



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 758

Date Received

02-MAY-2002

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ip_lr

Reference No.

8009000

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
5TEVL52N0YZ711521		TOYOTA TRUCK	TACOMA	2000	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☒ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03270000	Part Name(s) BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 2	Dates of Failure(s) 02-NOV-2001 Mileage at Failure(s) 58000 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN BRAKING THERE WAS A GRINDING SOUND AND BRAKING DISTANCE WAS EXTENDED. DEALER REPLACED FRONT CALIPERS AND ROTORS AT 42000 MILES. AT THIS TIME THE GRINDING SOUND CAN BE HEARD AGAIN WHEN BRAKING , DEALER FOUND NO PROBLEM AND ONLY REPLACED BRAKE PADS.*JB

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

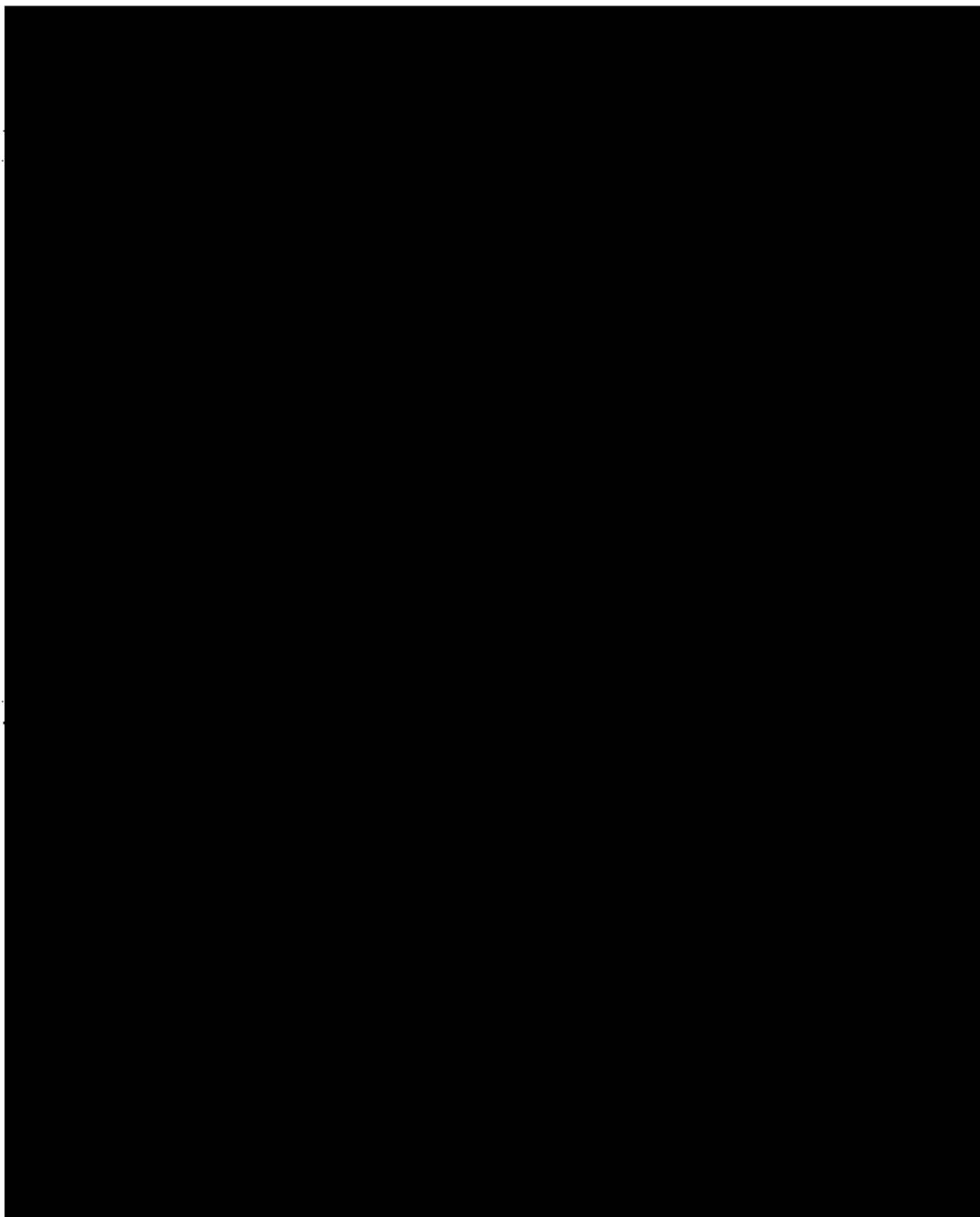
 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 758	
U.S. Department of Transportation National Highway Traffic Safety Administration		Date Received <u>02-MAY-2002</u> OFFICE DEFECTS INVESTIGATION	
		Od or rdt ed up for Reference No. 8009000	
OWNER INFORMATION (Type or Print) 751917 GARDEN GROVE CA		Work Number Home Number	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of _____ and address to the vehicle manufacturer. Signature of Owner Date <u>5/19/02</u>			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year
5TEVL52N0YZ711521	TOYOTA TRUCK	TACOMA	2000
Current Odometer Reading			
59,400			
Purchase Date	Dealer's Name	Engine Bz (CID/CC/L)	☐ Turbo
<u>Sept. 2000</u>	<u>ELMORE TOYOTA</u>		☐ Diesel
☒ New ☐ Used	City <u>WESTMINSTER</u> State <u>CA</u> Zip Code _____	No Cylinders <u>4</u>	☒ Gas
			☒ Fuel Injecto
Transmission Type	Antilock Brakes	Restraint System	Cruise Control
☐ Manual ☒ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	☐ Yes ☒ No
Drive Train	Vehicle Type	Body Style	
☐ Front ☒ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other	☐ Sport Ult ☒ Truck ☐ Motorcycle	
		☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component	Part Name(s)	Location	Failed Part(s)
03270000	BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM	☒ Left ☒ Front	☒ Right ☐ Rear
No of Failures	Date(s) of Failure(s)	Failed Part(s)	NHTSA Previously
<u>2</u>	<u>02-NOV-2001, 14-JUL-2001, 01-JAN-2002</u>	☒ Yes ☐ No	☐ Yes ☒ No
Mileage at Failure(s)	Vehicle Speed at Failure(s)		
<u>58000</u>			
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash	Fire	Number of Persons Injured	Number of Fatalities
☐ Yes ☒ No	☐ Yes ☒ No		
Estimated Property Damage		Reported to Police	
		☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WHEN BRAKING THERE WAS A GRINDING SOUND AND BRAKING DISTANCE WAS EXTENDED. DEALER REPLACED FRONT CALIPERS AND ROTORS AT 42000 MILES. AT THIS TIME THE GRINDING SOUND CAN BE HEARD AGAIN WHEN BRAKING, DEALER FOUND NO PROBLEM AND ONLY REPLACED BRAKE PADS.*JB			

