



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

**NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>**

FOR AGENCY USE ONLY 758

Date Received

07-MAY-2002

Ord. or
rt. dt
pd. rt
rp. ltr

Reference No.

8009351

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Location at bottom of and/or above windshield)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading		
1G2NE52P3XM852815	PONTIAC	GRAND AM	1999			
Purchase Date <input type="checkbox"/> New <input checked="" type="checkbox"/> Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No. Cylinders _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio		
Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag	Cruise Control <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08220000	Part Name(s) ELECTRICAL SYSTEM:WIRING:HARNES:UNDER DASH	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No. of Failure	Dates of Failure(s) _____ 23-APR-2002 Mileage at Failure(s) _____ 47500 Vehicle Speed at Failure(s) _____	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Number of Persons Injured C	Number of Fatalities	Estimated Property Damag	Reported to Polic <input type="checkbox"/> Yes <input type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING 50 MPH CONSUMER NOTICED SMOKE COMING FROM HEATER VENT AT LEFT SIDE OF DASH. ENGINE WAS SHUT OFF, AND FIRE PUT OUT. DAMAGE WAS \$ 4500.00, NO INJURIES. PLEASE PROVIDE ADDITIONAL INFORMATION.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



Vehicle Owners' Questionnaire (VOQ)

U.S. Department of Transportation
 National Highway Traffic Safety Administration
 www.nhtsa.dot.gov/hotline
 1-888-327-4236
 NATIONWIDE 1-888-DASH-2-DOT

OWNER INFORMATION (Type or Print)

752722

8009351

Reference No.

8009351

Response No.

8009351

up to

5/17/02

5/17/02

5/17/02

FOR AGENCY USE ONLY - 758

Date Received: 5/17/02

OFFICE OF DEFECTS INVESTIGATION
 07-MAY-2002
 02:11:45 - 6 PM '02

CHEKTOWAG NY
 Home Number: [Redacted]
 Work Number: [Redacted]

Signature of Owner: [Redacted]
 Date: 5/17/02

Vehicle Ident. No. (VIN): 1G2NE52P3XM852815
 Vehicle Year: 1999
 Vehicle Mode: GRAND AM

Dealers Name: BRIS RESERVE TOYOTA
 City: [Redacted] State: NY Zip Code: [Redacted]

Purchase Date: 4/17/02
 Engine Size: 4 Cylinders
 Fuel System: Turbo Diesel

Transmission Type: Automatic
 Restraint System: 3-Point Belt, Motorbell, 2-Point Belt

Vehicle Type: Car
 Drive Type: Front Wheel Drive

Failed Component(s) Information: ELECTRICAL SYSTEM; WIRING; HARNESS; UNDER DASH

Component: 08320000
 Location: Front Left

No of Failures: 1
 Date(s) of Failure(s): 23-APR-2002
 Mileage at Failure(s): 47500

Application Incident Information: (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash: Yes No
 Fire: Yes No
 Number of Persons Injured: 0
 Number of Fatalities: 0

Estimated Property Damage: \$7,800 Insurance
 Reported to Police: Yes No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING 50 MPH CONSUMER NOTICED SMOKE COMING FROM HEATER VENT AT LEFT SIDE OF DASH. ENGINE WAS SHUT OFF, AND FIRE PUT OUT. DAMAGE WAS \$ 4500.00, NO INJURIES.

PLEASE PROVIDE ADDITIONAL INFORMATION, IF ANY

More damaged reported by body shop broken by 7,000 lbs force. (see log Mrs. Co.)
 not decision

CONTINUE ON BACK IF NEEDED

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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

On 11/23/02 traveling at 50-55 on thruway black smoke came from hood heater vent odor of wires burning. Within minutes flames in dash area and black smoke emerging out of heat vent + dash board inside of car by windshield also. I did call Pontiac headquarters and they didn't seem to care to send anyone out to check the vehicle out as to why this fire occurred. May have been a fuse or wire defect as I was told by dealer who repaired car. I'm glad me and my 3 yr old child didn't get burnt or killed. It's a very devastating situation to be in a car on fire. I hope no one else goes through this as we had to. I hope PONTIAC checks on lines with future problems than occur to someone else.

ATTACH:

NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300

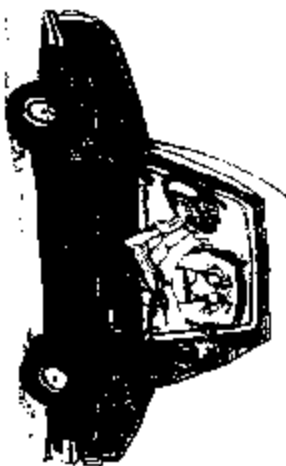


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BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



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National Highway Traffic Safety Administration
http://www.nhtsa.dot.gov/hotline

VEHICLE OWNER'S QUESTIONNAIRE
DOT AUTO SAFETY HOTLINE
TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR
DASH2DOT
and dial toll free at
1-888-DASH-2-DOT
1-888-327-4236
DOT Auto Safety Hotline
(DASH) 2 DOT