



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1220

Date Received

08-MAY-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8009438

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G1BN52W2RR16892		CHEVROLET	CAPRICE	1994	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____
		☐ Motorbelt ☐ 2-Point Bel			☐ Sport Utl ☐ Truck ☐ Motorcycle ☐ Other _____
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08420000 12423000	Part Name(s) ELECTRICAL SYSTEM:FUSE AND RECEPTICLE:CIRCUIT BREAKER INTERIOR SYSTEMS:INSTRUMENT PANEL:GAUGE:INDICATOR:BA	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) _____ Mileage at Failure(s) 117000 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
---	--	---------------------------	----------------------	--------------------------	--

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING BATTERY GAUGE GOES DOWN. CONNECTOR TO FUSE PANEL UP AGAINST FIREWALL HAS MELTED. PLEASE PROVIDE ANY FURTHER INFORMATION.*AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline		FOR AGENCY USE ONLY 1220	
 Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		Date Received <u>05 MAY 2002</u> Office <u>DEFECTS INVESTIGATION</u> Reference No. <u>8009438</u>	
OWNER INFORMATION (Type or Print)		Work Number <u>752900</u>	
[Redacted] <u>752900</u> [Redacted] <u>NY</u>		Home Number <u>752900</u>	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of [Redacted] and address to the vehicle manufacturer. Signature of Owner <u>[Redacted]</u> Date <u>5/24/02</u>			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)	Vehicle Mkt	Vehicle Mode	Vehicle Year
<u>1G1BN52W2RR16892</u>	<u>CHEVROLET</u>	<u>CAPRICE</u>	<u>1994</u>
Current Odometer Reading	<u>117,500</u>		
Purchase Date <u>Approx 5/95</u>	Dealer's Name <u>MYERS CHEVROLET</u>		Engine Siz (CID/CC/L) <u>4.3</u>
☐ New ☒ Used	City <u>MASPETH</u> State <u>NY</u> Zip Code <u></u>		No Cylinders <u>8</u>
Transmission Type <u>Manual</u>	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	☐ Turbo Diesel Gas ☒ Fuel Injectio ☐ Turbo Diesel Gas ☒ Fuel Injectio
☒ Automatic		Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel
		Vehicle Type ☒ Car ☐ Sport Ut ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component <u>08420000 12423000</u>	Part Name(s) <u>12176639 CONNECTOR ELECTRICAL SYSTEM:FUSE AND RECEPTICLE:CIRCUIT BREAKER INTERIOR SYSTEMS:INSTRUMENT PANEL:GAUGE:INDICATOR:BA</u>	Location ☐ Left ☒ Right ☒ Front ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures <u>2</u>	Date(s) of Failure(s) <u>4/23 - 4/30</u>	Mileage at Failure(s) <u>117000</u>	Vehicle Speed at Failure(s) <u>N/A</u>
		Failed Part(s) ☒ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire <u>ALIGHT</u> ☐ Yes ☒ No	Number of Persons Injured <u>N/A</u>	Number of Fatalities <u>N/A</u>
		Estimated Property Damage <u>N/A</u>	Reported to Police ☐ Yes ☒ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WHILE DRIVING BATTERY GAUGE GOES DOWN. CONNECTOR TO FUSE PANEL UP AGAINST FIREWALL HAS MELTED. PLEASE PROVIDE ANY FURTHER INFORMATION.*AK <u>AS I WAS DRIVING WITH THE WINDOWS CLOSED I NOTICED A PLASTIC SHELL. THINKING I PASSED A FACTORY OR SOMEONE WHO PASSED HAD A PROBLEM, THEN</u> <u>** I STILL HAVE THE OLD PART</u>			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

CONTINUE ON BACK IF NEEDED

**** THE REPLACEMENT PART WAS MADE OF A DIFFERENT METAL**
Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies) ~~WAS CONDUCTIVE~~
~~BETTER FOR HIGH VOLTAGE~~

WHILE DRIVING ON HIGHWAY I NOTICED THE VOLTAGE GAGE START TO
DROP TO THE NEGATIVE SIDE. I TURNED OFF ALL APPLIANCES AND STILL DID NOT
MOVE FROM NEGATIVE SIDE OF GAGE. WENT TO MY MECHANIC, UPON OPENING
THE HOOD, SMOKE AND A BURNING PLASTIC SMELL LED US TO THE
FIREWALL BY THE FUSE BOX ON THE PASSENGER SIDE OF FIREWALL. THE COVER
WAS MELTED AROUND THE CONNECTION FROM BATTERY. WE CLEANED IT UP, TIGHTENED LOOSE
NOT AND IT WAS OK FOR A WEEK THEN THE SAME PROBLEM. CALLED SERVICE MANAGER
AT A FEW CHEV. DEALERS THEY STATED IT WAS A COMMON PROBLEM. CALLED
A FEW PART ROOMS AT CHEV. DEALERS AND ASKED IF THIS CONNECTER PART#
12176637 CONNECTOR 2.530 WAS IN STOCK THEY SAID WE ALWAYS HAVE
THEM BECAUSE ITS A COMMON AND FREQUENT PROBLEM. I THINK GM SHOULD
HAVE A RECALL ESPECIALLY NOW THAT THERE ARE SEVERAL YEAR OLD VEHICLES
AND LARGE CARS FOR FAMILIES THAT HAVE A POTENTIAL FIRE HAZARD ATTACH ADDITIONAL SHEETS IF NECESSARY
~~AND ASK GM TO RECALL THE PROBLEM VEHICLES~~

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
<http://www.altaea.dot.gov/info.htm>



**THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)**

(Page 1 through Page 4)