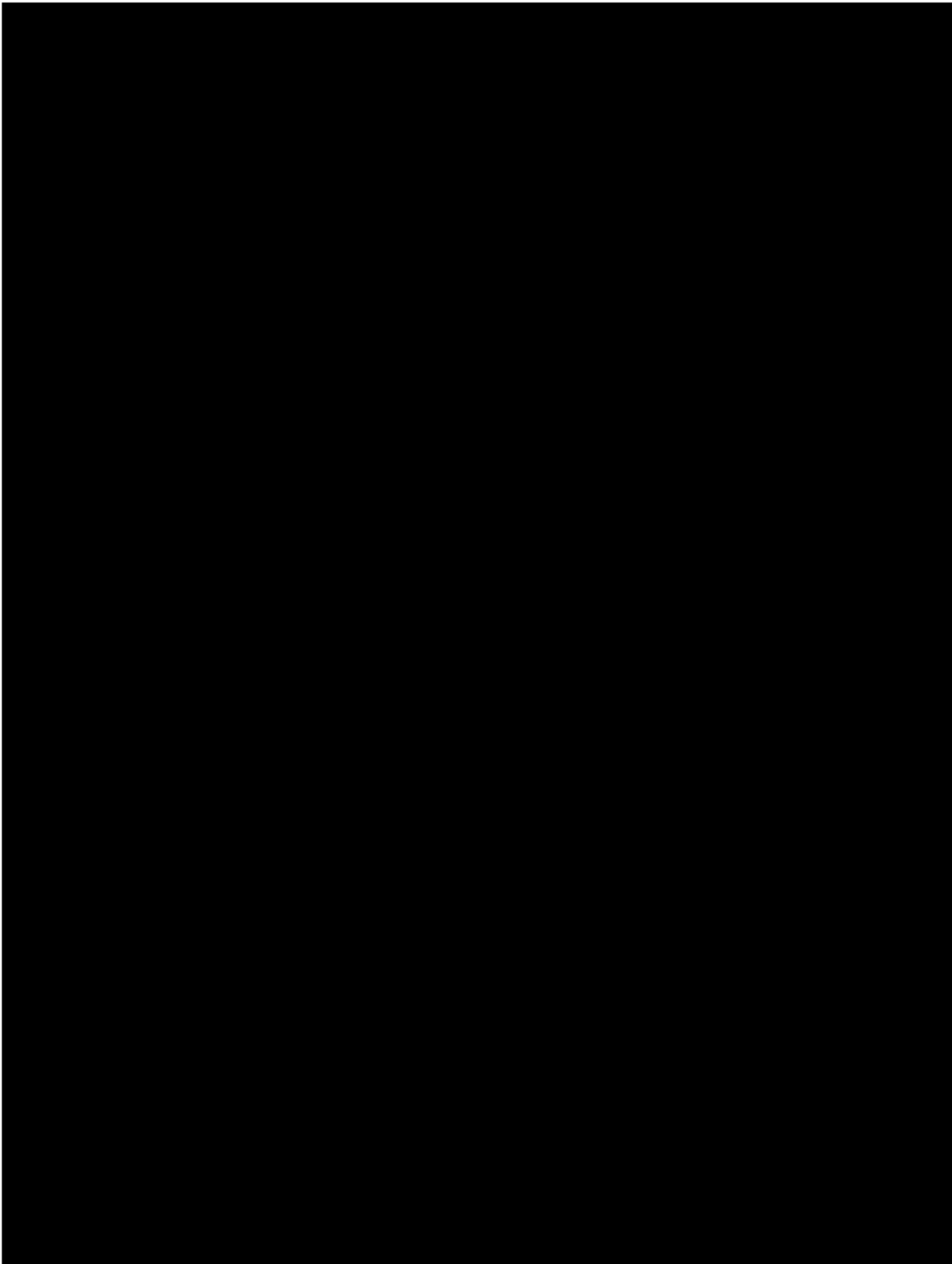
CONTINUE ON BACK IF NEEDED

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**THