



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 436

Date Received

06-MAY-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8009191

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2SETC52C816111558		SUZUKI TRUCK	VITARA	2001	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☒ Automatic	☐ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07421000	Part Name(s) POWER TRAIN:DRIVESHAFT	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 26-APR-2002	Failed Part(s)	NHTSA Previously
	Mileage at Failure(s) 66000	☐ Yes ☐ No	☐ Yes ☐ No
	Vehicle Speed at Failure(s)		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

DRIVESHAFT CAME LOOSE WHILE DRIVING 35-40MPH. VEHICLE STOPPED ACCELERATING AND ACTED AS THOUGH IT WAS IN NEUTRAL. CONSUMER REARENDED ANOTHER VEHICLE. TRANSMISSION FLUID LEAKED COMPLETELY OUT. ON THE GROUND. CONSUMER GOT BENEATH THE VEHICLE, AND SAW THAT DRIVETRAIN WAS DISLOCATED FROM THE TRANSMISSION. SUZUKI WAS NOTIFIED, AND STATED IT WAS NORMAL WEAR AND TEAR.*AK

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The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 436 Date Received: <u>06-MAY-2002</u> OFFICE: <u>DEFECTS INVESTIGATION</u> Reference No.: <u>8009191</u> Work Number: _____ Home: _____	
OWNER INFORMATION (Type or Print) 			
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer. Signature of Owner: _____ Date: ____/____/____			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year
<u>2SETC52C816111558</u>	<u>SUZUKI TRUCK</u>	<u>VITARA</u>	<u>2001</u>
Purchase Date	Dealer's Name <u>BOB DANCE DOOGIE/SUZUKI</u>	Engine Size (CID/CC)	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injected
☐ New ☒ Used	City <u>LONGWOOD</u> State <u>FL</u> Zip Code <u>32752</u>	No. Cylinders	
Transmission Type	Antilock Brakes	Restraint System	Cruise Control
☐ Manual ☒ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☒ Driverside Airbag ☒ Passengerside Airbag	☐ Yes ☒ No
		☐ Motorbell ☒ 2-Point Belt	☐ Front ☒ Rear ☐ 4-Wheel
			Vehicle Type
			☐ Car ☐ Van ☐ Minivan ☐ Other
			☒ Sport Utility Truck ☐ Motorcycle
			Body Style
			☒ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up ☐ Truck
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component <u>07421000</u>	Part Name(s) <u>POWER TRAIN:DRIVESHAFT</u>	Location ☒ Left Front ☐ Right Front ☐ Right Rear ☐ Left Rear	Failed Part(s) ☒ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) <u>26-APR-2002</u> Mileage at Failure(s) <u>66000</u> Vehicle Speed at Failure(s) <u>66-68 mi/hr</u>	Failed Part(s) ☒ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form.)			
Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured <u>0</u>	Number of Fatalities <u>0</u>
Estimated Property Damage <u>ONLY ON SUZUKI</u> <u>#2300 Plus</u> <u>NEEDS NEW TRANSMISSION</u>		Reported to Police ☒ Yes ☐ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
DRIVESHAFT CAME LOOSE WHILE DRIVING 35-40MPH. VEHICLE STOPPED ACCELERATING AND ACTED AS THOUGH IT WAS IN NEUTRAL. CONSUMER REARENDED ANOTHER VEHICLE. TRANSMISSION FLUID LEAKED COMPLETELY OUT. ON THE GROUND CONSUMER GOT BENEATH THE VEHICLE, AND SAW THAT DRIVETRAIN WAS DISLOCATED FROM THE TRANSMISSION. SUZUKI WAS NOTIFIED, AND STATED IT WAS NORMAL WEAR AND TEAR. *AK NO DAMAGE TO OTHER VEHICLE AT ALL - I NEED A NEW TRANSMISSION, BUT BOB DANCE NDR SUZUKI WILL REPAIR.			

CONTINUE ON BACK IF NEEDED

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