



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1368

Date Received

06-MAY-2002

Od_or _____
rt_dt _____
pd_rt _____
up_lr _____

Reference No.

8009290

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or door frame)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FTWW33F31ED41780	FORD TRUCK	F350	2001	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____	☐ Diesel ☐ Gas ☐ Fuel Injection
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train
☐ Manual ☐ Automatic	☐ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type	Body Style			
☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____			

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 25-APR-2002 Mileage at Failure(s) 98200 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THERE'S A SEPARATION ON THE SIDE OF THE TIRE. GENERAL TIRE, 17235/85R16. *AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 1368 Date Received: <u>06 MAY 2002</u> Office: <u>DETECTS INVESTIGATION</u> Od_or: _____ rt_dt: _____ od_rt: _____ up_itr: _____ Reference No.: <u>8009290</u> Work Number: _____ Home Number: _____	
OWNER INFORMATION (Type or Print) <u>WAYNESBURG</u> <u>KY</u> <u>752630</u>				Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of _____ and address to the vehicle manufacturer. Signature of Owner: _____ Date: <u>7/2/02</u>	
VEHICLE INFORMATION					
Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side) <u>1FTWW33F31ED41780</u>		Vehicle Make <u>FORD TRUCK</u>	Vehicle Model <u>F350</u>	Vehicle Year <u>2001</u>	Current Odometer Reading <u>9820</u>
Purchase Date <u>9-30-01</u>		Dealer's Name <u>ERNIE HAIRE</u>		Engine S/z (CID/CCA) _____ No Cylinders _____ ☐ Turbo ☒ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used		City <u>TAMPA</u> State <u>FL</u> Zip Code _____			
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorized ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag		Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☒ 4-Wheel
		Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____		Sport Utility Vehicle ☒ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Station wagon ☒ Pick Up ☐ Truck
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component <u>02700000</u>	Part Name(s) <u>TIRES</u>		Location ☒ Left ☒ Right ☒ Front ☒ Rear		Failed Part(s) ☒ Original ☐ Replacement
No of Failures <u>4</u>	Date(s) of Failure(s) <u>25-APR-2002</u> Mileage at Failure(s) <u>9820</u> Vehicle Speed at Failure(s) <u>NOT MOVING</u>		Failed Part(s) ☒ Yes ☐ No	NHTSA Previously ☐ Yes ☒ No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured <u>—</u>	Number of Fatalities <u>—</u>	Estimated Property Damage <u>1,000</u>	Reported to Police ☐ Yes ☒ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)					
THERE'S A SEPARATION ON THE SIDE OF THE TIRE. GENERAL TIRE, 17235/85R16. *AK FOUR OUT OF 6 TIRES HAD SIDEWALL SEPARATIONS THAT WERE SO SERIOUS I COULD NOT DRIVE THE VEHICLE. FORD MADE IT EXTREMELY DIFFICULT TO RESOLVE THE DEFECT, BUT WITH THE HELP OF THE FORD DEALER IN DANVILLE, KY, FORD FINALLY DECLARED 4 OF 6 TIRES DEFECTIVE AND REPLACED THEM. THE FORD WOULD NOT REPLACE THE REMAINING 2 TIRES.					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

CONTINUE ON BACK IF NEEDED

VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE



TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

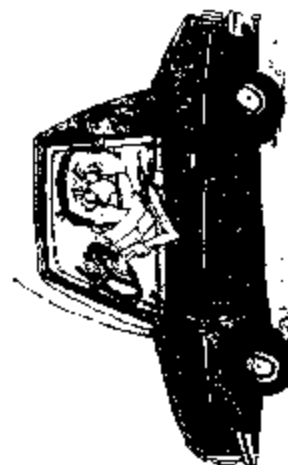
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
<http://www.nhtsa.dot.gov/hotline>

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

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NO POSTAGE
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UNITED STATES

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration
400 Seventh St., S.W.
Washington, D.C. 20590
Official Business
Penalty for Private Use \$300

ATTACH ADDITIONAL SHEETS IF NECESSARY

Reimbursed for the defects.

I WAS HAVING MY TRUCK INSPECTED FOR SOME MALE DAMAGE AND
THE CLAIMS ADJUSTOR POINTED OUT SIDEWALL SEPARATIONS ON
THE FRONT 2 TIRES THAT WERE DEEP ENOUGH TO PUT A PINE
ABOUT 1/2 INCH INTO TIRE. THE SEPARATIONS WERE 2 TO 4 INCHES
LONG. THE BACK TWO OUTER TIRES (I HAVE A DUAL) ALSO HAD
SIDEWALL SEPARATIONS BUT NOT AS DEEP. FORD AT THE NATIONAL
LEVEL MADE IT EXTREMELY DIFFICULT TO RESOLVE THE DEFECT
AND KEPT TRYING TO CHARACTERIZE THE DEFECT AS "UNUSUAL
TREAD" WHEN IT HAD NOTHING TO DO WITH THE TREAD. THE
DEFECTS WERE SIDEWALL SEPARATIONS. I HAD TO REPLACE THE
TIRES AT MY OWN EXPENSE IN ORDER TO DRIVE THE VEHICLE AND THEN
PETITION FORD TO STAND BEHIND THEIR PRODUCT. I WAS ONLY PARTIALLY

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)