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)**

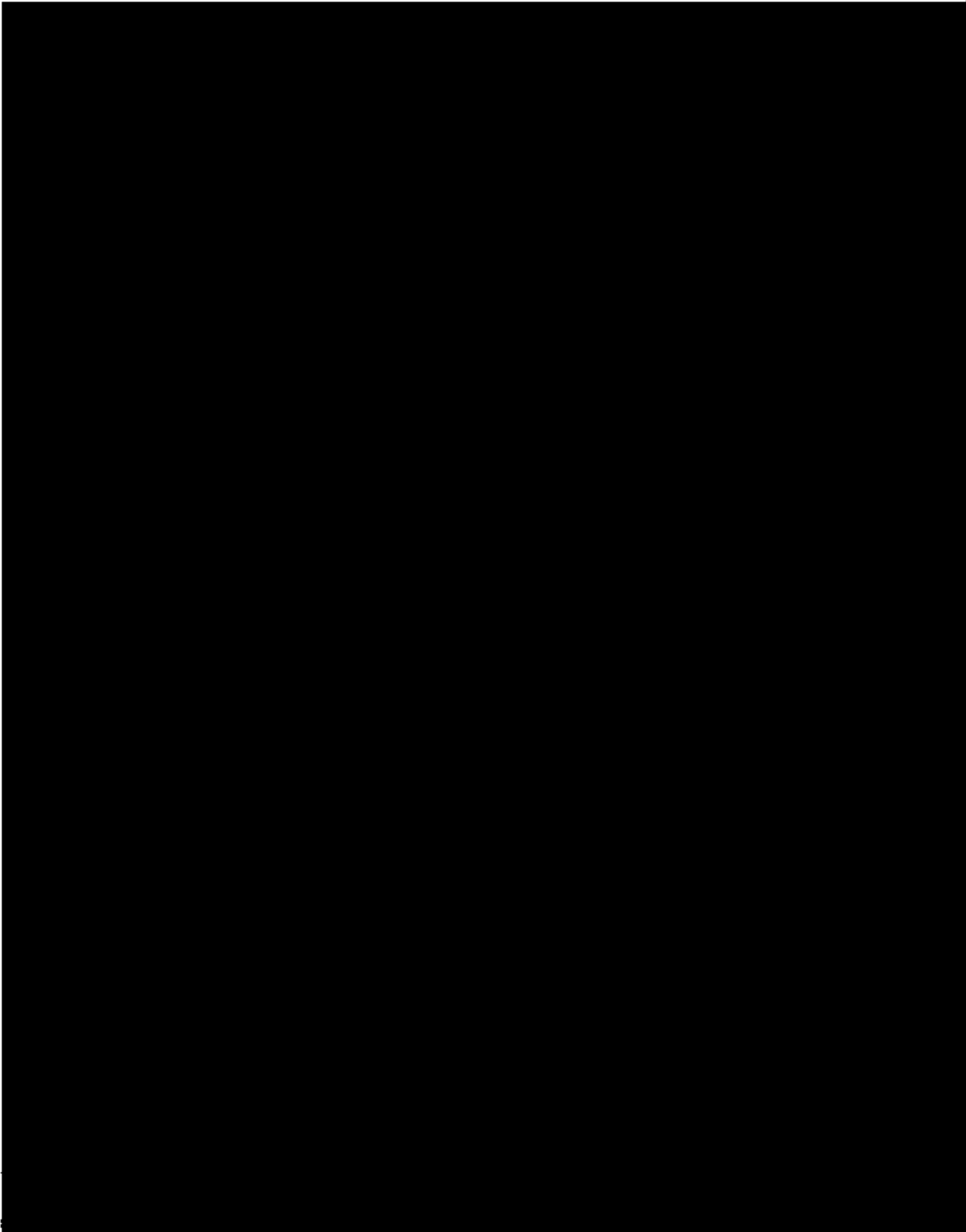
(Page / through Page /)







