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Location at bottom of and/or above windshield)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading		
KMHWF35H52A523144	HYUNDAI	SONATA	2000			
Purchase Date <input checked="" type="checkbox"/> New <input type="checkbox"/> Used	Dealer's Name City _____ State _____ Zip Code _____	Engine Size (CID/CC/L) _____ No. Cylinders _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio			
Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Antilock Brakes <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____

### FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03230000	Part Name(s) BRAKES:HYDRAULIC:MASTER CYLINDER	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure	Dates of Failure(s) 25-APR-2002 Mileage at Failure(s) 15600 Vehicle Speed at Failure(s) _____	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

### APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Polic <input type="checkbox"/> Yes <input type="checkbox"/> No
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### NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN APPLYING BRAKES DURING EMERGENCY STOP PEDAL GOES TO FLOOR , RESULTING IN EXTENDED STOPPING DISTANCE. DEALER REPLACED BRAKE MASTER CYLINDER; HOWEVER THIS DID NOT REMEDY THE PROBLEM. \*AK

CONTINUED ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline

U.S. Department of Transportation

National Highway Traffic Safety Administration

www.nhtsa.dot.gov/hotline

Vehicle Owner's Questionnaire (VOQ)

OWNER INFORMATION (Type or Print)

753674

LORDSBURG NM

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES [X] NO [ ]

In the absence of your signature, please print the name and address to the vehicle manufacturer.

Signature of Owner

Vehicle Ident. No. (VIN) (Printed on driver's side)

KMHWF35H52A523144

HYUNDAI SONATA

2000 2002

161300

Current Odometer Reading

Vehicle Year

Engine Size (CID/C/L)

Gas [X] Diesel [ ] Turbo [ ]

Fuel Injection

City: Lordsburg State: NM Zip Code: ?

Dealer's Name: Borkman Auto Center

Engine Size (CID/C/L)

Car [X] Van [ ] Minivan [ ] Other [ ]

Vehicle Type

Body Style

2-Door [ ] 4-Door [ ] Stationwagon [ ] Pick Up [ ] Truck [ ]

Transmission Type

Manual [ ] Automatic [X]

Antilock Brakes

3-Point Belt [X] 2-Point Belt [ ] Motorbelt [ ]

Restraint System

Passengerside Airbag [X] Side Air Bags

Front [X] Rear [ ] 4-Wheel [ ]

Drive Type

Location

Failed Parts

Original [X] Replacement [ ]

Part Name(s)

BRAKES:HYDRAULIC:MASTER CYLINDER

Component

03230000

No of Failure

Date(s) of Failure(s)

25-APR-2002

Mileage at Failure(s)

15600

Vehicle Speed at Failure(s)

Crash Yes [ ] No [X]

Fire Yes [ ] No [X]

Number of Persons Injured

None

Number of Fatalities

None

Estimated Property Damage

None

Reported to Police

Yes [ ] No [X]

NHTSA Previously

Failed Parts

Yes [ ] No [X]

Application Incident Information

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

When applying brakes during emergency stop pedal goes to floor, resulting in extended stopping distance. Dealer replaced brake master cylinder; however this did not remedy the problem. AK

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONTINUE ON BACK IF NEEDED

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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I WAS STOPPED AT STOP SIGN, BRAKE PEDAL WAS TOUCHING ITS STOP LIMIT CAR MOVED FORWARD. I PUMPED BRAKES & IT STOPPED. I TOOK IT TO DEALER AND HAD THE MASTER Cyl REPLACED. THE BRAKE PEDAL STILL HITS A METAL STOP LIMIT. BUT DOES NOT CREEP FORWARD. I HAVE NOT BEEN ABLE TO LOCK THE BRAKES OR SKID THE TIRES. DEALER TELLS ME THIS IS NORMAL FOR THIS TYPE OF CAR.



ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



U.S. Department of Transportation National Highway Traffic Safety Administration DOT Auto Safety Hotline, NSA-10.1 400 7th Street, SW Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT 1-888-327-4236

DOT Auto Safety Hotline (DASH) 2 DOT



U.S. Department of Transportation National Highway Traffic Safety Administration http://www.nhtsa.dot.gov/vehicle