



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 436

Date Received

02 MAY 2002

Delivered
or
delivered
or
delivered
or
delivered

Reference No.

8009054

OWNER INFORMATION (Type or Print)

ALPHARETTA

GA

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of an owner's signature, the name and address to the vehicle manufacturer.

YES NO

Signature of Owner

Date 5/13/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (License or bottom of
windshield on driver's side)
4T1BF18B1XU320414
NOT AVAILABLE

Vehicle Make

TOYOTA

Vehicle Model

AVALON

Vehicle Year

1999

Current Odometer Reading

72993

Purchase Date

5/17/99

Dealer's Name SANDY SPRINGS TOYOTA

Engine Size
(CID/CC/L)

No Cylinders 6

☐ Turbo
☐ Diesel
☐ Gas
☒ Fuel Injection

☒ New ☐ Used

City ATLANTA State GA Zip Code 30328

Transmission Type

☐ Manual
☒ Automatic

Antilock Brakes

☒ Yes
☐ No

Restraint System

☒ 3-Point Belt ☐ Motorbelt
☒ Driverside Airbag ☐ 2-Point Belt
☒ Passengerside Airbag

Cruise Control

☒ Yes
☐ No

Drive Train

☒ Front
☐ Rear
☐ 4-Wheel

Vehicle Type

☒ Car ☐ Sport Utility
☐ Van ☐ Truck
☐ Minivan ☐ Motorcycle
☐ Other

Body Style

☐ 2-Door
☐ 4-Door
☐ Stationwagon
☐ Pick Up
☐ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
08400000

Part Name(s)
FUEL THROTTLE LINKAGES AND CONTROL

Location

☐ Left ☐ Right
☐ Front ☐ Rear

Failed Part(s)

☐ Original
☐ Replacement

No of Failures

MANY

Date(s) of Failure(s) 20-APR-2002 01/20/01 1-2/MAY/02

Mileage at Failure(s) 42859 34076 VARIOUS MILES

Vehicle Speed at Failure(s) AT STOP (0 MPH)

Failed Part(s)

☐ Yes ☐ No

NHTSA Previously

☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

INTERMITTENTLY THE VEHICLE ACCELERATES. THE CONSUMER'S FOOT WAS PLACED ON THE BRAKE PEDAL WHEN THE VEHICLE STARTED ACCELERATING. THE CONSUMER HAD TO SHUT THE VEHICLE OFF TO STOP FROM ACCELERATING. THE DEALER WAS NOTIFIED. PLEASE MORE INFORMATION. JB. DEALER CAN NOT REPRODUCE/CAN NOT FIX

- WILL NOT DRIVE BECAUSE OF SAFETY UNTIL TOYOTA RESOLVES ISSUE. THE PROBLEM OCCURS ONCE OR TWICE/MONTH LAST TIME THE CAR ACCELERATED AT VERY HIGH RPM.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.