The first part of the paper discusses the importance of understanding the cultural context of the research. It highlights the need for researchers to be sensitive to the values and beliefs of the communities they are studying. This is particularly important in the field of education, where cultural differences can significantly impact learning outcomes. The paper then moves on to discuss the challenges of conducting research in culturally diverse settings. It notes that researchers often face difficulties in establishing rapport with participants and in interpreting their responses. To address these challenges, the paper suggests several strategies, including the use of local researchers and the development of culturally appropriate research instruments. The final part of the paper discusses the importance of sharing research findings with the communities being studied. It argues that research should not be conducted in a top-down manner, but rather as a collaborative process that involves the active participation of community members. This approach not only ensures that the research is relevant and useful to the community, but it also helps to build trust and respect between researchers and participants.



TOYOTA

of Garden Grove

9444 TRASK AVE., GARDEN GROVE, CA 92844
(714) 895-5595



WORLD'S MOST
TOYOTA STORE

B.A.R. #AL-135951
E.P.A. #CAD981442445

USED CAR LOCATION #1
13831 HARBOR BLVD.
GARDEN GROVE, CA 92844
B.A.R. #AL-135952
E.P.A. #CAD983593393

SEE LIMITED WARRANTY FROM TOYOTA ON REVERSE SIDE

I ACKNOWLEDGE RECEIPT AND ORAL APPROVAL OF AN INCREASE
IN THE ORIGINAL ESTIMATED PRICE

X *Donald G. Williams*

INVOICE TO: WILLIAMS, DONALD
FOR OFFICE USE
TAG: 0962 ADV: 520 LU, TOM INVOICED: 11/06/2001 18:16:46 LM 00 TACOMA WHITE LICENSE NUMBER: CA 6J8778
DRIVER/OWNER INFORMATION: WILLIAMS, DONALD INVOICE: C19133
VEHICLE INFORMATION

COMMENT	PART NUMBER	POW	NOTE	DESCRIPTION	QTY	SELL	
BEARINGS AND FRONT BRAKES HARDWARE KIT (PARTS ONLY)							
	TOY 43512-04010			DISC, FR	28	65.00	170.00
	TOY 04421-35020			BEARING KIT, FR AXLE	1	61.05	61.05
	TOY 04945-35030			SKID KIT, ANTI SQUEAL	1	34.98	34.98

FACTORY TECH: 511 - ROS, SEDAN

TYPE: C

SUMMARY OF CHARGES FOR INVOICE C19133

PARTS 640.98
PARTS DISCOUNT 64.10

GRAND TOTALS

SUBTOTAL
PARTS 266.03
TOTAL CHARGE FOR CONCERN 266.03

PAYMENT DISTRIBUTION FOR INVOICE C19133
TOTAL CHARGE 838.92



